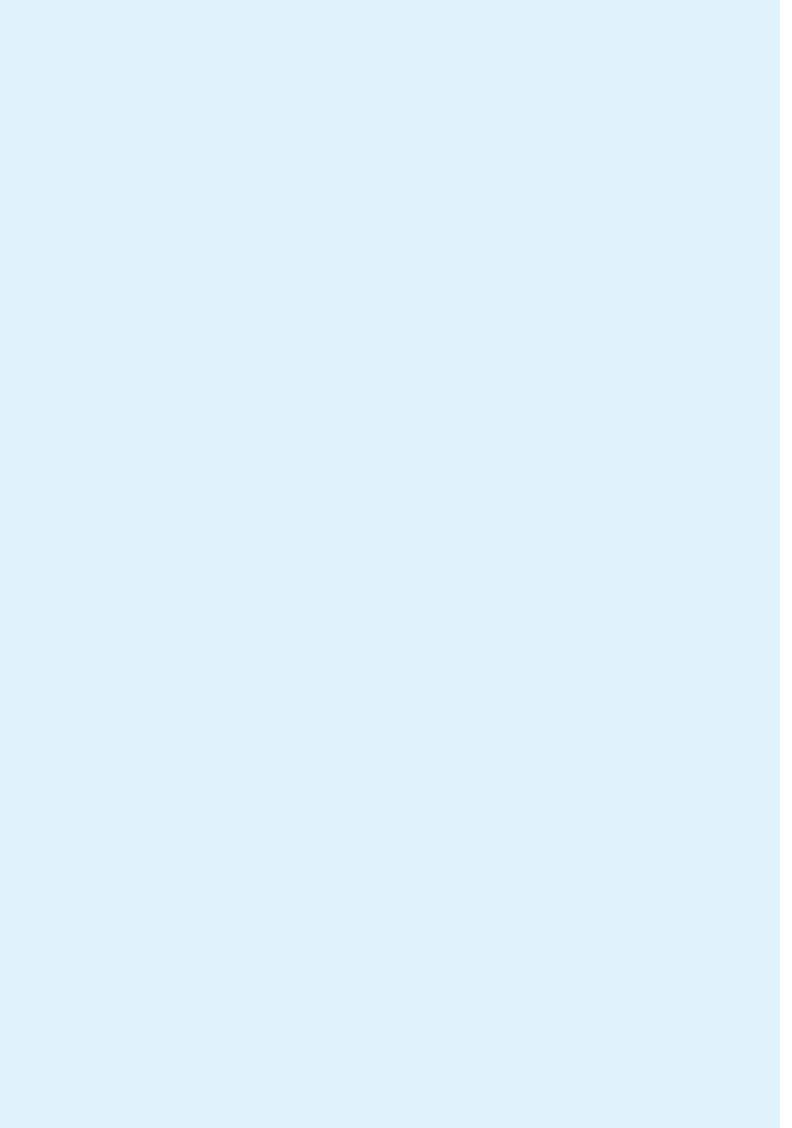


Financials 2018





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Independent auditor's report

To the Members of National Commercial Bank Jamaica Limited

Report on the audit of the consolidated and stand-alone financial statements

Our opinion

In our opinion, the consolidated financial statements and the stand-alone financial statements give a true and fair view of the consolidated financial position of National Commercial Bank Jamaica Limited (the Bank) and its subsidiaries (together 'the Group') and the stand-alone financial position of the Bank as at September 30, 2018, and of their consolidated and stand-alone financial performance and their consolidated and stand-alone cash flows for the year then ended in accordance with International Financial Reporting Standards (IFRS) and with the requirements of the Jamaican Companies Act.

What we have audited

National Commercial Bank Jamaica Limited's consolidated and stand-alone financial statements comprise:

- the consolidated income statement for the year ended September 30, 2018;
- the consolidated statement of comprehensive income for the year ended September 30, 2018;
- the consolidated statement of financial position as at September 30, 2018;
- the consolidated statement of changes in equity for the year ended September 30, 2018;
- the consolidated statement of cash flows for the year ended September 30, 2018;
- the income statement for the year ended September 30, 2018;
- the statement of comprehensive income for the year ended September 30, 2018;
- the statement of financial position as at September 30, 2018;
- the statement of changes in equity for the year ended September 30, 2018;
- the statement of cash flows for the year ended September 30, 2018; and
- the notes to the consolidated and stand-alone financial statements, which include significant accounting policies.

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (ISAs). Our responsibilities under those standards are further described in the *Auditor's responsibilities for the audit of the consolidated and stand-alone financial statements* section of our report.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

PricewaterhouseCoopers, Scotiabank Centre, Duke Street, Kingston, Jamaica T: (876) 922 6230, F: (876) 922 7581, www.pwc.com/jm

L.A. McKnight P.E. Williams A.K. Jain B.L. Scott B.J.Denning G.A. Reece P.A. Williams R.S. Nathan C.I. Bell-Wisdom G.K.Moore



Independence

We are independent of the Group in accordance with the International Ethics Standards Board for Accountants' Code of Ethics for Professional Accountants (IESBA Code). We have fulfilled our other ethical responsibilities in accordance with the IESBA Code.

Our audit approach

Audit scope

As part of designing our audit, we determined materiality and assessed the risks of material misstatement in the consolidated and stand-alone financial statements. In particular, we considered where management made subjective judgements; for example, in respect of significant accounting estimates that involved making assumptions and considering future events that are inherently uncertain. As in all of our audits, we also addressed the risk of management override of internal controls, including, among other matters, consideration of whether there was evidence of bias that represented a risk of material misstatement due to fraud.

How we tailored our group audit scope

We tailored the scope of our audit in order to perform sufficient work to enable us to provide an opinion on the consolidated financial statements as a whole, taking into account the structure of the Group, the accounting processes and controls, and the industries in which the Group operates.

Key audit matters

Key audit matters are those matters that, in our professional judgment, were of most significance in our audit of the consolidated and stand- alone financial statements of the current period. These matters were addressed in the context of our audit of the consolidated financial statements as a whole, and in forming our opinion thereon, and we do not provide a separate opinion on these matters.



How our audit addressed the key audit matter

Impairment losses on loans and advances to customers

See notes 2 (i) and 20 to the financial statements for management's disclosures of related accounting policies, judgements and estimates.

As at September 30, 2018, loans and advances, net of provision for credit losses represented \$277.0 billion or 35% of total assets of the Group, and \$271.1 billion or 48% of total assets of the Bank. IFRS determined impairment provision of \$4.1 billion have been recognised for both the Group and the Bank.

We focused on the IFRS determined impairment assessment as the assumptions used for estimating both the amount and timing of future cash flows are complex and involve significant judgment by management, including:

- Classification of loans as impaired: we focused on management's identification of the customer accounts that are included in the impairment assessment from a completeness perspective.
- Valuation of real estate property pledged as collateral: this is the most significant repayment source for impaired retail and impaired commercial loans. The estimation of collateral values is impacted by market trends as well as the circumstances of the specific property and involves judgment and specialised skills.
- The key assumptions and judgments made by management when calculating the provision for individually impaired loans include: the estimated costs to sell the collateral, time to liquidate the pledged collateral and the amount and timing of collection of cash flows from other sources than pledged collateral.

We assessed and tested the design and operating effectiveness of the controls over impairment data and calculations. These controls included identification of which loans and advances were impaired. We determined we could rely on these controls for the purposes of our audit.

We evaluated management's process by testing a sample of loans and advances which had not been identified by management as potentially impaired and formed our own judgement as to whether that was appropriate. The criteria we used to determine if there is objective evidence of impairment included:

- Significant financial difficulty of the borrower;
- Default or delinquency in interest or principal payments;
- Concessions granted to a borrower that would not otherwise be considered due to the borrower's financial difficulty;
- The probability that the borrower will enter bankruptcy or other financial reorganization; or Observable market data indicating that there is a measurable decrease in the estimated future cash flows from the loan portfolio since the initial recognition of the loans.

Based on the testing, no adjustments were considered necessary.



How our audit addressed the key audit matter

Where impairment had been identified, we inspected the forecasts of future cash flows prepared by management to support the calculation of the impairment, testing the assumptions and comparing estimates to external evidence where available. Management uses valuation experts to support their estimate of future cash flows from the asset, including realisation of the collateral held. Using a risk based approach, we engaged our experts to perform independent valuations of commercial and residential properties held as collateral. Based on the testing results, no adjustments were considered necessary.

We tested the completeness of management's listing of potentially impaired loans by reperforming the process using management's impairment criterion. No differences were noted.

Where an impairment provision had been identified by management based on an expected default rate against performing loans by sector, we evaluated the default rate model and compared inputs to relevant data including historical loss experience for loans with similar risk characteristics. We also checked the calculations for mathematical accuracy, noting no exceptions.

We evaluated the performance of the loan portfolio subsequent to the end of the reporting period to identify significant adjusting subsequent events and did not identify any such events.



How our audit addressed the key audit matter

Valuation of investments classified as fair value through profit or loss, available-for-sale and loans and receivable, and pledged assets.

See notes 2(j), 18, 21 and 22 to the financial statements for management's disclosures of related accounting policies, judgements and estimates.

As at September 30, 2018, investments classified as investment securities at fair value through profit or loss, available-forsale and loans and receivable, and pledged assets together account for \$361.5 billion or 45% of total assets of the Group, and \$144.8 billion or 26% of total assets of the Bank.

For some of the investments, an active market exists, from which quoted prices can be obtained. For others, management uses valuation techniques, which utilise inputs such as the investment cash flow details and a market yield obtained from established yield curves. The magnitude of this balance, the complexity of the models used, the use of management assumptions, and the potential for misstatement from the use of inappropriate yields from the yield curve resulted in this being an area of focus.

For investments for which quoted prices were available, we compared prices used by management to independent pricing sources. No exceptions identified.

For investments which were valued using a valuation technique, we tested management's valuation for a sample of individual investment holdings by comparing investment cash flow details and yields to independent pricing and data sources, including externally independently developed yield curves. We evaluated management's assumptions in relation to the timing and amounts of cash flows in relation to the sample of investments by considering any indicators to suggest that there may be variations to the contractual cash flows expected.

We recalculated the carrying value, and amounts disclosed for the fair value of the Group's investments for mathematical accuracy and noted no exceptions.

Based on the testing, no adjustments were considered necessary.



How our audit addressed the key audit matter

Valuation of incurred but not reported claims for property & casualty contracts

See notes 2(s) and 33 to the financial statements for management's disclosures of related accounting policies, judgements and estimates.

As at 30 September 2018, total incurred but not reported reserves account for \$2.0 billion or 0.3% of total liabilities of the Group.

The methodologies and assumptions utilized to develop incurred but not reported reserves involve a significant degree of judgement.

The liabilities are based on the best-estimate ultimate cost of all claims incurred but not settled at a given date, whether reported or not, together with the related claims handling costs. There is generally less information available in relation to these claims, which can result in variability between initial estimates and final settlement. A range of methods, may be used to determine these provisions.

We focused on this area because, underlying these methods are a number of explicit and implicit assumptions relating to the expected settlement amount and settlement patterns of claims and the values determined are subject to complex calculations.

We tested the completeness, accuracy and reliability of the underlying data utilized by management, and their external actuarial experts to support the actuarial valuation. Our tests did not identify any exceptions.

We were assisted by actuarial specialists who performed a review of the actuarial valuation done by the Group's actuary. In reviewing the valuation, we evaluated the assumptions used by management and assessed the methodologies used for appropriateness and consistency with established actuarial practice and methodologies used in the prior year.

The assumptions used by management were found to be reasonable and the methodologies applied appropriate in the circumstance.



How our audit addressed the key audit matter

Methodologies and assumptions used for determining insurance contract liabilities for life insurance and annuity insurance contracts

See notes 2(s) and 33 to the financial statements for management's disclosures of related accounting policies, judgements and estimates.

As at September 30, 2018, risk reserves for life insurance and annuity contracts account for \$3.2 billion or 0.5% of the total liabilities of the Group.

We focused on this area because the valuation of the provisions for the settlement of future claims involves complex and subjective judgements about future events, both internal and external to the business, for which small changes in assumptions may result in significant impacts to the valuation of these liabilities.

We tested the completeness, accuracy and reliability of the underlying data utilized by management to support the actuarial valuation. We tested a sample of contracts to assess whether contract features and demographic data corresponded to the data file given by management to its actuary.

We engaged an actuarial specialist to evaluate the methodologies and assumptions utilized by management's actuarial expert considering industry and component specific facts and circumstances. Specific areas of focus were mortality assumptions, contract lapses, investment return and associated discount rate, and operating expenses, all of which are based on entity experience or publicly available information.

We found the significant estimates and assumptions used by management to be reasonable, and that the methodologies used were actuarially established and accepted and appropriate in the circumstance.



Other information

Management is responsible for the other information. The other information comprises the Annual Report (but does not include the consolidated and stand-alone financial statements and our auditor's report thereon), which is expected to be made available to us after this auditor's report date. Our opinion on the consolidated and stand-alone financial statements does not cover the other information and we will not express any form of assurance conclusion thereon.

In connection with our audit of the consolidated and stand-alone financial statements, our responsibility is to read the other information identified above when it becomes available and, in doing so, consider whether the other information is materially inconsistent with the consolidated and stand-alone financial statements or our knowledge obtained in the audit, or otherwise appears to be materially misstated.

When we read the Annual Report, if we conclude that there is a material misstatement therein, we are required to communicate the matter to those charged with governance.

Responsibilities of management and those charged with governance for the consolidated and stand-alone financial statements

Management is responsible for the preparation of the consolidated and stand-alone financial statements that give a true and fair view in accordance with IFRS and with the requirements of the Jamaican Companies Act, and for such internal control as management determines is necessary to enable the preparation of consolidated and stand-alone financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the consolidated and stand-alone financial statements, management is responsible for assessing the Group's and Bank's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless management either intends to liquidate the Group or the Bank or to cease operations, or has no realistic alternative but to do so.

Those charged with governance are responsible for overseeing the Group and Bank's financial reporting process.



Auditor's responsibilities for the audit of the consolidated and stand-alone financial statements

Our objectives are to obtain reasonable assurance about whether the consolidated and stand-alone financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these consolidated and stand-alone financial statements.

As part of an audit in accordance with ISAs, we exercise professional judgment and maintain professional scepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the consolidated and stand-alone financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Group and Bank's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by management.
- Conclude on the appropriateness of management's use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the Group or Bank's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the consolidated and stand-alone financial statements or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the Group or Bank to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the consolidated and stand-alone financial statements, including the disclosures, and whether the consolidated and stand-alone financial statements represent the underlying transactions and events in a manner that achieves fair presentation.
- Obtain sufficient appropriate audit evidence regarding the financial information of the entities or business activities within the Group to express an opinion on the consolidated financial statements. We are responsible for the direction, supervision and performance of the group audit. We remain solely responsible for our audit opinion.



We communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

We also provide those charged with governance with a statement that we have complied with relevant ethical requirements regarding independence, and to communicate with them all relationships and other matters that may reasonably be thought to bear on our independence, and where applicable, related safeguards.

From the matters communicated with those charged with governance, we determine those matters that were of most significance in the audit of the consolidated and stand-alone financial statements of the current period and are therefore the key audit matters. We describe these matters in our auditor's report unless law or regulation precludes public disclosure about the matter or when, in extremely rare circumstances, we determine that a matter should not be communicated in our report because the adverse consequences of doing so would reasonably be expected to outweigh the public interest benefits of such communication.

Report on other legal and regulatory requirements

As required by the Jamaican Companies Act, we have obtained all the information and explanations which, to the best of our knowledge and belief, were necessary for the purposes of our audit.

In our opinion, proper accounting records have been kept, so far as appears from our examination of those records, and the accompanying consolidated and stand-alone financial statements are in agreement therewith and give the information required by the Jamaican Companies Act, in the manner so required.

