



BE IN THE KNOW

NEWSLETTER Vol. 6

Editor's Message

At NCB we are continually seeking ways to make doing business with us more convenient and easy for customers. The Automated Banking Machine (ABM) is one such service that provides a high level of convenience, offers many popular banking transactions and has transformed the way many customers now conduct their routine banking activities. NCB has over 150 ABMs islandwide which are available 24 hours a day.

In this issue, we will show you how you can use NCB ABMs and access the many features including deposit funds, pay bills and top up cell phones.



A handwritten signature in black ink, appearing to read 'Courtney Campbell'.

Courtney Campbell
General Manager, Retail Banking Division

CELEBRATING



6 Easy Steps

**Using an NCB ABM is easy.
Just follow these simple steps:**

- 1.** Insert your debit card into the card slot. Some machines require that you insert and then remove your card to start. For these machines, insert your card for about 2 seconds, and then remove it.



- 2.** Enter your Personal Identification Number (PIN). If you enter your PIN correctly, confirm by pressing the ENTER button on the key pad or the 'PRESS WHEN DONE' button beside the screen.

- 3.** Select from the options; Fast Cash, Withdraw, Prepaid Phone Top Up and Other (Deposit etc.) by pressing the button that's beside the option you require.



- 4.** Check that the information entered is correct before you confirm. For example; if you want to withdraw \$1,000 ensure that you have entered \$1,000 and not \$100.

- 5.** Do you want more time? Select yes when the message appears on the screen. If you select no, the transaction will be cancelled.



- 6.** All done!
When finished, collect your debit card and receipt.

NCB In Your Area



Kingston

- NCB supported the Communication Contest for the Deaf & Hard of Hearing by donating \$40,000. The contest was put on by the Caribbean District Optimist International, and the proceeds will go towards education grants for two students, for one school year.



Shana-Ka Lewis (r), winner of the Communication Contest for the Deaf and Hard of Hearing(CCDHH) engaging in a light hearted moment with Samantha Chantrelle, Projects Administrator for NCB Foundation (2nd left); Al Johnson, Chairperson of the CCDHH Committee (2nd right) and her teacher Nicole Martin (left).

- NCB made a contribution of \$50,000 to the Musgrave Children's Home to assist with their rebuilding effort. The Children's Home provides housing for 40 girls and was recently destroyed by fire.

St. James

- The St. James Parish Library received a donation of \$25,000. The funds will go towards their summer programme for children between the ages of 6 and 14 years old. The summer programme will assist children in developing good reading habits and will also teach art and craft, drama and dancing.



Know - How Tips

From Garfield Palmer
Manager, NCB Newport West



Utilize the features & benefits of your NCB ABMs

- 1.** Run out of cell phone credit? No problem. NCB ABMs are the only ABMs in Jamaica that you can use to top up cell phones. Send credit to phones on the bMobile, Digicel, and Miphone networks.
- 2.** If you need to make a deposit to your NCB account you can do it at some of our ABMs. Just select the other option from the screen, choose deposit, enter the amount you are depositing, and then place the envelope containing your cash or cheque and the deposit voucher into the ABM's deposit slot.
- 3.** If you need to make a transfer between your accounts, there's no need to go into a branch. You can use the ABM to transfer funds between accounts that you have linked to your NCB debit card.
- 4.** You can make bill payments at some of NCB's ABMs. Make payments to your NCB Credit Card, electricity bill, water bill or Cable & Wireless telephone bill. Just select the other option from the screen and follow the instructions.
- 5.** Use the ABM to get a quick balance on your account by selecting the other option and then enquiry.

To locate the ABM closest to you, visit our website at
http://www.jncb.com/locate_us.asp

Did you know?

Fast Cash is an option on NCB ABMs that allows you to quickly withdraw \$1,000. The fast cash option is linked only to your NCB current account. If you choose the fast cash option and you do not have an NCB current account linked to your debit card or you do not have enough money in your current account, the transaction will be declined and you will be charged a decline fee.



NATIONAL COMMERCIAL BANK
JAMAICA LIMITED

ncbinfo@jncb.com • www.jncb.com
1-888-NCB-FIRST (1-888-622-3477) • 754-4-NCB(622)