The engagement partner on the audit resulting in this independent auditor's report is Garfield Reece.

Chartered Accountants 28 December 2018 Kingston, Jamaica

Consolidated Income Statement

Year ended September 30, 2018

| | Note | 2018 | 2017 |
|--|------|--------------|--------------|
| Operating Income | | \$'000 | \$'000 |
| Interest income | | 48,598,918 | 44,929,863 |
| Interest expense | | (15,033,654) | (13,362,226) |
| Net interest income | 5 | 33,565,264 | 31,567,637 |
| | | | |
| Fee and commission income | | 18,710,041 | 17,010,993 |
| Fee and commission expense | | (3,890,707) | (3,119,686) |
| Net fee and commission income | 6 | 14,819,334 | 13,891,307 |
| | | | |
| Gain on foreign currency and investment activities | 7 | 17,650,163 | 7,988,779 |
| Premium income | 8 | 8,662,005 | 7,573,599 |
| Dividend income | 9 | 567,321 | 306,656 |
| Other operating income | | 570,793 | 229,070 |
| | | 27,450,282 | 16,098,104 |
| | | 75,834,880 | 61,557,048 |
| Operating Expenses | | | |
| Staff costs | 10 | 19,460,041 | 15,916,490 |
| Provision for credit losses | 20 | 1,636,888 | 729,234 |
| Policyholders' and annuitants' benefits and reserves | 11 | 4,731,479 | 4,180,027 |
| Depreciation and amortisation | | 3,014,905 | 2,359,274 |
| Impairment losses on securities | 12 | 283,883 | - |
| Other operating expenses | 13 | 17,929,730 | 17,371,919 |
| | | 47,056,926 | 40,556,944 |
| Operating Profit | | 28,777,954 | 21,000,104 |
| Share of profit of associates and gain on dilution | 23 | 950,459 | 808,494 |
| Gain on partial disposal of associates | 23 | 837,480 | |
| Profit before Taxation | | 30,565,893 | 21,808,598 |
| Taxation | 14 | (6,613,716) | (5,170,717) |
| Profit for the year from continuing operations | | 23,952,177 | 16,637,881 |
| Loss for the year from discontinuing operations | 49 | - | (141,551) |
| NET PROFIT | | 23,952,177 | 16,496,330 |
| | | | |
| Attributable to: | | | |
| Shareholders of the bank | | 23,952,177 | 16,637,881 |
| Non-controlling Interest | 48 | - | (141,551) |
| | | 23,952,177 | 16,496,330 |

Consolidated Statement of Comprehensive Income

Year ended September 30, 2018

| Net Profit Other Comprehensive Income, net of tax - | Note | \$'000 23,952,177 | \$'000 16,496,330 |
|---|------|--|--|
| Items that will not be reclassified to profit or loss | | | |
| Remeasurements of post-employment benefit obligations | | (404,236) | (388,640) |
| Share of other comprehensive income of associated companies, net of tax | | - | 22,579 |
| | | (404,236) | (366,061) |
| Items that may be reclassified subsequently to profit or loss Currency translation gains/(losses) Share of other comprehensive income of associated companies, net of tax Unrealised gains on available-for-sale investments Realised fair value gains on sale and maturity of available-for-sale investments Total other comprehensive income | | 535,373 (596,523) 867,915 (6,031,704) (5,224,939) (5,629,175) | (186,990) (192,842) 3,798,879 (3,318,701) 100,346 (265,715) |
| TOTAL COMPREHENSIVE INCOME | | 18,323,002 | 16,230,615 |
| Total comprehensive attributed to: Shareholders of the bank Non-controlling Interest | 48 | 18,323,002 | 16,626,371 (395,756) 16,230,615 |

Consolidated Statement of Financial Position

September 30, 2018

| | Note | 2018 | 2017 |
|--|------|-------------|-------------|
| | | \$'000 | \$'000 |
| ASSETS | | | |
| Cash in hand and balances at Central Banks | 15 | 72,029,518 | 65,314,659 |
| Due from other banks | 16 | 41,113,771 | 39,276,338 |
| Derivative financial instruments | 17 | 233,329 | 205,984 |
| Investment securities at fair value through profit or loss | 18 | 2,540,013 | 2,580,938 |
| Reverse repurchase agreements | 19 | 3,807,177 | 2,861,218 |
| Loans and advances, net of provision for credit losses | 20 | 277,002,958 | 250,079,574 |
| Investment securities classified as available-for-sale and loans and receivables | 21 | 182,100,740 | 212,903,363 |
| Pledged assets | 22 | 176,910,304 | 109,321,414 |
| Investment in associates | 23 | 5,738,172 | 7,374,496 |
| Investment properties | 24 | 839,106 | 812,619 |
| Intangible assets | 25 | 7,439,269 | 4,922,810 |
| Property, plant and equipment | 26 | 11,192,609 | 10,431,461 |
| Deferred income tax assets | 27 | 3,144,743 | 1,352,997 |
| Income tax recoverable | | 1,547,136 | 1,515,680 |
| Customers' liability – letters of credit and undertaking | | 2,305,130 | 1,971,727 |
| Other assets | 28 | 10,216,255 | 7,883,367 |
| Total Assets | | 798,160,230 | 718,808,645 |

Consolidated Statement of Financial Position CONTO

September 30, 2018

(expressed in Jamaican dollars unless otherwise indicated)

| | Note | 2018 | 2017 |
|---|------|---------------|-------------|
| LIABILITIES | | \$'000 | \$'000 |
| Due to other banks | 29 | 11,815,200 | 10,547,381 |
| Customer deposits | | 349,634,633 | 318,638,944 |
| Repurchase agreements | | 152,884,626 | 115,586,590 |
| Obligations under securitisation arrangements | 30 | 58,992,666 | 66,743,350 |
| Derivative financial instruments | 17 | 259,002 | 132,347 |
| Other borrowed funds | 31 | 36,418,660 | 31,245,302 |
| Income tax payable | | - · · · · · - | 106,336 |
| Deferred income tax liabilities | 27 | 910,710 | 1,498,616 |
| Liabilities under annuity and insurance contracts | 33 | 38,093,007 | 36,185,320 |
| Post-employment benefit obligations | 34 | 5,502,973 | 4,020,696 |
| Liability – letters of credit and undertaking | | 2,305,130 | 1,971,727 |
| Other liabilities | 35 | 17,725,063 | 18,350,454 |
| Total Liabilities | | 674,541,670 | 605,027,063 |
| EQUITY | | | |
| Share capital | 36 | 6,465,731 | 6,465,731 |
| Fair value and capital reserves | 37 | 3,664,948 | 8,889,887 |
| Loan loss reserve | 38 | 3,470,490 | 4,287,288 |
| Banking reserve fund | 39 | 6,598,442 | 6,567,333 |
| Retained earnings reserve | 40 | 39,250,000 | 35,650,000 |
| Retained earnings | | 64,168,949 | 51,921,343 |
| Total Equity | | 123,618,560 | 113,781,582 |
| Total Equity and Liabilities | | 798,160,230 | 718,808,645 |
| | | | |

Approved for issue by the Board of Directors on December 13, 2018 and signed on its behalf by:

Patrick Hylton Chief Executive Officer

Chief Executive Officer

Dennis Cohen Chief Financial Officer and Deputy Chief Executive Officer

Professor Alvin Wint Director

Dennis Cohen Chief Financial Officer and Deputy Chief Executive Officer

Corporate Secretary

National Commercial Bank Jamaica Limited

Consolidated Statement of Changes in Equity

Year ended September 30, 2018 (expressed in Jamaican dollars unless otherwise indicated)

| | Note | Share Capital | Treasury Shares | Fair Value and Capital Reserves | Loan Loss Reserve | Banking Reserve Fund | Retained Earnings Reserve | Retained Earnings | Non- controlling Interest | Total |
|--|------|------------------|--------------------|---------------------------------------|----------------------|----------------------------|---------------------------------|----------------------|---------------------------------|-----------------------|
| | • | \$,000 | \$,000 | \$,000 | \$,000 | \$,000 | \$,000 | \$,000 | | \$.000 |
| Balance at October 1, 2016 | • | 6,465,731 | (3,388) | 8,512,757 | 4,447,709 | 6,539,948 | 29,620,000 | 48,476,002 | (953,449) | (953,449) 103,105,310 |
| Total comprehensive income | | ı | 1 | 377,130 | ı | ı | • | 16,249,241 | (395,756) | (395,756) 16,230,615 |
| Transfer from Loan Loss Reserve | | ı | 1 | ı | (160,421) | ı | • | 160,421 | ı | ı |
| Transfer to Banking Reserve Fund | | ı | 1 | ı | ı | 27,385 | 1 | (27,385) | ı | ı |
| Transfer to Retained Earnings Reserve | | ı | 1 | ı | 1 | ı | 6,030,000 | (6,030,000) | 1 | ı |
| Transactions with owners of the Bank - | | | | | | | | | | |
| Dividends paid | 46 | 1 | 1 | ı | ı | ı | 1 | (6,906,936) | 1 | (6,906,936) |
| Arising on reorganisation | | 1 | 3,388 | ı | ı | 1 | ı | 1 | 1,349,205 | 1,352,593 |
| Balance at September 30, 2017 | | 6,465,731 | , | 8,889,887 | 4,287,288 | 6,567,333 | 35,650,000 | 51,921,343 | | 113,781,582 |
| Total comprehensive income | | ı | • | (5,224,939) | ı | 1 | • | 23,547,941 | 1 | 18,323,002 |
| Transfer from Loan Loss Reserve | | ı | 1 | ı | (816,798) | ı | 1 | 816,798 | ı | ı |
| Transfer to Banking Reserve Fund | | ı | 1 | ı | ı | 31,109 | 1 | (31,109) | ı | ı |
| Transfer to Retained Earnings Reserve | | 1 | ı | 1 | 1 | 1 | 3,600,000 | (3,600,000) | ı | ı |
| Transactions with owners of the Bank - | | | | | | | | | | |
| Dividends paid | 46 | ı | ı | ı | 1 | ı | 1 | (8,486,024) | ı | (8,486,024) |
| Balance at September 30, 2018 | | 6,465,731 | - | 3,664,948 | 3,470,490 | 6,598,442 | 39,250,000 | 64,168,949 | - | 123,618,560 |

Consolidated Statement of Cash Flows

Year ended September 30, 2018

| | Note | 2018 \$'000 | 2017 \$'000 |
|--|------|----------------|----------------|
| Cash Flows from Operating Activities | | | |
| Net profit | | 23,952,177 | 16,496,330 |
| Adjustments to reconcile net profit to net cash provided by operating activities | | 30,089,629 | 19,532,732 |
| Net cash provided by operating activities | 41 | 54,041,806 | 36,029,062 |
| Cash Flows from Investing Activities | | | |
| Acquisition of investment in associate | 23 | - | (50,000) |
| Acquisition of property, plant and equipment | 26 | (2,519,198) | (3,306,436) |
| Acquisition of intangible asset – computer software | 25 | (3,909,904) | (2,539,825) |
| Proceeds from disposal of property, plant and equipment | | 473,030 | 48,376 |
| Net proceeds from partial disposal of associate | 23 | 2,709,769 | - |
| Purchase of investment property | 24 | (8,770) | (164,491) |
| Dividends received from associates | 23 | 201,525 | 192,950 |
| Purchases of investment securities | | (380,723,746) | (275,358,891) |
| Sales/maturities of investment securities | | 342,691,491 | 231,325,177 |
| Net cash used in investing activities | | (41,085,803) | (49,853,140) |
| Cash Flows from Financing Activities | | | |
| Proceeds from securitisation arrangements | | - | 18,893,926 |
| Repayments under securitisation arrangements | | (8,605,600) | (1,090,693) |
| Proceeds from other borrowed funds | | 26,107,168 | 23,891,916 |
| Repayments of other borrowed funds | | (21,075,615) | (4,966,435) |
| Due to other banks | | (4,748,926) | (3,173,039) |
| Dividends paid | | (8,486,024) | (6,906,936) |
| Net cash (used in)/provided by financing activities | | (16,808,997) | 26,648,739 |
| Effect of exchange rate changes on cash and cash equivalents | | (2,449,510) | 1,341,024 |
| Net (decrease)/increase in cash and cash equivalents | | (6,302,504) | 14,165,685 |
| Cash and cash equivalents at beginning of year | | 62,799,064 | 48,633,379 |
| Cash and Cash Equivalents at End of Year | | 56,496,560 | 62,799,064 |
| Comprising: | | | |
| Cash in hand and balances at Central Banks | 15 | 28,452,198 | 26,290,505 |
| Due from other banks | 16 | 37,493,045 | 35,377,150 |
| Reverse repurchase agreements | 19 | 312,414 | 2,170,573 |
| Investment securities | 21 | - | 2,725,170 |
| Due to other banks | 29 | (9,761,097) | (3,764,334) |
| | | 56,496,560 | 62,799,064 |
| | | | |

Income Statement

Year ended September 30, 2018

| | Note | 2018 \$'000 | 2017 \$'000 |
|---|------|----------------|----------------|
| Operating Income | | Ψ 000 | Ψ 000 |
| Interest income | | 36,647,984 | 33,844,624 |
| Interest expense | | (9,941,697) | (9,079,505) |
| Net interest income | 5 | 26,706,287 | 24,765,119 |
| Fee and commission income | | 17,784,813 | 15,731,210 |
| Fee and commission expense | | (3,890,707) | (3,119,686) |
| Net fee and commission income | 6 | 13,894,106 | 12,611,524 |
| Gain on foreign currency and investment activities | 7 | 6,813,865 | 4,523,324 |
| Dividend income | 9 | 7,120,032 | 4,536,400 |
| Other operating income | - | 567,419 | 252,278 |
| 3 3 | | 14,501,316 | 9,312,002 |
| | | 55,101,709 | 46,688,645 |
| Operating Expenses | | | |
| Staff costs | 10 | 16,141,255 | 13,127,624 |
| Provision for credit losses | 20 | 1,637,771 | 736,460 |
| Depreciation and amortisation | | 2,610,368 | 2,013,270 |
| Other operating expenses | 13 | 15,618,574 | 15,034,377 |
| | | 36,007,968 | 30,911,731 |
| Operating Profit | | 19,093,741 | 15,776,914 |
| Gain on partial disposal of investment in associate | 23 | 2,181,894 | |
| Profit before taxation | | 21,275,635 | 15,776,914 |
| Taxation | 14 | (3,486,336) | (3,441,179) |
| NET PROFIT | | 17,789,299 | 12,335,735 |

National Commercial Bank Jamaica Limited

Statement of Comprehensive Income

Year ended September 30, 2018

| Net Profit | 2018 \$'000 17,789,299 | 2017 \$'000 12,335,735 |
|--|--|--|
| Other Comprehensive Income, net of tax: | | |
| Items that will not be reclassified to profit or loss Remeasurement of the post-employment benefit obligations | (274,770) | (479,763) |
| Items that may be reclassified subsequently to profit or loss | | |
| Unrealised (losses)/gains on available-for-sale investments | (1,681,267) | 852,961 |
| Realised fair value gains on sale and maturity of available-for- sale investments | (886,582) | (1,373,281) |
| | (2,567,849) | (520,320) |
| Total other comprehensive income | (2,842,619) | (1,000,083) |
| TOTAL COMPREHENSIVE INCOME | 14,946,680 | 11,335,652 |

Statement of Financial Position

September 30, 2018

| ASSETS | Note | 2018 \$'000 | 2017 \$'000 |
|--|------|----------------|----------------|
| | 4.5 | 74.450.444 | 04.040.405 |
| Cash in hand and balances at Central Bank | 15 | 71,158,114 | 64,819,135 |
| Due from other banks | 16 | 36,752,245 | 32,063,063 |
| Derivative financial instruments | 17 | - | 73,637 |
| Investment securities at fair value through profit or loss | 18 | - | 1,169,861 |
| Reverse repurchase agreements | 19 | 1,532,332 | 271,353 |
| Loans and advances, net of provision for credit losses | 20 | 271,123,032 | 245,083,205 |
| Investment securities classified as available-for-sale and loans and receivables | 21 | 55,231,338 | 66,353,238 |
| Pledged assets | 22 | 89,584,327 | 61,248,691 |
| Investment in associates | 23 | 1,680,328 | 2,208,203 |
| Investment in subsidiaries | | 1,609,609 | 1,609,609 |
| Intangible assets | 25 | 6,629,650 | 4,002,373 |
| Property, plant and equipment | 26 | 10,042,033 | 9,217,294 |
| Deferred income tax assets | 27 | 2,806,979 | 1,124,535 |
| Income tax recoverable | | 2,326,985 | 373,659 |
| Customers' liability – letters of credit and undertaking | | 2,305,130 | 1,971,727 |
| Other assets | 28 | 8,963,114 | 6,935,898 |
| Total Assets | | 561,745,216 | 498,525,481 |

Statement of Financial Position CONT'D

September 30, 2018

(expressed in Jamaican dollars unless otherwise indicated)

| | Note | 2018 \$'000 | 2017 \$'000 |
|---|------|----------------|----------------|
| LIABILITIES | | | |
| Due to other banks | 29 | 14,687,099 | 14,240,691 |
| Customer deposits | | 332,325,170 | 303,023,915 |
| Derivative financial instruments | 17 | 25,673 | - |
| Repurchase agreements | | 56,368,674 | 34,849,518 |
| Obligations under securitisation arrangements | 30 | 58,992,666 | 66,743,350 |
| Other borrowed funds | 31 | 11,562,427 | 3,849,384 |
| Deferred tax liabilities | 27 | 123,405 | - |
| Post-employment benefit obligations | 34 | 5,188,004 | 3,912,614 |
| Liability – letters of credit and undertaking | | 2,305,130 | 1,971,727 |
| Other liabilities | 35 | 12,582,843 | 8,811,173 |
| Total Liabilities | | 494,161,091 | 437,402,372 |
| EQUITY | | | |
| Share capital | 36 | 6,465,731 | 6,465,731 |
| Fair value and capital reserves | 37 | (1,145,718) | 1,422,131 |
| Loan loss reserve | 38 | 3,470,490 | 4,287,288 |
| Banking reserve fund | 39 | 6,512,634 | 6,512,634 |
| Retained earnings reserve | 40 | 39,250,000 | 35,650,000 |
| Retained earnings | | 13,030,988 | 6,785,325 |
| Total Equity | | 67,584,125 | 61,123,109 |
| Total Equity and Liabilities | | 561,745,216 | 498,525,481 |

Approved for issue by the Board of Directors on December 13, 2018 and signed on its behalf by:

Patrick Hylton Chief Executive Officer

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Chief Financial Officer and Deputy
Chief Executive Officer

Professor Alvin Wint

Director

Dave Garcia

Dennis Cohen

Corporate Secretary

National Commercial Bank Jamaica Limited

Statement of Changes in Equity

Year ended September 30, 2018 (expressed in Jamaican dollars unless otherwise indicated)

| | Note | Share Capital | Fair Value and Capital Reserves | Loan Loss Reserve | Banking Reserve Fund | Retained Earnings Reserve | Retained Earnings | Total |
|---------------------------------------|------|------------------|---------------------------------------|----------------------|----------------------------|---------------------------------|----------------------|-------------|
| | | \$,000 | \$,000 | \$,000 | \$,000 | \$,000 | \$,000 | \$,000 |
| Balance at October 1, 2016 | | 6,465,731 | 1,942,451 | 4,447,709 | 6,512,634 | 29,620,000 | 7,705,868 | 56,694,393 |
| Total comprehensive income | | 1 | (520,320) | ı | 1 | 1 | 11,855,972 | 11,335,652 |
| Transfer to Retained Earnings Reserve | | 1 | 1 | • | 1 | 6,030,000 | (6,030,000) | 1 |
| Transfer from Loan Loss Reserve | | 1 | ı | (160,421) | 1 | 1 | 160,421 | 1 |
| Transaction with owners of the Bank - | | | | | | | | |
| Dividends paid | 46 | 1 | 1 | 1 | ı | 1 | (6,906,936) | (6,906,936) |
| Balance at September 30, 2017 | - | 6,465,731 | 1,422,131 | 4,287,288 | 6,512,634 | 35,650,000 | 6,785,325 | 61,123,109 |
| Total comprehensive income | | 1 | (2,567,849) | ı | 1 | • | 17,514,529 | 14,946,680 |
| Transfer to Retained Earnings Reserve | | 1 | • | | 1 | 3,600,000 | (3,600,000) | • |
| Transfer from Loan Loss Reserve | | 1 | • | (816,798) | ı | 1 | 816,798 | 1 |
| Transaction with owners of the Bank - | | | | | | | | |
| Dividends paid | 46 | 1 | 1 | 1 | 1 | 1 | (8,485,664) | (8,485,664) |
| Balance at September 30, 2018 | | 6,465,731 | (1,145,718) | 3,470,490 | 6,512,634 | 39,250,000 | 13,030,988 | 67,584,125 |

Statement of Cash Flows

Year ended September 30, 2018

| | Note | 2018 \$'000 | 2017 \$'000 |
|--|------|----------------|----------------|
| Cash Flows from Operating Activities | | | |
| Net profit | | 17,789,299 | 12,335,735 |
| Adjustments to reconcile net profit to net cash provided by operating activities | | 13,670,998 | (2,483,102) |
| Net cash provided by operating activities | 41 | 31,460,297 | 9,852,633 |
| Cash Flows from Investing Activities | | 01,100,207 | 0,002,000 |
| Acquisition of property, plant and equipment | 26 | (2,455,547) | (3,136,169) |
| Acquisition of intangible asset – computer software | 25 | (3,714,808) | (2,232,559) |
| Net proceeds from partial disposal of associate | 23 | 2,709,769 | - |
| Proceeds from disposal of property, plant and equipment | | 473,230 | 47,233 |
| Purchases of investment securities | | (153,290,066) | (101,527,804) |
| Sales/maturities of investment securities | | 138,519,784 | 107,566,759 |
| Net cash (used in)/provided by investing activities | | (17,757,638) | 717,460 |
| Cash Flows from Financing Activities | | | |
| Proceeds from securitisation arrangements | | - | 18,893,926 |
| Repayments under securitisation arrangements | | (8,605,600) | (1,090,604) |
| Proceeds from other borrowed funds | | 8,649,986 | 1,113,904 |
| Repayments of other borrowed funds | | (943,999) | (1,730,130) |
| Due to other banks | | (7,162,735) | (6,235,791) |
| Dividends paid | | (8,485,664) | (6,906,936) |
| Net cash (used in)/provided by financing activities | | (16,548,012) | 4,044,369 |
| Effect of exchange rate changes on cash and cash equivalents | | (2,556,627) | 1,207,207 |
| Net (decrease)/increase in cash and cash equivalents | | (5,401,980) | 15,821,669 |
| Cash and cash equivalents at beginning of year | | 52,193,959 | 36,372,290 |
| Cash and Cash Equivalents at End of Year | | 46,791,979 | 52,193,959 |
| Comprising: | | | |
| Cash in hand and balances at Central Bank | 15 | 28,397,725 | 26,195,605 |
| Due from other banks | 16 | 29,514,238 | 28,163,875 |
| Reverse repurchase agreements | 19 | 1,532,134 | 271,322 |
| Investment securities | 21 | - | 2,725,170 |
| Due to other banks | 29 | (12,652,118) | (5,162,013) |
| | | 46,791,979 | 52,193,959 |

September 30, 2018

(expressed in Jamaican dollars unless otherwise indicated)

1. Identification and Principal Activities

National Commercial Bank Jamaica Limited ("the Bank") is incorporated in Jamaica and licensed under the Banking Services Act 2014. The Bank is a wholly owned subsidiary of NCB Financial Group Limited ("NCBFG"). The ultimate parent company is Portland Holdings Inc., incorporated in Canada. Portland Holdings Inc., is controlled by Hon. Michael A. Lee-Chin, OJ, Chairman of the Bank.

The Bank's registered office is located at 32 Trafalgar Road, Kingston 10, Jamaica.

During the prior year, through a court sanctioned and shareholder approved Scheme of Arrangement, NCBFG became the parent of the Bank. NCBFG was established during the 2016 financial year, and was then controlled by, and consolidated in the financial statements of the Bank. The control of NCBFG in the 2016 financial year was through the holding of all board positions by a subset of the directors of the Bank.

Under the Scheme of Arrangement in the prior period, the pre-existing shares in the Bank were transferred enbloc to NCBFG, which in turn issued, on a one for one basis, shares in NCBFG to the previous shareholders in the Bank. The nominal shares previously existing in NCBFG were also cancelled. At the end of the transaction, each shareholder in NCBFG had an identical number of shares in NCBFG, as he or she had in the Bank prior to the Scheme of Arrangement.

The loss of control of NCBFG was occasioned by the Bank becoming a wholly owned subsidiary of NCBFG which occurred as a result of the execution of the Scheme of Arrangement. In the prior year, this loss of control was shown as a deemed disposal of previously consolidated interests in NCBFG.

September 30, 2018

(expressed in Jamaican dollars unless otherwise indicated)

1. Identification and Principal Activities (Continued)

The Bank's subsidiaries and other consolidated entities, which together with the Bank are referred to as "the Group", are as follows:

| | Principal Activities | Percentage Owner The Group | |
|---|---|-------------------------------|------|
| | | 2018 | 2017 |
| Data-Cap Processing Limited | Security Services | 100 | 100 |
| Mutual Security Insurance Brokers Limited | Dormant | 100 | 100 |
| NCB Capital Markets Limited | Securities Dealer and Stock Brokerage Services | 100 | 100 |
| Advantage General Insurance Company Limited | General Insurance | 100 | 100 |
| NCB Capital Markets (Cayman) Limited | Securities Dealer | 100 | 100 |
| NCB Global Finance Limited | Merchant Banking | 100 | 100 |
| NCB Capital Markets (Barbados) Limited | Brokerage Services | 100 | 100 |
| NCB Capital Markets SA | Inactive | 100 | 100 |
| NCB (Cayman) Limited | Commercial Banking | 100 | 100 |
| NCB Trust Company (Cayman) Limited* | - | 100 | 100 |
| NCB Insurance Company Limited | Life Insurance, Investment and Pension Fund Management Services | 100 | 100 |
| N.C.B. (Investments) Limited* | - | 100 | 100 |
| N.C.B. Jamaica (Nominees) Limited | Dormant | 100 | 100 |
| NCB Remittance Services (Jamaica) Limited | Dormant | 100 | 100 |
| NCB Financial Services UK Limited (formerly NCB Remittance Services (UK) Limited) | Pension Remittances | 100 | 100 |
| West Indies Trust Company Limited | Trust and Estate Management Services | 100 | 100 |
| NCB Employee Share Scheme | Dormant | 100 | 100 |

^{*}No significant activities at this time.

All subsidiaries are incorporated in Jamaica with the exception of NCB (Cayman) Limited, NCB Trust Company (Cayman) Limited, and NCB Capital Markets (Cayman) Limited, which are incorporated in the Cayman Islands, NCB Financial Services UK Limited, which is incorporated in the United Kingdom, NCB Global Finance Limited which is incorporated in Trinidad and Tobago, NCB Capital Markets (Barbados) Limited which is incorporated in Barbados and NCB Capital Markets SA which is incorporated in the Dominican Republic.

September 30, 2018

(expressed in Jamaican dollars unless otherwise indicated)

1. Identification and Principal Activities (Continued)

The Group's associates are as follows:

| | Principal Activities | Percentage ownership by The Group |
|--------------------------|--|--------------------------------------|
| | | 2018 |
| Dyoll Group Limited | In Liquidation | 44.47 |
| Elite Diagnostic Limited | Medical Imaging Services | 18.69 |
| JMMB Group Limited | Securities Dealer and Stock Brokerage Services | 20.01 |
| Mundo Finance Limited | Micro Financing | 50.00 |

All the Group's associates are incorporated in Jamaica.

With the exception of the Group's shareholding in JMMB Group Limited (2017 - 26.30%) and Elite Diagnostic Limited (2017 - 29.61%), the Group's shareholdings in the above listed entities was the same as in the prior year.

2. Significant Accounting Policies

(a) Basis of preparation

The financial statements have been prepared in accordance with, and comply with, International Financial Reporting Standards (IFRS) as issued by the International Accounting Standards Board (IASB). The financial statements have been prepared under the historical cost convention, as modified by the revaluation of available-for-sale investment securities, investment securities at fair value through profit or loss, derivative contracts and investment property.

The preparation of financial statements in conformity with IFRS requires the use of certain critical accounting estimates. It also requires management to exercise its judgment in the process of applying the Group's accounting policies. The areas involving a higher degree of judgment or complexity, or areas where assumptions or estimates are significant to the financial statements are disclosed in Note 3.

National Commercial Bank Jamaica Limited

Notes to the Financial Statements

September 30, 2018

(expressed in Jamaican dollars unless otherwise indicated)

2. Significant Accounting Policies (Continued)

(a) Basis of preparation (continued)

Standards, interpretations and amendments to existing standards effective during the current year

The following amendments to existing standards became effective during the financial year and are deemed to be relevant to the Group's operations:

Amendments to IAS 7, 'Statement of Cash Flows', (effective for annual periods beginning on or after 1 January 2017). In January 2016, the IASB published amendments to IAS 7 to improve information about an entity's financing activities. These amendments are part of the IASB initiative to improve presentation and disclosure in financial reports. The amendments require disclosure of information enabling users to evaluate changes in liabilities arising from financing activities including both cash and non-cash changes. The Group has provided the additional disclosures in these financial statements. The reconciliation of changes in liabilities arising from financing activities is disclosed in Note 50.

Amendments to IAS 12, 'Income Taxes', (effective for annual periods beginning on or after 1 January 2017). In January 2016, the IASB published amendments to IAS 12 clarifying specifically how to account for deferred tax assets related to debt instruments measured at fair value as well as clarifying the guidance for deferred tax assets in general by adding examples and elaborating on some of the requirements in more detail. The amendments did not change the underlying principles for the recognition of deferred tax assets.

Standards, amendments and interpretations to existing standards that are not yet effective and have not been early adopted by the Group

At the date of authorisation of these financial statements, certain new standards, amendments and interpretations to existing standards have been issued which are not effective at the date of the statement of financial position, and which the Group has not early adopted.

IFRS 15, 'Revenue from Contracts with Customers' (effective for accounting periods beginning on or after 1 January 2018). The new standard introduces the core principle that revenue must be recognised when the goods or services are transferred to the customer, at the transaction price. Any bundled goods or services that are distinct must be separately recognised, and any discounts or rebates on the contract price must generally be allocated to the separate elements. When the consideration varies for any reason, minimum amounts must be recognised if they are not at significant risk of reversal. Costs incurred to secure contracts with customers have to be capitalised and amortised over the period when the benefits of the contract are consumed.

Amendment to IFRS 15, 'Revenue from Contracts with Customers' (effective for accounting periods beginning on or after 1 January 2018). These amendments comprise clarifications of the guidance on identifying performance obligations, accounting for licences of intellectual property and the principal versus agent assessment (gross versus net revenue presentation). The IASB has also included additional practical expedients related to transition to the new revenue standard. The Group's main source of revenue is out of the scope of IFRS 15. The Group has identified and reviewed the contracts with customers that are within the scope of this standard and has concluded that the impact of adoption will not be significant on the Group.

September 30, 2018

(expressed in Jamaican dollars unless otherwise indicated)

2. Significant Accounting Policies (Continued)

(a) Basis of preparation (continued)

Standards, amendments and interpretations to existing standards that are not yet effective and have not been early adopted by the Group (continued)

IFRS 9, 'Financial Instruments', (effective for annual periods beginning on or after 1 January 2018). IFRS 9 is the first standard issued as part of a wider project to replace IAS 39. Financial assets are required to be classified into three measurement categories: those to be measured subsequently at amortised cost, those to be measured subsequently at fair value through other comprehensive income (FVOCI) and those to be measured subsequently at fair value through profit or loss (FVPL). Classification of debt instruments under IFRS 9 is driven by the entity's business model for managing the financial assets and the contractual characteristics of the financial assets. All equity instruments are measured at fair value under IFRS 9. Most of the requirements in IAS 39 for classification and measurement of financial liabilities were carried forward unchanged to IFRS 9. The key change is that an entity will be required to present the effects of changes in own credit risk of financial liabilities designated at fair value through profit or loss in other comprehensive income.

IFRS 9 addresses the classification, measurement and derecognition of financial assets and financial liabilities and introduces a new impairment model for financial assets.

The Group has reviewed its financial assets and liabilities and is expecting the following impact from the adoption of the new standard on October 1, 2018:

Classification and measurement

Debt instruments

The standard introduces new requirements to determine the measurement basis of financial assets, involving the cash flow characteristics of assets and the business models under which they are managed. Based on these conditions for classification, the Group has concluded the following:

- (a) The majority of debt instruments currently classified as available-for-sale will be classified as measured at FVOCI;
- (b) Some debt instruments which are currently classified as loans and receivables will be classified as measured at FVOCI and some will be classified as measured at amortised cost.
- (c) Some debt instruments currently classified as available-for-sale and loans and receivables have failed to meet the 'solely payments, principal and interest' (SPPI) requirement for the amortised cost classification under IFRS 9. As a result, these instruments will be classified as FVPL and the related fair value gains/(losses) will have to be transferred from the fair value reserve to retained earnings on October 1, 2018.

Equity instruments

The Group currently classifies some of its equity instruments as available for sale. With the adoption of IFRS 9, the Group has decided to measure all equity instruments at FVPL. The change will result in related fair value gains/(losses) being transferred from the fair value reserve to retained earnings for instruments measured at FVPL on October 1, 2018.

National Commercial Bank Jamaica Limited

Notes to the Financial Statements

September 30, 2018

(expressed in Jamaican dollars unless otherwise indicated)

2. Significant Accounting Policies (Continued)

(a) Basis of preparation (continued)

Standards, amendments and interpretations to existing standards that are not yet effective and have not been early adopted by the Group (continued)

IFRS 9, 'Financial Instruments' (continued)

Financial liabilities

There will be no impact on the Group's accounting for financial liabilities, as the new requirements only affect the accounting for financial liabilities that are designated at FVPL and the Group does not have any such liabilities. The derecognition rules are unchanged from IAS 39 'Financial Instruments: Recognition and Measurement'.

Impairment

The new impairment model requires the recognition of impairment provisions based on expected credit losses (ECL) rather than incurred credit losses as required under IAS 39. It applies to financial assets classified at amortised cost, debt instruments measured at FVOCI, contract assets under IFRS 15 'Revenue from Contracts with Customers', lease receivables, loan commitments and certain financial guarantee contracts. Impairment provisions will not apply to financial assets classified as FVPL.

The new standard also introduces expanded disclosure requirements and changes in presentation. These are expected to change the nature and extent of the Group's disclosures about its financial instruments particularly in the year of the adoption of the new standard. The standard must be applied for financial years commencing on or after January 1, 2018. The Group will apply the new rules retrospectively from October 1, 2018, with the practical expedients permitted under the standard. Comparatives for the prior year will not be restated.

The adoption of IFRS 9 is a significant initiative for the Group supported by a formal governance framework and a robust implementation plan. An Executive Steering Committee was formed with representatives from Finance, Risk and all key functional areas within the Group. A communication plan including progress reporting protocols was established with regular updates provided to the Executive Steering Committee on key decisions. IFRS 9 overview sessions were held at various levels within the Group, including the Audit Committee of the Board.

The key responsibilities of the project include defining IFRS 9 risk methodology and accounting policy, identifying data and system requirements, and developing an appropriate operating model and governance framework. Controls surrounding IFRS 9 processes continue to be developed and refined.

The adoption of IFRS 9 will have a significant impact on the Group's impairment methodology. The Group is required to assess, on a forward-looking basis, the ECL associated with its debt instrument assets carried at amortised cost and FVOCI and the exposures arising from loan commitments and financial guarantee contracts, including overdrafts and undrawn amounts under revolving facilities. Under IFRS 9, ECL will be recognised in income statement before a loss event has occurred, which will likely result in earlier recognition of credit losses compared to the current model. The measurement of ECL reflects an unbiased and probability-weighted amount that is determined by considering multiple scenarios based on reasonable and supportable forecasts. Under current guidance, the impairment loss represents the best estimate of losses considering the time value of money and reasonable and supportable information that is available without undue cost or effort at the reporting date about past events, current conditions and forecasts of future economic conditions.

September 30, 2018

(expressed in Jamaican dollars unless otherwise indicated)

2. Significant Accounting Policies (Continued)

(a) Basis of preparation (continued)

Standards, amendments and interpretations to existing standards that are not yet effective and have not been early adopted by the Group (continued)

IFRS 9, 'Financial Instruments' (continued)

Impairment (continued)

IFRS 9 considers the calculation of ECL by multiplying the Probabilities of Defaults (PD), Loss Given Default (LGD) and Exposure at Default (EAD).

The IFRS 9 Impairment model uses a three stage approach based on the extent of credit deterioration since origination:

Stage 1 – 12 month ECL applies to all financial assets that have not experienced a significant increase in credit risk (SICR) since origination and are not credit impaired. The ECL will be computed using the respective PD occurring over the next 12 months. For those assets with a remaining maturity of less than 12 months, a PD is used that corresponds to remaining maturity. This Stage 1 approach is different from the current approach which estimates a collective allowance to recognise losses that have been incurred but not reported on performing loans.

Stage 2 – When a financial asset experiences a SICR subsequent to origination but is not credit impaired, it is considered to be in Stage 2. This requires the computation of ECL based on probabilities of default occurring over the remaining estimated life of the financial asset. Provisions are higher in this stage because of an increase in risk and the impact of a longer time horizon being considered compared to 12 months in Stage 1.

Stage 3 – Financial assets that have objective evidence of impairment will be included in this stage. Similar to Stage 2, the allowance for credit losses will capture the lifetime ECL.

Some of the key concepts in IFRS 9 that have the most significant impact and require a high level of judgement are:

Assessment of Significant Increase in Credit Risk

The assessment of a significant increase in credit risk is done on a relative basis. To assess whether the credit risk on a financial asset has increased significantly since origination, the Group compares the risk of default occurring over the expected life of the financial asset at the reporting date to the corresponding risk of default at initial recognition, using risk indicators that are used in the Group's existing risk management framework. At each reporting date, the assessment of a change in credit risk will be individually assessed for those exposures that are considered individually significant and at the segment/product level for retail and other homogenous exposure types. This assessment is symmetrical in nature, allowing credit risk of financial assets to move back to Stage 1 if the increase in credit risk since origination has reduced and is no longer deemed to be significant.

National Commercial Bank Jamaica Limited

Notes to the Financial Statements

September 30, 2018

(expressed in Jamaican dollars unless otherwise indicated)

2. Significant Accounting Policies (Continued)

(a) Basis of preparation (continued)

Standards, amendments and interpretations to existing standards that are not yet effective and have not been early adopted by the Group (continued)

IFRS 9, 'Financial Instruments' (continued)

Macroeconomic Factors, Forward Looking Information (FLI) and Multiple Scenarios

IFRS 9 requires an unbiased and probability weighted estimate of credit losses by evaluating a range of possible outcomes that incorporate forecasts of future economic conditions. Macroeconomic factors and FLI are required to be incorporated into the measurement of ECL. The ECL at each reporting period should reflect reasonable and supportable information at the reporting date about past events, current conditions and forecasts of future economic conditions. The Group will use three scenarios that will be probability weighted to determine ECL.

Expected Life

When measuring ECL, the Group considers the maximum contractual period over which the Group is exposed to credit risk. All contractual terms are considered when determining the expected life, including prepayment options and extension and rollover options. The expected life is estimated based on the period over which the Group is exposed to credit risk and where the credit losses would not be mitigated by management actions.

Definition of Default and Write-off

The Group's definition of impaired financial instruments (Stage 3) is unchanged. The Group does not expect to rebut the presumption in IFRS 9 that loans which are 90 days past due are in default. The policy on the write-off of loans remains unchanged.

Regulatory impact

The application of IFRS 9 has no significant impact on regulatory capital because:

- (a) The transfer of provisions from fair value reserves to retained earnings. Both are in regulatory capital for certain regulated entities.
- (b) For bank, regulatory capital does not include retained earnings and fair value reserves.

All regulated entities maintain adequate regulatory capital sufficient to absorb the impact of the adoption.

The estimated impact relates primarily to the implementation of the ECL requirements. The Group continues to revise, refine and validate the impairment models and related process controls leading up to the September 30, 2019 financial year.

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(expressed in Jamaican dollars unless otherwise indicated)

2. Significant Accounting Policies (Continued)

(a) Basis of preparation (continued)

Standards, amendments and interpretations to existing standards that are not yet effective and have not been early adopted by the Group (continued)

IFRS 16, 'Leasing' (effective for annual periods beginning on or after 1 January 2019) Under IAS 17, lessees were required to make a distinction between a finance lease (on statement of financial position) and an operating lease (off statement of financial position). IFRS 16 now requires lessees to recognise a lease liability reflecting future lease payments and a 'right-of-use asset' for virtually all lease contracts. The IASB has included an optional exemption for certain short-term leases and leases of low-value assets; however, this exemption can only be applied by lessees.

The IASB has updated the guidance on the definition of a lease (as well as the guidance on the combination and separation of contracts), lessors will also be affected by the new standard. The Group does not expect any significant impact on the financial statements arising from future adoption of the standard.

IFRS Interpretations Committee (IFRIC 22), 'Foreign currency transactions and advance consideration', (effective for annual periods beginning on or after 1 January 2018). This IFRIC addresses foreign currency transactions or parts of transactions where there is consideration that is denominated or priced in a foreign currency. The interpretation provides guidance for when a single payment/receipt is made as well as for situations where multiple payments/receipts are made. The guidance aims to reduce diversity in practice. The Group does not expect any significant impact on the financial statements arising from future adoption of the interpretation.

September 30, 2018

(expressed in Jamaican dollars unless otherwise indicated)

2. Significant Accounting Policies (Continued)

(a) Basis of preparation (continued)

Standards, amendments and interpretations to existing standards that are not yet effective and have not been early adopted by the Group (continued)

IFRIC 23, 'Uncertainty over income tax treatments' (effective for annual periods beginning on or after 1 January 2019). This IFRIC clarifies how the recognition and measurement requirements of IAS 12 'Income taxes', are applied where there is uncertainty over income tax treatments. The IFRS Interpretations Committee had clarified previously that IAS 12, not IAS 37 'Provisions, contingent liabilities and contingent assets', applies to accounting for uncertain income tax treatments. IFRIC 23 explains how to recognise and measure deferred and current income tax assets and liabilities where there is uncertainty over a tax treatment.

An uncertain tax treatment is any tax treatment applied by an entity where there is uncertainty over whether that treatment will be accepted by the tax authority. For example, a decision to claim a deduction for a specific expense or not to include a specific item of income in a tax return is an uncertain tax treatment if its acceptability is uncertain under tax law. IFRIC 23 applies to all aspects of income tax accounting where there is an uncertainty regarding the treatment of an item, including taxable profit or loss, the tax bases of assets and liabilities, tax losses and credits and tax rates. The Group does not expect any significant impact on the financial statements arising from future adoption of the interpretation.

Annual improvements IFRS 2015-2017 Cycle – Amendments to IAS 12 and IAS 23 (effective for annual periods beginning on or after 1 January 2019). The amendments to IAS 12 clarify that all income tax consequences of dividends should be recognised in the income statement, regardless of how the tax arises. The amendments to IAS 23 clarify that if any specific borrowing remains outstanding after the related asset is ready for its intended use or sale, that borrowing becomes part of the funds that an entity borrows generally when calculating the capitalisation rate on general borrowings. The Group does not expect any significant impact on the financial statements arising from future adoption of these amendments.

IFRS 17, 'Insurance contracts' (effective for annual periods beginning on or after 1 January 2021). This standard replaces IFRS 4, which currently permits a wide variety of practices in accounting for insurance contracts. IFRS 17 will fundamentally change the accounting by all entities that issue insurance contracts and investment contracts with discretionary participation features. The Group is still assessing the impact that will arise from adopting this standard.

Applying IFRS 9 Financial Instruments with IFRS 4 Insurance Contracts – Amendments to IFRS 4 (effective for annual periods beginning on or after 1 January 2018). In September 2016, the IASB published an amendment to IFRS 4 which addresses the concerns of insurance companies about the different effective dates of IFRS 9, Financial Instruments, and the forthcoming new insurance contracts standard. The amendment allows certain insurance companies: to defer the implementation of IFRS 9. This is not relevant to Group, as its insurance operations will be implementing IFRS 9.

September 30, 2018

(expressed in Jamaican dollars unless otherwise indicated)

2. Significant Accounting Policies (Continued)

(b) Basis of consolidation

Subsidiaries

Subsidiaries are those entities which the Group controls because the Group (i) has power to direct relevant activities of the entities that significantly affect their returns, (ii) has exposure, or rights, to variable returns from its involvement with the entities, and (iii) has the ability to use its power over the entities to affect the amount of the entities' returns. The existence and effect of substantive rights, including substantive potential voting rights, are considered when assessing whether the Group has power over another entity. For a right to be substantive the holder must have practical ability to exercise that right when decisions about the direction of the relevant activities of the entities need to be made. The Group may have power over an entity even when it holds no ownership interests in the entity, or when it holds less than majority of voting power in an entity. In such cases, the Group exercises judgement and assesses its power to direct the relevant activities of the entity, as well as the size of its voting rights relative to the size and dispersion of holdings of the other vote holders to determine if it has de-facto power over the entity. Protective rights of other investors, such as those that relate to fundamental changes in the entity's activities or apply only in exceptional circumstances, do not prevent the Group from controlling an entity. Subsidiaries are consolidated from the date on which control is transferred to the Group and are no longer consolidated from the date that control ceases.

The Group uses the acquisition method of accounting to account for business combinations. The consideration transferred for the acquisition of a subsidiary is the fair values of the assets transferred, the liabilities incurred and the equity interests issued by the Group. The consideration transferred includes the fair value of any asset or liability resulting from a contingent consideration arrangement. Acquisition-related costs are expensed as incurred. Identifiable assets acquired and liabilities and contingent liabilities assumed in a business combination are measured initially at their fair values at the acquisition date. On an acquisition-by-acquisition basis, the Group recognises any non-controlling interest in the acquiree either at fair value or at the non-controlling interest's proportionate share of the acquiree's net assets.

The excess of the consideration transferred, the amount of any non-controlling interest in the acquiree and the acquisition-date fair value of any previous equity interest in the acquiree over the fair value of the identifiable net assets acquired is recorded as goodwill. If this is less than the fair value of the net assets of the subsidiary acquired in the case of a bargain purchase, the difference is recognised directly in the income statement.

Intercompany transactions, balances and unrealised gains and losses on transactions between Group companies are eliminated. Accounting policies of subsidiaries have been changed, where necessary, to ensure consistency with the policies adopted by the Group.

In the Bank's stand-alone financial statements, investments in subsidiaries are accounted for at cost less impairment.

Associates

Associates are all entities over which the Group has significant influence but not control, generally accompanying a shareholding of between 20% and 50% of the voting rights. The Group's investments in associates include goodwill (net of any accumulated impairment loss) identified on acquisition.

Notes to the Financial Statements

September 30, 2018

(expressed in Jamaican dollars unless otherwise indicated)

2. Significant Accounting Policies (Continued)

(b) Basis of consolidation (continued)

Associates (continued)

The Group's share of its associates' post-acquisition profits or losses is recognised in the consolidated income statement, and its share of post-acquisition movements in reserves is recognised in other comprehensive income. The cumulative post-acquisition movements are adjusted against the carrying amount of the investment. When the Group's share of losses in an associate equals or exceeds its interest in the associate, including any other unsecured receivables, the Group does not recognise further losses, unless it has incurred obligations or made payments on behalf of the associate. Unrealised gains on transactions between the Group and its associates are eliminated to the extent of the Group's interest in the associates. Unrealised losses are also eliminated unless the transaction provides evidence of an impairment of the asset transferred.

The Group determines at each reporting date whether there is any objective evidence that investments in associates are impaired. If this is the case, the Group recognises an impairment charge in the income statement for the difference between the recoverable amount of the associate and its carrying value.

The results of associates with financial reporting year-ends that are different from the Group are determined by prorating the results for the audited period as well as the period covered by management accounts to ensure that a year's result is accounted for where applicable.

Investments in associates are accounted for using the equity method of accounting (as described above), and are initially recognised at cost.

In the Bank's stand-alone financial statements, investments in associates are accounted for at cost less impairment.

(c) Foreign currency translation

Functional and presentation currency

Items included in the financial statements of each of the Group's entities are measured using the currency of the primary economic environment in which the entity operates ("the functional currency"). The financial statements are presented in Jamaican dollars, which is the Bank's functional currency.

Transactions and balances

Foreign currency transactions are accounted for at the exchange rates prevailing at the dates of the transactions. At the date of the statement of financial position, monetary assets and liabilities denominated in foreign currencies are translated using the closing exchange rate.

Exchange differences resulting from the settlement of transactions at rates different from those at the dates of the transactions, and unrealised foreign exchange differences on unsettled foreign currency monetary assets and liabilities are recognised in the income statement.

Exchange differences on non-monetary financial assets are a component of the change in their fair value. Depending on the classification of a non-monetary financial asset, exchange differences are either recognised in the income statement (applicable for trading securities), or within other comprehensive income if non-monetary financial assets are classified as available-for-sale. In the case of changes in the fair value of monetary assets denominated in foreign currency classified as available-for-sale, a distinction is made between translation differences resulting from changes in amortised cost of the security and other changes in the carrying amount of the security. Translation differences related to changes in the amortised cost are recognised in the income statement, and other changes in the carrying amount, except impairment, are recognised in other comprehensive income.

September 30, 2018

(expressed in Jamaican dollars unless otherwise indicated)

2. Significant Accounting Policies (Continued)

(c) Foreign currency translation (continued)

Transactions and balances (continued)

Group companies

The results and financial position of all the Group entities (none of which has the currency of a hyperinflationary economy) that have a functional currency different from the presentation currency are translated into the presentation currency as follows:

- Assets and liabilities for each statement of financial position presented are translated at the closing rate at the date of that statement;
- Income and expenses for each income statement are translated at average exchange rates (unless this
 average is not a reasonable approximation of the cumulative effect of the rates prevailing on the
 transaction dates, in which case income and expenses are translated at the dates of the transactions);
 and
- All resulting exchange differences are recognised in other comprehensive income and accumulated as a separate component of equity.

(d) Revenue recognition

Interest income and expense

Interest income and expense are recognised in the income statement for all interest-bearing instruments on an accrual basis using the effective interest method based on the actual purchase price. Interest income includes coupons earned on fixed income investments and accrued discounts on treasury bills and other discounted instruments.

The effective interest method is a method of calculating the amortised cost of a financial asset or a financial liability and of allocating the interest income or interest expenses over the relevant period. The effective interest rate is the rate that exactly discounts the estimated future cash payments or receipts through the expected life of the financial instrument or, when appropriate, a shorter period to the net carrying amount of the financial asset or financial liability. When calculating the effective interest rate, the Group estimates cash flows considering the contractual terms of the financial instrument but does not consider future credit losses. The calculation includes all fees paid or received between parties to the contract that are an integral part of the effective interest rate, transaction costs and all other premiums or discounts.

The Group accounts for interest income on loans in accordance with Jamaican banking regulations. These regulations stipulate that, where collection of interest is considered doubtful or where the loan is in non-performing status (payment of principal or interest is outstanding for 90 days or more), interest should be taken into account on the cash basis and all previously accrued but uncollected interest be reversed in the period that collection is doubtful or the loan becomes non-performing. IFRS require that when loans are impaired, they are written down to their recoverable amounts and interest income is thereafter recognised by applying the original effective interest rate to the recoverable amount. The difference between the regulatory and IFRS bases of interest recognition was assessed to be immaterial.

Fee and commission income

Fee and commission income is generally recognised on an accrual basis when the service has been provided. Fees and commissions arising from negotiating or participating in the negotiation of a transaction for a third party are recognised on completion of the underlying transaction.

Notes to the Financial Statements

September 30, 2018

(expressed in Jamaican dollars unless otherwise indicated)

2. Significant Accounting Policies (Continued)

(d) Revenue recognition (continued)

Premium income

Premium income is recognised on the accrual basis in accordance with the terms of the underlying contracts as outlined in Note 2(s).

Dividend income

Dividend income is recognised when the right to receive payment is established.

(e) Income taxes

Taxation expense in the income statement comprises current and deferred income tax charges.

Current income tax charges are based on taxable profits for the year, which differ from the profit before tax reported because it excludes items that are taxable or deductible in other years, and items that are never taxable or deductible. The Group's liability for current tax is calculated at tax rates that have been enacted or substantively enacted at the date of the statement of financial position.

Deferred income tax is provided in full, using the liability method, on temporary differences arising between the tax bases of assets and liabilities and their carrying amounts in the financial statements. Currently and enacted or substantively enacted tax rates are used in the determination of deferred income tax.

Deferred tax assets are recognised to the extent that it is probable that future taxable profit will be available against which the temporary differences can be utilised.

Deferred income tax is provided on temporary differences arising on investments in subsidiaries and associates, except where the timing of the reversal of the temporary difference can be controlled and it is probable that the temporary difference will not reverse in the foreseeable future.

Deferred tax is charged or credited in the income statement, except where it relates to items charged or credited to other comprehensive income or equity, in which case, deferred tax is also dealt with in other comprehensive income or equity.

(f) Cash and cash equivalents

For the purpose of the statement of cash flows, cash and cash equivalents comprise balances with less than 90 days maturity from the date of acquisition including cash and balances at Central Banks (excluding statutory reserves), due from other banks, investment securities, reverse repurchase agreements and due to other banks.

(g) Derivative financial instruments

Derivatives are financial instruments that derive their value from the price of underlying items such as equities, bonds, interest rates, foreign exchange, credit spreads, commodities or other indices. Derivatives enable users to increase, reduce or alter exposure to credit or market risk. The Group transacts derivatives to manage its own exposure to interest rate and foreign exchange risk.

Derivative instruments are initially recognised at fair value on the date a derivative contract is entered into, and subsequently are re-measured at their fair value at the date of each statement of financial position. Fair values are obtained from quoted market prices and discounted cash flow models as appropriate. Derivatives are carried as assets when fair value is positive and as liabilities when fair value is negative. Assets and liabilities are set off where the contracts are with the same counterparty, a legal right of set off exists and the cash flows are intended to be settled on a net basis.

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(expressed in Jamaican dollars unless otherwise indicated)

2. Significant Accounting Policies (Continued)

(g) Derivative financial instruments (continued)

Derivatives embedded in non-derivative host contracts are treated as separate derivatives when they meet the definition of a derivative, their risks and characteristics are not closely related to those of the host contracts and the contracts are not measured at fair value through profit or loss.

Gains and losses from changes in the fair value of derivatives are included in the income statement.

(h) Repurchase and reverse repurchase transactions

Securities sold under agreements to repurchase (repurchase agreements) and securities purchased under agreements to resell (reverse repurchase agreements) are treated as collateralised financing transactions. The difference between the sale/purchase and repurchase/resale price is treated as interest and accrued over the life of the agreements using the effective yield method.

(i) Loans and advances and provisions for credit losses

Loans and advances are recognised when cash is advanced to borrowers. They are initially recorded at fair value and subsequently measured at amortised cost using the effective interest rate method.

Provision for credit losses determined under the requirements of IFRS

The Group continuously monitors loans or groups of loans for indicators of impairment. In the event that indicators are present, the loans or groups of loans are tested for impairment. A provision for credit losses is established if there is objective evidence of impairment. A loan or group of loans is impaired and impairment losses are incurred only if there is objective evidence of impairment as a result of one or more events that occurred after the initial recognition of the loan (a 'loss event') and that loss event has reduced the estimated future cash flows of the loan and the amount of the reduction can be reliably estimated. The criteria that the Group uses to determine that there is objective evidence of an impairment loss include:

- (i) significant financial difficulty of the obligor;
- (ii) default or delinquency in interest or principal payments;
- (iii) having to grant the borrower a concession that would not otherwise be considered due to the borrower's financial difficulty;
- (iv) the probability that the borrower will enter bankruptcy or other financial reorganisation; or
- (v) observable data indicating that there is a measurable decrease in the estimated future cash flows from the loan portfolio since the initial recognition of the loans, although the decrease cannot yet be identified with the individual loan in the portfolio, including:
 - a) adverse changes in the payment status of borrowers in the portfolio; and
 - b) national or local economic conditions that correlate with defaults on the loan portfolio.

The Group first assesses whether objective evidence of impairment exists individually for loans that are individually significant, and individually or collectively for loans that are not individually significant. If the Group determines that no objective evidence of impairment exists for an individually assessed loan, whether significant or not, it includes the loan in a group of loans with similar credit risk characteristics and collectively assesses them for impairment. Loans that are individually assessed for impairment and for which an impairment loss is or continues to be recognised are not included in a collective assessment of impairment.

The amount of the loss is measured as the difference between the carrying amount of the loan and the present value of estimated future cash flows, including amounts recoverable from guarantees and collateral, discounted at the original effective interest rate of the loan. For accounting purposes, the carrying amount of the loan is reduced through the use of a provision for credit losses account and the amount of the loss is recognised in the income statement. If a loan has a variable interest rate, the discount rate for measuring any impairment loss is the current effective interest rate.

September 30, 2018

(expressed in Jamaican dollars unless otherwise indicated)

2. Significant Accounting Policies (Continued)

(i) Loans and advances and provisions for credit losses (continued)

Provision for credit losses determined under the requirements of IFRS (continued)

For the purpose of a collective evaluation of impairment, loans are grouped on the basis of similar credit risk characteristics (that is, on the basis of the Group's grading process that considers loan type, industry, collateral type and past-due status). Those characteristics are relevant to the estimation of future cash flows for groups of such loans by being indicative of the debtors' ability to pay all amounts due according to the contractual terms of the loans being evaluated.

Future cash flows in a group of loans that are collectively evaluated for impairment are estimated on the basis of the contractual cash flows of the loans in the group. Losses over the preceding 12 months are used as a baseline to determine historical loss experience for loans with credit risk characteristics similar to those in the group. This historical loss experience is then adjusted, if necessary, to reflect broader economic trends over the most recent 24-month period with a 36-month look back period used on the highest risk portfolios. Finally, applicable adjustments are made on the basis of current observable data to reflect the effects of current conditions that did not affect the period on which the historical loss experience is based and to remove the effects of conditions in the historical period that do not currently exist.

Estimates of changes in future cash flows for groups of loans should reflect and be directionally consistent with changes in related observable data and our assessment of changes in the economy from period to period (for example, changes in unemployment levels, property and motor vehicle prices, or other factors indicative of changes in the probability of losses in the group and their magnitude). The methodology and assumptions used for estimating future cash flows are reviewed regularly by the Group to reduce any differences between loss estimates and actual loss experience.

When a loan is deemed uncollectible, it is written off against the related provision for credit losses. Such loans are written off after all the necessary procedures have been completed and the amount of the loss has been determined.

If, in a subsequent period, the amount of the impairment loss decreases and the decrease can be related objectively to an event occurring after the impairment was recognised (such as an improvement in the debtor's credit rating), the previously recognised impairment loss is reversed by adjusting the provision for credit losses. The amount of the reversal is recognised in the income statement.

Provision for credit losses determined under the Bank of Jamaica regulatory requirements

The effect of the provision for credit losses determined under the Bank of Jamaica regulatory requirements is to reserve capital. No amounts are booked to the income statement in respect of regulatory provisions. Provisions calculated based on regulatory requirements that exceed the amounts required under IFRS are transferred from retained earnings to a non-distributable loan loss reserve in stockholders' equity.

The provision for credit losses determined under the Bank of Jamaica regulatory requirements comprises a "specific provision" and a "general provision". The specific provision is determined based on each specific loan for which problems have been identified. The general provision is considered to be prudential in nature and is established to absorb portfolio losses.

September 30, 2018

(expressed in Jamaican dollars unless otherwise indicated)

2. Significant Accounting Policies (Continued)

(i) Loans and advances and provisions for credit losses (continued)

Provision for credit losses determined under the Bank of Jamaica regulatory requirements (continued)

The specific provision is established for the estimated net loss for all non-performing loans and performing loans that meet specified criteria. Loans are considered to be non-performing where a principal or interest payment is contractually 90 days or more in arrears. At the time of classification as non-performing, any interest that is contractually due but in arrears is reversed from the income statement and interest is thereafter recognised in the income statement on the cash basis only. The estimated net loss is defined as the net exposure remaining after deducting the estimated net realisable value of the collateral (as defined by and determined by the regulations) from the outstanding principal balance of the loan. The regulations quantify the specific provision at ranges from 20% to 100% of the estimated net loss of each non-performing loan depending on the length of time the loan has been in arrears. In addition, where a non-performing loan is fully secured but the collateral is unrealised for a period of 12 months, a provision of 50% of the amounts outstanding should be made. Where the collateral is unrealised for a further 6 months (with limited exceptions which allow for up to a further 15 months) a full provision is made. The regulations further require that the specific provision for each loan should not be less than 1% of the amounts outstanding.

A general provision is established for all loans (other than loans for which specific provisions were established) at 1% of the amounts outstanding.

(j) Investment securities

All purchases and sales of investment securities are recognised at settlement date.

Investment securities are classified into the following categories: investment securities at fair value through profit or loss (FVPL), available-for-sale (AFS) securities and loans and receivables (LAR). Management determines the classification of its investments at initial recognition and re-evaluates this designation at every reporting date.

Investment securities at fair value through profit or loss are those which were either acquired for generating a profit from short-term fluctuations in price or dealer's margin, or are securities included in a portfolio in which a pattern of short-term profit-taking exists or those financial assets that the entity upon initial recognition, designates as FVPL. They are initially recognised at fair value and transaction costs are expensed in the income statement. They are subsequently carried at fair value. Interest income on investment securities at FVPL is recognised as part of interest income in the income statement. All other realised and unrealised gains and losses are included in gain on foreign currency and investment activities in the income statement.

AFS securities are those intended to be held for an indefinite period of time and which may be sold in response to needs for liquidity, changes in interest rates, foreign exchange rates or market prices. They are initially recognised at fair value (including transaction costs), and subsequently remeasured at fair value. Unrealised gains and losses arising from changes in fair value of AFS securities are recognised in other comprehensive income. When the securities are disposed of or impaired, the related accumulated unrealised gains or losses included in other comprehensive income are transferred to the income statement.

Notes to the Financial Statements

September 30, 2018

(expressed in Jamaican dollars unless otherwise indicated)

2. Significant Accounting Policies (Continued)

(j) Investment securities (continued)

LAR are non-derivative financial assets with fixed or determinable payments that are not quoted in an active market other than: (i) those financial assets that the Group intends to sell immediately or in the short term, which are classified as FVPL, or (ii) those financial assets that the entity upon initial recognition, designates as at FVPL or has designated as AFS. LAR are initially measured at fair value which is the consideration to originate the loan and are subsequently carried at amortised cost using the effective interest method.

The fair values of quoted investments in active markets are based on current bid prices. If there is no active market for a financial asset, the Group establishes fair value using valuation techniques. These include the use of recent arm's length transactions, discounted cash flow analysis and other valuation techniques commonly used by market participants.

Financial assets are assessed at each date of the statement of financial position for objective evidence of impairment. A financial asset is considered impaired if its carrying amount exceeds its estimated recoverable amount. The amount of the impairment loss for assets carried at amortised cost is calculated as the difference between the asset's carrying amount and the present value of expected future cash flows discounted at the original effective interest rate. The recoverable amount of a financial asset carried at fair value is the present value of expected future cash flows discounted at the current market interest rate for a similar financial asset.

In the case of equity securities classified as AFS, a significant or prolonged decline in the fair value below cost is considered an indicator of impairment. Significant or prolonged are assessed based on market conditions and other indicators. If any such evidence exists for AFS financial assets, the cumulative loss, measured as the difference between the acquisition cost and the current fair value, less any impairment losses previously recognised in the income statement, is removed from other comprehensive income and recognised in the income statement.

Investment securities are derecognised when the contractual rights to receive the cash flows from these assets have ceased to exist or the assets have been transferred and substantially all the risks and rewards of ownership of the assets are also transferred (if substantially all the risks and rewards have not been transferred, the Group tests control to ensure that continuing involvement on the basis of any retained powers of control does not prevent derecognition).

(k) Investment properties

Investment property is held for long-term rental yields and is, therefore, treated as a long-term investment.

Investment property is measured initially at cost, including transaction costs, and is subsequently carried at fair value, representing open market value determined annually by the directors or by independent valuators. Changes in fair values are recorded in the income statement.

September 30, 2018

(expressed in Jamaican dollars unless otherwise indicated)

2. Significant Accounting Policies (Continued)

(I) Intangible assets

Computer software

Costs that are directly associated with acquiring and developing identifiable and unique software products are recognised as intangible assets. These costs are amortised using the straight-line method over their useful lives, not exceeding a period of five years. Costs associated with maintaining computer software programs are recognised as an expense as incurred.

Customer relationships and trade name

These assets are associated with the acquisition of a subsidiary and are measured at fair value as at the date of acquisition. These assets are amortised using the straight line method over their useful lives, not exceeding a period of twenty years.

(m) Property, plant and equipment

Land and buildings are shown at deemed cost less impairment losses, and less subsequent depreciation for buildings. All other property, plant and equipment are stated at historical cost less accumulated depreciation and impairment losses.

Subsequent costs are included in the asset's carrying amount or are recognised as a separate asset, as appropriate, only when it is probable that future economic benefits associated with the item will flow to the Group and the cost of the item can be measured reliably. All other repairs and maintenance costs are charged to other operating expenses during the financial period in which they are incurred.

Land is not depreciated. Depreciation on other assets is calculated on the straight-line basis at annual rates that will write off the carrying value of each asset over the period of its expected useful life. Annual depreciation rates or period over which depreciation is charged are as follows:

Freehold buildings

Leasehold improvements

Computer equipment

Office equipment and furniture

Other equipment

Motor vehicles

Leased assets

Shorter of period of lease

20 - 33 1/3%

5 - 7%

Shorter of period of lease or useful life of asset

Gains or losses on disposals are determined by comparing proceeds with carrying amount. These are included in other operating income in the income statement.

(n) Impairment of long lived assets

Property, plant and equipment and intangibles are reviewed for impairment losses whenever events or changes in circumstances indicate that the carrying amount may not be recoverable. An impairment loss is recognised for the amount by which the carrying amount of the assets exceeds its recoverable amount, which is the higher of an asset's net selling price and value in use. For the purpose of assessing impairment, assets are grouped at the lowest levels for which there are separately identifiable cash flows.

Notes to the Financial Statements

September 30, 2018

(expressed in Jamaican dollars unless otherwise indicated)

2. Significant Accounting Policies (Continued)

(o) Financial liabilities

The Group's financial liabilities comprise primarily amounts due to banks, customer deposits, repurchase agreements, obligations under securitisation arrangements, other borrowed funds, liabilities under annuity and insurance contracts, liabilities under letters of credit and undertaking and other liabilities.

The recognition and measurement of liabilities under annuity and insurance contracts is detailed in Note 2(s); other financial liabilities are measured at amortised cost.

Offsetting financial instruments

Financial assets and liabilities are offset and the net amount reported in the statement of financial position when there is a legally enforceable right to offset the recognised amounts and there is an intention to settle on a net basis, or realise the assets and settle the liabilities simultaneously.

(p) Borrowings

Borrowings, including those arising under securitisation arrangements, are recognised initially at fair value, being their issue proceeds, net of transaction costs incurred. Subsequently, borrowings are stated at amortised cost and any difference between net proceeds and the redemption value is recognised in the income statement over the period of the borrowings using the effective yield method.

(q) Structured products

Structured products are recognised initially at the nominal amount when funds are received. Derivatives are separately accounted for at fair value through the income statement (Note 3). The non-derivative elements are stated at amortised cost using the effective interest method.

(r) Leases

As lessee

Leases of property, plant and equipment where the Group has substantially all the risks and rewards of ownership are classified as finance leases. Finance leases are capitalised at the inception of the lease at the lower of the fair value of the leased asset or the present value of minimum lease payments. Each lease payment is allocated between the liability and interest charges so as to produce a constant rate of charge on the lease obligation. The interest element of the lease payments is charged in the income statement over the lease period.

Leases where a significant portion of the risks and rewards of ownership are retained by the lessor are classified as operating leases. Payments under operating leases are charged in the income statement on a straight-line basis over the period of the lease.

As lessor

When assets are leased out under a finance lease, the present value of the lease payments is recognised as a receivable. The difference between the gross receivable and the present value of the receivable is recognised as unearned finance income. Lease income is recognised over the term of the lease in a manner which reflects a constant periodic rate of return on the net investment in the lease.

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(expressed in Jamaican dollars unless otherwise indicated)

2. Significant Accounting Policies (Continued)

(s) Insurance and investment contracts - classification, recognition and measurement

Classification

The Group issues contracts that transfer insurance risk or financial risk or both. Insurance contracts are those contracts that transfer significant insurance risk. Such contracts may also transfer financial risk. As a general guideline, the Group defines as significant insurance risk the possibility of having to pay benefits on the occurrence of an insured event that are at least 10% more than the benefits payable if the insured event did not occur.

Investment contracts are those contracts that transfer financial risk with no significant insurance risk.

Recognition and measurement

Insurance contracts are classified into four main categories, depending on the duration of risk and whether or not the terms and conditions are fixed.

Short duration insurance contracts

These contracts are principally property, motor, casualty (employers' liability, public liability), and group life insurance contracts.

Property insurance contracts indemnify the Group's customers in the event of a loss from a specified insured peril such as fire, windstorm or earthquake (not limited to these perils) up to the insured amount and within the terms of the policy conditions. These contracts are issued for both private and commercial risks. Customers who undertake commercial activities on their premises could also receive compensation for consequential loss/business interruption caused by the insured perils.

Motor insurance contracts indemnify the Group's customers for their legal requirement under the Road Traffic Act. These contracts may be extended for additional coverage such as physical damage, theft and personal accident.

Casualty insurance contracts provide coverage for liability exposures that indemnify the Group's customers against actions from third parties which are subject to the policy limits and conditions. The typical protection offered is designed for employers who become legally liable to pay compensation to injured employees (employers' liability) and employers who become liable to pay compensation to third parties for bodily harm or property damage (public liability).

Group life contracts protect the Group's customers from the consequences of events (such as death or critical illness) that would affect the ability of the customer or his/her dependants to maintain his/her current level of income.

For all these contracts, premiums are recognised as revenue (earned premiums) proportionally over the period of coverage. The portion of premiums received on inforce contracts that relate to unexpired risks at the date of the statement of financial position is reported as an unearned premium liability. Premiums are shown before deduction of commissions payable to agents and brokers and exclude any taxes or duties levied on such premiums. Premium income includes premiums collected by agents and brokers not yet received by the Group.

Unearned premiums represent the portion of premiums written in the current year which relate to periods of insurance subsequent to the date of the statement of financial position calculated principally using the twenty-fourths method.

Notes to the Financial Statements

September 30, 2018

(expressed in Jamaican dollars unless otherwise indicated)

2. Significant Accounting Policies (Continued)

(s) Insurance and investment contracts - classification, recognition and measurement (continued)

Recognition and measurement (continued)

Short duration insurance contracts (continued)

Claims and loss adjustment expenses are charged to income as incurred based on the estimated liability for compensation owed to contract holders. They arise from events that have occurred up to the date of the statement of financial position even if they have not yet been reported to the Group. The Group does not discount its liabilities for unpaid claims. Liabilities for unpaid claims are estimated using techniques such as the input of assessments for individual cases reported to the Group and statistical analyses for the claims incurred but not reported (IBNR), and to estimate the expected ultimate cost of more complex claims that may be affected by external factors such as court decisions. Estimates are continually revised as more information becomes available and for the effects of anticipated inflation. Adjustments arising from these revisions are recognised within claims expense in the current year.

Long duration insurance contracts

The accounting treatment of long duration contracts differs according to whether the contract bears investment options or not.

For long duration contracts that do not bear investment options, premiums are recognised as revenue when they become payable by the policyholder. Premiums are shown before deduction of commission. Benefits are recorded as an expense when incurred.

A liability for policyholders' benefits that is expected to be incurred in the future is recorded when the premiums are recognised. Typically, the liability is determined as the sum of the expected discounted value of the benefit payments less the expected discounted value of the theoretical premiums that would be required to meet the benefits based on the valuation assumptions used (the valuation premiums). In particular, the liability is based on assumptions as to mortality and investment income. A margin for adverse deviations is included in the assumptions.

For long duration contracts that bear investment options, insurance premiums are recognised directly as liabilities. These liabilities are increased by credited interest and are decreased by policy administration fees, mortality and surrender charges and any withdrawals. Revenue consists of fees deducted for policy administration, mortality and surrenders and interest credited is treated as an expense.

Long duration insurance contract liabilities are calculated by actuaries at each statement of financial position date using the Policy Premium Method. The change in these liabilities are recognised in the income statement.

Outstanding claims

Provision for outstanding claims and the related costs of settlement are based on incidents reported before the end of the financial year and include appropriate provisions for claims incurred but not yet reported. Estimates are continually revised as more information becomes available and for the effects of anticipated inflation. Adjustments arising on these revisions are included with claims expense in the current year. Benefits and claims payable represent the gross cost of all claims notified but not settled on the date of the statement of financial position. Any reinsurance recoverable is shown separately as a receivable.

Policyholders' benefits

Maturities and annuities are accounted for when due. Death and disability claims and surrenders are recognised in the financial statements in the year in which they have been notified. Differences between the estimated claims and subsequent settlements are recognised in the income statement in year of settlement.

September 30, 2018

(expressed in Jamaican dollars unless otherwise indicated)

2. Significant Accounting Policies (Continued)

(s) Insurance and investment contracts - classification, recognition and measurement (continued)

Liability adequacy test

At the date of the statement of financial position, the Group assesses whether its recognised insurance liabilities are adequate, using current estimates of future cash flows under its insurance contracts. If that assessment shows that the carrying amount of its insurance liabilities is inadequate, the deficiency is recognised in the income statement and the amount of the relevant insurance liabilities is increased.

Reinsurance contracts held

Contracts entered into by the Group with reinsurers under which the Group is compensated for losses on one or more contracts issued by the Group and that meet the classification requirements for insurance contracts are classified as reinsurance contracts held. Contracts that do not meet these classification requirements are classified as financial assets.

The benefits to which the Group is entitled under its reinsurance contracts held are recognised as reinsurance assets. These assets consist of short-term balances due from reinsurers, as well as longer term receivables that are dependent on the expected claims and benefits arising under the related reinsured insurance contracts. Amounts recoverable from or due to reinsurers are measured consistently with the amounts associated with the reinsured insurance contracts and in accordance with the terms of each reinsurance contract. Reinsurance liabilities are primarily premiums payable for reinsurance contracts and are recognised as an expense when due.

The Group periodically assesses its reinsurance assets for impairment. If there is objective evidence that a reinsurance asset is impaired, the Group reduces the carrying amount of the reinsurance asset to its recoverable amount and recognises that impairment loss in the income statement.

Receivables and payables related to insurance contracts and investment contracts

Receivables and payables are recognised when due. These include amounts due to and from agents, brokers and insurance contract holders. If there is objective evidence that the insurance receivable is impaired, the Group reduces the carrying amount of the insurance receivable accordingly and recognises that impairment loss in the income statement.

(t) Provisions

Provisions are recognised when there is a present legal or constructive obligation as a result of past events, it is probable that an outflow of resources will be required to settle the obligation and a reliable estimate of the amount of the obligation can be made.

Notes to the Financial Statements

September 30, 2018

(expressed in Jamaican dollars unless otherwise indicated)

2. Significant Accounting Policies (Continued)

(u) Post-employment benefits

Pension benefits

The Bank and its subsidiaries operate a number of retirement plans, the assets of which are generally held in separate trustee administered funds. The pension plans are funded by payments from employees and by the relevant companies, taking into account the recommendations of qualified actuaries. The Group has both defined benefit and defined contribution plans.

Defined benefit pension plans

A defined benefit pension plan is a plan that defines an amount of pension benefit that an employee will receive on retirement, usually dependent on one or more factors, such as age, years of service and compensation.

The amount recognised in the statement of financial position in respect of defined benefit pension plans is the present value of the defined benefit obligation at the statement of financial position date less the fair value of plan assets. The defined benefit obligation is calculated annually by actuaries using the projected unit credit method. The present value of the defined benefit obligation is determined by discounting the estimated future cash outflows using interest rates on Government of Jamaica bonds that are denominated in the currency in which the benefits will be paid and that have terms to maturity approximating to the terms of the related pension obligation.

The current service cost of the defined benefit plan, included in staff costs in the income statement, reflects the increase in the defined benefit obligation resulting from employee service in the current year, benefit changes, curtailments and settlements.

The net interest cost is calculated by applying the discount rate to the net balance of the defined benefit obligation and the fair value of plan assets. The cost is included in staff costs in the income statement.

Past-service costs are recognised immediately in expenses.

Actuarial gains and losses arising from experience adjustments and changes in actuarial assumptions are charged or credited to equity in other comprehensive income in the period in which they arise.

Defined contribution pension plans

A defined contribution pension plan is a plan under which the Group pays fixed contributions into a separate fund. The Group has no legal or constructive obligations to pay further contributions. The contributions are charged to the income statement in the period to which they relate.

Other post-employment benefit obligations

The Bank provides post-employment health care benefits to its retirees. The entitlement to these benefits is usually conditional on the employee remaining in service up to retirement age and the completion of a minimum service period. The expected costs of these benefits are accrued over the period of employment using an accounting methodology similar to that for defined benefit pension plans. Actuarial gains and losses arising from experience adjustments and changes in actuarial assumptions are charged or credited to equity in other comprehensive income in the period in which they arise. These obligations are valued annually by actuaries.

September 30, 2018

(expressed in Jamaican dollars unless otherwise indicated)

2. Significant Accounting Policies (Continued)

(u) Post-employment benefits (continued)

Termination benefits

Termination benefits are payable whenever an employee's employment is terminated before the normal retirement date or whenever an employee accepts voluntary redundancy in exchange for these benefits. The Group recognises termination benefits when it is demonstrably committed to either terminate the employment of current employees according to a detailed formal plan without possibility of withdrawal or to provide termination benefits as a result of an offer made to encourage voluntary redundancy. Benefits falling due more than 12 months after statement of financial position date are discounted to present value.

(v) Acceptances, guarantees, indemnities, letters of credit and undertakings

Acceptances, guarantees, indemnities and letters of credit and undertakings are various forms of contractual commitments to advance funds to or on behalf of customers and include:

- (i) Obligations on the part of the Group to make payments (directly or indirectly) to a designated third party contingent upon a default by the Group's customer in the performance of an obligation under the terms of that customer's contract with the third party; and
- (ii) Obligations to guarantee or stand as surety for the benefit of a third party.

Where the Bank's obligations under acceptances, guarantees, indemnities and letters of credit and undertakings are not considered to be contingent, the amounts are reported as a liability in the statement of financial position. There are equal and offsetting claims against customers in the event of a call on these commitments, which are reported as an asset.

Where the Bank's obligations are considered to be contingent, the amounts are disclosed in Note 47.

(w) Share capital

Share issue costs

Ordinary shares are classified as equity. Incremental costs directly attributable to the issue of new shares are shown in equity as a deduction, net of tax, for the proceeds.

Dividends on ordinary shares

Dividends on ordinary shares are recognised in equity in the period in which they are declared.

(x) Fiduciary activities

The Group acts as trustee and in other fiduciary capacities that result in holding or placing of assets on behalf of individuals, trusts, retirement benefit plans and other third parties. These assets and income arising thereon are excluded from these financial statements, as they are not assets of the Group.

Notes to the Financial Statements

September 30, 2018

(expressed in Jamaican dollars unless otherwise indicated)

3. Critical Accounting Estimates and Judgements in Applying Accounting Policies

The Group's financial statements and its financial results are influenced by accounting policies, assumptions, estimates and management judgment, which necessarily have to be made in the course of preparation of the financial statements.

The Group makes estimates and assumptions that may affect the reported amounts of assets and liabilities within the next financial year. All estimates and assumptions required in conformity with IFRS are best estimates undertaken in accordance with the applicable standard.

Estimates and judgments are continuously evaluated and are based on past experience and other factors, including expectations with regard to future events. Accounting policies and management's judgments for certain items are especially critical for the Group's results and financial position due to their materiality.

Income taxes

There are many transactions and calculations for which the ultimate tax determination is uncertain during the ordinary course of business. The Group recognises liabilities for actual and anticipated tax audit issues based on estimates of whether additional taxes will be due. In determining these estimates, management considers the merit of any tax audit issues raised, based on their interpretation of the taxation laws, and their knowledge of any precedents established by the taxation authorities. Where the final tax outcome of these matters is different from the amounts that were initially recorded, such differences could materially impact the current tax and deferred tax provisions in the period in which such determination is made.

Impairment losses on loans and advances

The Group reviews its loan portfolio to assess impairment at least on a monthly basis. In determining whether an impairment loss should be recorded in the income statement, the Group makes judgments as to whether there is any observable data indicating that there is a measurable decrease in the estimated future cash flows from loans. This evidence may include observable data indicating that there has been an adverse change in the payment status of borrowers in a group, or national or local economic conditions that correlate with defaults on assets in the Group. Management uses estimates based on historical loss experience for assets with credit risk characteristics and objective evidence of impairment similar to those in the portfolio when scheduling its future cash flows. The methodology and assumptions used for estimating both the amount and timing of future cash flows are reviewed regularly to reduce any differences between loss estimates and actual loss experience.

Estimates of future benefit payments and premiums arising from long duration insurance contracts

The determination of the liabilities under insurance contracts represents the liability for future benefits payable by the Group based on contracts for the life assurance business in force at the date of the statement of financial position using the Policy Premium Method. These liabilities represent the amount which, together with future premiums and investment returns will, in the opinion of the actuary, be sufficient to pay future benefits relating to contracts of insurance in force, as well as meet the expenses incurred in connection with such contracts. The Policy Premium Method of valuation is based on assumptions of mortality, persistency, investment income, renewal expenses and other assumptions considered appropriate to be included in the basis for the determination of the liabilities of the Group under the terms of its life insurance policy contracts in force. A margin for risk or uncertainty (adverse deviations) in these assumptions is added to the liability. The assumptions are examined each year in order to determine their validity in light of current best estimates or to reflect emerging trends in the Group's experience.

Fair value of investment securities

Management uses its judgment in selecting appropriate valuation techniques to determine fair value of investment securities. These techniques are described in Note 44.

September 30, 2018

(expressed in Jamaican dollars unless otherwise indicated)

3. Critical Accounting Estimates and Judgements in Applying Accounting Policies (Continued)

The ultimate liability arising from claims made under insurance contracts

For the property and casualty insurance business, outstanding claims comprise estimates of the amount of reported losses and loss expenses and a provision for losses incurred but not reported (IBNR) based on the historical experience of the Group and industry data. These claims are analysed separately between those arising from damage to insured property and consequential losses. Claims arising from damage to insured property can be estimated with greater reliability, and the Group's estimation processes reflect all the factors that influence the amount and timing of cash flows from these contracts. The shorter settlement period for these claims allow the Group to achieve a higher degree of certainty about the estimated cost of claims, and relatively little IBNR is held at year-end. However, the longer time needed to assess the emergence of claims arising from consequential losses makes the estimation process more uncertain for these claims. Significant delays may occur in the notification of claims and a substantial measure of experience and judgement is involved in assessing outstanding liabilities, the ultimate cost of which cannot be known with certainty as at the reporting date. The reserve for claims outstanding is determined on the basis of information currently available; however, it is inherent in the nature of the business written that the ultimate liabilities may vary as a result of subsequent developments.

Future obligations for post-employment benefits

The cost of these benefits and the present value of the future obligations depend on a number of factors that are determined by actuaries using a number of assumptions. The assumptions used in determining the net periodic cost or income for retirement benefits include the expected long-term rate of return on the relevant plan assets, the discount rate and, in the case of health benefits, the expected rate of increase in health costs. Any changes in these assumptions will impact the net periodic cost or income recorded for retirement benefits and may affect planned funding of the pension plan. The expected return on plan assets assumption is determined on a uniform basis, considering long-term historical returns, asset allocation and future estimates of long-term investment returns. The Group determines the appropriate discount rate at the end of each year, which represents the interest rate that should be used to determine the present value of estimated future cash outflows expected to be required to settle the retirement benefit obligations. In determining the appropriate discount rate, the Group considered interest rates on government bonds that are denominated in the currency in which the benefits will be paid, and have terms to maturity approximating the terms of the related obligations. The expected rate of increase of health costs has been determined by comparing the historical relationship of the actual health cost increases with the rate of inflation. Other key assumptions for the retirement benefits are based on current market conditions.

Loss of control of NCBFG

As discussed in Note 1, through a court sanctioned and shareholder approved Scheme of Arrangement in the prior period, NCBFG became the parent company of the Bank, giving NCBFG control of the Bank. With the conclusion of the Scheme of Arrangement, and NCBFG obtaining control of the Bank, the Bank lost control of NCBFG. This was accounted for as a deemed disposal of the Bank's previously consolidated interests in NCBFG. The impact of the deemed disposal was accounted for in equity, as it was deemed to be a transaction between shareholders.

Notes to the Financial Statements

September 30, 2018

(expressed in Jamaican dollars unless otherwise indicated)

Critical Accounting Estimates and Judgements in Applying Accounting Policies (Continued)

Interests in structured entities

Unit Trust Scheme

The Group manages a Unit Trust Scheme comprising seven portfolios – the JMD Money Market Portfolio, the JMD High Yield Portfolio, the High Yield Asset and Loans Portfolio, the Caribbean Equity Portfolio, the USD Money Market Portfolio, the USD Indexed Bond Portfolio and the USD Bond Portfolio. The Unit Trust has an independent trustee. The Group is the investment manager of the Unit Trust. Determining whether the Group controls the Unit Trust requires judgement. This would include a consideration of the investors' rights to remove the investment manager and an assessment of the exposure to variability arising from the aggregate economic interests of the Group in the Trust.

The Group as investment manager earns income from preliminary charges ranging from 0-4% and management fees ranging from 1.5-1.75% on these Unit Trust portfolios and the Group owns 0.43% (2017 - 0.40%) of the units in the Unit Trust at September 30, 2018.

In addition, pending the availability of investments consistent with the investment objective of each portfolio, a significant portion of the Unit Trust funds are invested in cash equivalent instruments issued by the Group. These are short-term fixed rate instruments with maturities of 90 days or less, collateralised by Government of Jamaica securities, that face an insignificant risk of changes in fair value. The interest margin earned by the Group on these instruments is immaterial to the results of its operations.

Management has concluded that, although the contractual terms provide the Group with power over the Unit Trust, the Group is acting as an agent for the investors in the Unit Trust as management does not consider the Group's aggregate interest in the Unit Trust to be significant. The Group also uses an independent custodian. Management does not believe that the investment of Unit Trust funds in cash equivalent instruments issued by the Group changes this conclusion as (i) this investment is intended to be temporary and not representative of the Unit Trust's purpose or investment objective (ii) the investment is in cash equivalent instruments subject to an insignificant risk of changes in fair value that bear interest at market rates and (iii) the investment does not expose the Group to any additional variability of returns from the Unit Trust beyond its insignificant aggregate interest through fees and unit holdings. The Unit Trust has therefore not been consolidated.

September 30, 2018

(expressed in Jamaican dollars unless otherwise indicated)

3. Critical Accounting Estimates and Judgements in Applying Accounting Policies (Continued)

Investments in Associates

For its investments in associated companies which are listed on local and regional stock exchanges, with carrying values determined using the equity method which exceed market capitalisation, management has made determinations as to whether there are impairment indicators, which would require a formal impairment assessment. In determining whether there are impairment indicators, management has determined whether there has been a significant or prolonged decline below purchase price for the investments, and whether or not there are performance indicators which imply impairment. Where no such indicators, exist, management has concluded that there is no impairment and has not adjusted the carrying value.

Where such indicators exist, management has carried out formal impairment assessments, which seek to establish a model based valuation for the holdings. In applying those valuation techniques, management makes assumptions regarding cash flows, growth rates for those cash flows, certain earnings ratios, discount factors and terminal growth rates. The values arrived are sensitive to changes in those assumptions.

Based on the foregoing assessments and activities, management has determined that none of the Group's investments in associated companies is impaired.

4. Responsibilities of the Appointed Actuaries and External Auditors

The Boards of Directors of the insurance subsidiaries, pursuant to the Insurance Act, appoint the independent qualified actuaries. Their responsibility is to carry out an annual valuation of the Group's policyholders' liabilities in accordance with accepted actuarial practice and regulatory requirements and report thereon to the policyholders and shareholders. In performing the valuations using the Policy Premium Method, the actuaries make assumptions as to the future rates of interest, asset defaults, mortality, morbidity, claims experience, policy termination, inflation, reinsurance recoveries, expenses and other contingencies, taking into consideration the circumstances of the Group and the insurance policies in force.

The shareholders pursuant to the Companies Act appoint the external auditors. Their responsibility is to conduct an independent and objective audit of the financial statements in accordance with International Standards on Auditing and report thereon to the shareholders. In carrying out their audit, the auditors also make use of the work of the actuaries and their report on the policyholders' liabilities.

September 30, 2018

(expressed in Jamaican dollars unless otherwise indicated)

5. Net Interest Income

| | The Group | | The Bank | |
|---|------------|------------|------------|------------|
| | 2018 | 2017 | 2018 | 2017 |
| | \$'000 | \$'000 | \$'000 | \$'000 |
| Interest income | | | | |
| Loans and advances | 29,913,987 | 26,546,551 | 29,560,872 | 26,212,125 |
| Investment securities – | | | | |
| Available-for-sale and loans and receivables (including pledged assets) | 17,946,950 | 17,917,115 | 6,461,107 | 7,369,111 |
| At fair value through profit or loss | 45,798 | 138,670 | - | 60,143 |
| Reverse repurchase agreements | 100,305 | 146,828 | 38,039 | 32,093 |
| Deposits and other | 591,878 | 180,699 | 587,966 | 171,152 |
| | 48,598,918 | 44,929,863 | 36,647,984 | 33,844,624 |
| Interest expense | | | | |
| Customer deposits | 3,763,032 | 2,638,055 | 3,686,830 | 2,580,824 |
| Repurchase agreements | 4,008,395 | 3,756,207 | 1,364,554 | 1,296,236 |
| Policyholders' benefits | 967,114 | 907,932 | - | - |
| Securitisation arrangements | 4,144,887 | 4,312,097 | 4,144,887 | 4,312,097 |
| Other borrowed funds and amounts due to other banks | 2,150,226 | 1,747,935 | 745,426 | 890,348 |
| | 15,033,654 | 13,362,226 | 9,941,697 | 9,079,505 |
| Net interest income | 33,565,264 | 31,567,637 | 26,706,287 | 24,765,119 |
| | | | | |

September 30, 2018

(expressed in Jamaican dollars unless otherwise indicated)

6. Net Fee and Commission Income

| | The Group | | The I | Bank |
|---|------------|------------|------------|------------|
| | 2018 | 2017 | 2018 | 2017 |
| | \$'000 | \$'000 | \$'000 | \$'000 |
| Fee and commission income | | | | |
| Retail and SME | 4,473,914 | 4,328,367 | 4,457,684 | 4,298,647 |
| Payment services | 8,939,539 | 7,419,450 | 8,939,539 | 7,419,450 |
| Corporate banking | 1,034,461 | 1,515,148 | 1,034,461 | 1,515,148 |
| Management fees | - | - | 2,793,958 | 1,946,204 |
| Treasury and correspondent banking | 442,559 | 505,090 | 510,014 | 505,090 |
| Wealth, asset management & investment banking | 1,583,702 | 1,189,438 | - | - |
| Life insurance and pension fund management | 2,044,728 | 1,837,636 | - | - |
| General insurance | 190,082 | 167,140 | - | - |
| Other | 1,056 | 48,724 | 49,157 | 46,671 |
| | 18,710,041 | 17,010,993 | 17,784,813 | 15,731,210 |
| Fee and commission expense | | | | |
| Payment services | 3,890,707 | 3,119,686 | 3,890,707 | 3,119,686 |
| - - | 14,819,334 | 13,891,307 | 13,894,106 | 12,611,524 |

7. Gain on Foreign Currency and Investment Activities

| | The Group | | The I | Bank | |
|---|------------|-----------|-----------|-----------|------|
| | 2018 | 2018 | 2018 2017 | 2018 | 2017 |
| | \$'000 | \$'000 | \$'000 | \$'000 | |
| Net foreign exchange gains | 5,120,396 | 2,824,008 | 3,995,072 | 2,475,947 | |
| (Loss)/gain on sale of debt securities held for trading | (16,203) | 3,579 | - | - | |
| Gain on sale of other debt securities | 11,539,314 | 4,429,890 | 2,850,194 | 2,177,349 | |
| Fair value loss on embedded put option | (31,401) | (129,972) | (31,401) | (129,972) | |
| Gain on sale of equity securities | 1,020,340 | 761,063 | - | - | |
| Fair value gain on revaluation of investment property (Note 24) | 17,717 | 100,211 | - | - | |
| | 17,650,163 | 7,988,779 | 6,813,865 | 4,523,324 | |
| | | | | | |

Net foreign exchange gains include gains arising from translation of assets and liabilities denominated in foreign currencies as well as those arising from foreign currency dealing activities.

September 30, 2018

(expressed in Jamaican dollars unless otherwise indicated)

8. Premium Income

| The Group | | | |
|-----------|---|------|------|
| 2018 | | 2018 | 2017 |
| \$'000 | \$'000 | | |
| 1,638,198 | 1,056,869 | | |
| 2,455,146 | 2,113,204 | | |
| 4,568,661 | 4,403,526 | | |
| 8,662,005 | 7,573,599 | | |
| | 2018 \$'000 1,638,198 2,455,146 4,568,661 | | |

9. Dividend Income

| | The Gr | The Group | | ank | | |
|-------------------------|---------|-----------|----------------|-----------|------|------|
| | 2018 | 2018 2017 | 2018 2017 2018 | 2018 2017 | 2018 | 2017 |
| | \$'000 | \$'000 | \$'000 | \$'000 | | |
| Subsidiaries | - | - | 6,902,582 | 4,327,520 | | |
| Associates | - | - | 201,525 | 192,950 | | |
| Other equity securities | 567,321 | 306,656 | 15,925 | 15,930 | | |
| | 567,321 | 306,656 | 7,120,032 | 4,536,400 | | |

10. Staff Costs

| | The Group | | The B | ank | |
|--|------------|------------|------------|------------|--|
| | 2018 | 2017 | 2018 | 2017 | |
| | \$'000 | \$'000 | \$'000 | \$'000 | |
| Wages, salaries, allowances and benefits | 13,243,898 | 11,606,035 | 10,685,468 | 9,618,120 | |
| Payroll taxes | 1,293,936 | 1,274,731 | 1,215,109 | 1,065,266 | |
| Pension costs – defined contribution plans (Note 34) | 405,461 | 387,125 | 324,305 | 311,388 | |
| Pension costs – defined benefit plans (Note 34) | 21,316 | 41,140 | - | - | |
| Termination benefits | 834,389 | 213,187 | 831,742 | 186,695 | |
| Staff profit share | 2,700,357 | 2,044,602 | 2,153,284 | 1,619,325 | |
| Other post-employment benefits (Note 34) | 960,684 | 349,670 | 931,347 | 326,830 | |
| | 19,460,041 | 15,916,490 | 16,141,255 | 13,127,624 | |
| | | | | | |

Wages, salaries, allowances and benefits

Included in wages, salaries, allowances and benefits are base salaries for employees. Amounts also include annual incentive and merit awards based on performance, annual and non-annual lump-sum fringe benefits, including those that have been agreed based on collective bargaining with the trade unions representing staff.

Employees are categorised as permanent pensionable, contract, part-time and temporary.

September 30, 2018

(expressed in Jamaican dollars unless otherwise indicated)

11. Policyholders' and Annuitants' Benefits and Reserves

Annuity contracts
Life insurance contracts
General insurance contracts

| The Group | | | | | |
|-----------|-----------|--|--|--|--|
| 2018 | 2017 | | | | |
| \$'000 | \$'000 | | | | |
| 2,535,947 | 1,902,714 | | | | |
| (790,508) | (441,630) | | | | |
| 2,986,040 | 2,718,943 | | | | |
| 4,731,479 | 4,180,027 | | | | |

The above amounts include insurance claims by policyholders amounting to \$1,574,046,000 (2017 – \$1,317,957,000) in respect of life insurance and annuity contracts and \$3,480,712,000 (2017 – \$2,987,072,000) in respect of general insurance contracts.

12. Impairment Losses on Securities

This represents impairment losses recognised by certain subsidiaries of the Group on investment securities classified as available-for-sale and loans and receivables. The losses relate entirely to debt securities.

13. Other Operating Expenses

| | The Group | | The I | Bank |
|---|------------|------------|------------|------------|
| | 2018 | 2017 | 2018 | 2017 |
| | \$'000 | \$'000 | \$'000 | \$'000 |
| Auditors' remuneration | 96,933 | 87,633 | 34,105 | 30,442 |
| Credit card rebates | 1,078,086 | 921,039 | 1,078,086 | 921,039 |
| Insurance and premiums | 396,979 | 330,293 | 558,943 | 479,922 |
| Commission to insurance brokers | 230,062 | 228,417 | - | - |
| Irrecoverable general consumption tax and asset tax | 3,104,900 | 2,742,847 | 2,565,143 | 2,260,491 |
| License and transaction processing fees | 1,213,223 | 1,401,392 | 924,870 | 1,161,119 |
| Marketing, customer care, advertising and donations | 1,523,911 | 1,455,305 | 1,228,497 | 1,213,714 |
| Operating lease rentals | 242,494 | 227,713 | 156,795 | 151,208 |
| Property, vehicle and ABM maintenance and utilities | 3,154,047 | 3,026,082 | 2,887,326 | 2,710,055 |
| Stationery | 209,101 | 184,940 | 177,588 | 149,084 |
| Technical, consultancy and professional fees | 854,943 | 1,492,083 | 594,686 | 1,070,503 |
| Travelling, courier and telecommunication | 967,304 | 927,198 | 810,142 | 779,151 |
| Management & royalty fees | 3,667,624 | 3,344,658 | 3,552,936 | 3,205,966 |
| Operational losses | 490,886 | 330,392 | 480,699 | 326,152 |
| Other | 699,237 | 671,927 | 568,758 | 575,531 |
| | 17,929,730 | 17,371,919 | 15,618,574 | 15,034,377 |
| | | | | |

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(expressed in Jamaican dollars unless otherwise indicated)

14. Taxation

| | The G | The Group | | Bank | | | | |
|-----------------------------------|-----------|-------------|----------------|-------------|----------------|-----------|-----------|------|
| | 2018 | 2018 | 2018 2017 2018 | | 2018 2017 2018 | 2018 2017 | 2017 2018 | 2017 |
| | \$'000 | \$'000 | \$'000 | \$'000 | | | | |
| Current: | | | | | | | | |
| Income tax | 7,055,917 | 6,667,502 | 3,644,209 | 4,955,609 | | | | |
| Prior year (over)/under provision | (117,636) | (4,810) | (19,920) | 35,787 | | | | |
| Deferred income tax (Note 27) | (324,565) | (1,491,975) | (137,953) | (1,550,217) | | | | |
| | 6,613,716 | 5,170,717 | 3,486,336 | 3,441,179 | | | | |
| | | | | | | | | |

The tax on profit differs from the theoretical amount that would arise using the basic statutory rate of 25% for the life insurance subsidiary, 331/3% for the Bank and other "regulated companies", 21% for the subsidiary incorporated in the United Kingdom and 25% for all other subsidiaries (with the exception of the subsidiaries incorporated in Cayman Islands and the NCB Employee Share Scheme which are not subject to income tax), as follows:

| | The Group | | The Bank | | |
|--|-------------|-------------|-------------|-------------|--|
| | 2018 | 2017 | 2018 | 2017 | |
| | \$'000 | \$'000 | \$'000 | \$'000 | |
| Profit before tax from continuing operations | 30,565,893 | 21,808,598 | 19,093,741 | 15,776,914 | |
| Loss before tax from discontinuing operations | - | (141,551) | - | - | |
| | 30,565,893 | 21,667,047 | 19,093,741 | 15,776,914 | |
| Tax calculated at actual tax rates | 9,910,431 | 7,342,095 | 7,091,878 | 5,258,971 | |
| Income not subject to tax | (3,095,556) | (1,833,877) | (1,614,234) | (711,013) | |
| Expenses not deductible for tax purposes | 565,553 | 520,606 | 399,382 | 367,178 | |
| Effect of share of profit of associates included | | | | | |
| net of tax | (316,820) | (585,157) | - | - | |
| Effect of change in tax rate applicable to life insurance subsidiary Effect of different tax rates applicable to | (17,414) | - | - | - | |
| dividend income | (135,418) | (73,170) | (2,370,770) | (1,509,744) | |
| Deferred tax not recognised | (13,015) | (263,373) | - | - | |
| Prior year (over)/under provision | (117,636) | (4,810) | (19,920) | 35,787 | |
| Other | (166,409) | 68,403 | - | - | |
| Taxation expense | 6,613,716 | 5,170,717 | 3,486,336 | 3,441,179 | |

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Deferred income tax (Note 27)

14. Taxation (Continued)

Tax (charge)/credit relating to components of other comprehensive income is as follows:

| | Т | he Group | | | The Bank | |
|---|------------------------|---------------------|------------------------|---------------|--------------------|---------------|
| • | Before | • | After | Before | _ | After |
| At 30 September 2018 | Tax \$'000 | Tax \$'000 | Tax \$'000 | Tax \$'000 | Tax \$'000 | Tax \$'000 |
| Currency translation gains | 535,373 | - | 535,373 | - | - | - |
| Share of other comprehensive income of associated companies | (897,785) | 301,262 | (596,523) | - | - | - |
| Fair value gains on available-for- sale investments, net of gains recycled to profit or loss | (6,715,496) | 1,551,707 | (5,163,789) | (3,851,774) | 1,283,699 | (2,567,849) |
| Remeasurement of post- employment benefit obligation | (606,354) | 202,118 | (404,236) | (412,157) | 137,386 | (274,770) |
| Other comprehensive income | (7,684,262) | 2,055,087 | (5,629,175) | (4,263,931) | 1,421,085 | (2,842,619) |
| Deferred income tax (Note 27) | = | 2,055,087 The Group | | = | 1,421,085 The Bank | |
| | Before | The Group | After | Before | THE Dank | After |
| At 30 September 2017 | Tax \$'000 | Tax \$'000 | Tax \$'000 | | Tax \$'000 | |
| Currency translation losses Share of other comprehensive income of associated companies, net of tax | (186,990) (170,263) | | (186,990) (170,263) | | - | - |
| Fair value gains on available-for- sale investments, net of gains recycled to profit or loss | 643,303 | (163,125 | , | | 260,160 | (520,320 |
| Remeasurement of post- employment benefit obligation | (582,961) | 194,321 | (388,640) | | | (479,763 |
| Other comprehensive income | (296,911) | 31,196 | (265,715) | (1,500,125) | 500,042 | (1,000,083 |

31,196

500,042

Notes to the Financial Statements

September 30, 2018

(expressed in Jamaican dollars unless otherwise indicated)

15. Cash in Hand and Balances at Central Banks

| | The C | Group | The E | 3ank |
|---|------------|------------|------------|------------|
| | 2018 2017 | | 2018 | 2017 |
| | \$'000 | \$'000 | \$'000 | \$'000 |
| Cash in hand | 8,080,866 | 4,531,037 | 8,080,079 | 4,530,235 |
| Balances with central banks other than statutory reserves | 20,371,332 | 21,759,468 | 20,317,646 | 21,665,370 |
| Included in cash and cash equivalents | 28,452,198 | 26,290,505 | 28,397,725 | 26,195,605 |
| Statutory reserves with central bank – non- interest-bearing | 43,575,129 | 39,022,524 | 42,758,198 | 38,621,900 |
| | 72,027,327 | 65,313,029 | 71,155,923 | 64,817,505 |
| Interest receivable | 2,191 | 1,630 | 2,191 | 1,630 |
| | 72,029,518 | 65,314,659 | 71,158,114 | 64,819,135 |
| | | | | |

Statutory reserves with central banks represent the required ratio of prescribed functional and foreign currency liabilities. They are not available for investment, lending or other use by the Group.

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(expressed in Jamaican dollars unless otherwise indicated)

16. Due from Other Banks

| | The Group | | The Bank | |
|--|-------------|-------------|-------------|-------------|
| • | 2018 | 2017 | 2018 | 2017 |
| | \$'000 | \$'000 | \$'000 | \$'000 |
| Items in course of collection from other banks | 462,614 | 271,670 | 682,132 | 478,892 |
| Placements with other banks | 38,893,798 | 39,227,696 | 34,313,276 | 31,807,704 |
| | 39,356,412 | 39,499,366 | 34,995,408 | 32,286,596 |
| Interest receivable | 3,620,726 | 1,572,864 | 3,620,204 | 1,572,359 |
| | 42,977,138 | 41,072,230 | 38,615,612 | 33,858,955 |
| Less: Placements pledged as collateral for letters | | | | |
| of credit (Note 22) | (1,863,367) | (1,795,892) | (1,863,397) | (1,795,892) |
| _ | 41,113,771 | 39,276,338 | 36,752,245 | 32,063,063 |

Placements with other banks include short term fixed deposits and other balances held with correspondent banks. These bank balances are held to facilitate the payment of wire transfers, bank drafts, treasury related activities and to satisfy liquidity requirements.

The amounts included as cash equivalents in the statement of cash flows are as follows:

| | The Group | | The Bank | | | | |
|--|-------------|-------------|----------------|-------------|----------------|----------------|------|
| | 2018 2017 | | 2018 2017 2018 | | 2018 2017 2018 | 2018 2017 2018 | 2017 |
| | \$'000 | \$'000 | \$'000 | \$'000 | | | |
| Due from other banks Less: amounts restricted to the settlement of | 41,110,848 | 39,276,338 | 33,132,041 | 32,063,063 | | | |
| obligations under securitisation arrangements | (3,617,803) | (3,899,188) | (3,617,803) | (3,899,188) | | | |
| | 37,493,045 | 35,377,150 | 29,514,238 | 28,163,875 | | | |

17. Derivative Financial Instruments

The carrying values of derivatives for the Group and the Bank are as follows:

| | The Group | | The E | Bank |
|------------------------|-----------|---------|--------|--------|
| | 2018 | 2017 | 2018 | 2017 |
| Assets | \$'000 | \$'000 | \$'000 | \$'000 |
| Embedded put option | - | 73,637 | - | 73,637 |
| Equity indexed options | 233,329 | 132,347 | - | - |
| | 233,329 | 205,984 | - | 73,637 |
| Liabilities | | | | |
| Forward contracts | 25,673 | - | 25,673 | - |
| Equity indexed options | 233,329 | 132,347 | | |
| | 259,002 | 132,347 | 25,673 | - |

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(expressed in Jamaican dollars unless otherwise indicated)

17. Derivative Financial Instruments (Continued)

Derivatives are carried at fair value in the statement of financial position as separate assets and liabilities. Asset values represent the cost to the Group of replacing all transactions with a fair value in the Group's favour assuming that all relevant counterparties default at the same time, and that transactions can be replaced instantaneously. Liability values represent the cost to the Group's counterparties of replacing all their transactions with the Group with a fair value in their favour if the Group was to default.

Embedded put option

The Group holds certain Government of Jamaica debt securities which were issued in February 2013 and mature in February 2024. The terms of these securities contain an investor put option which was exercisable in February 2018 under which the holder may require the Government of Jamaica to redeem the securities at 100% of the principal value plus any accrued interest. The option was not exercised by the Group. Prior to the expiration date, the embedded put option was separated and recognised as a financial asset in the statement of financial position. Gains and losses arising from changes in the fair value of the option were reflected in "gain/(loss) on foreign currency and investment activities" (Note 7).

Equity indexed options

The derivative liability represents the equity index option element of principal protected notes issued by the Group (Note 31(d)) and is carried at fair value.

The derivative asset represents equity index options purchased by the Group to match the liability. The terms of the purchased options are identical to those included in the principal protected notes issued by the Group. The Group is exposed to credit risk on purchased options to the extent of the carrying amount, which is their fair value.

18. Investment Securities at Fair Value through Profit or Loss

| | The Group | | Group The E | |
|--|-------------|-------------|-------------|-----------|
| | 2018 | 2017 | 2018 | 2017 |
| | \$'000 | \$'000 | \$'000 | \$'000 |
| Government of Jamaica debt securities | - | 1,163,435 | - | 1,163,435 |
| Government of Jamaica guaranteed corporate bonds | 13,191 | - | - | - |
| | 13,191 | 1,163,435 | - | 1,163,435 |
| Other corporate bonds | 1,610,197 | 1,613,768 | - | - |
| Foreign government bonds | 258,954 | 97,610 | - | - |
| Quoted equity securities | 1,258,201 | 1,373,114 | - | - |
| Other securities | 545,546 | 521 | - | - |
| | 3,686,089 | 4,248,448 | - | 1,163,435 |
| Interest receivable | 8,924 | 11,275 | - | 6,426 |
| | 3,695,013 | 4,259,723 | - | 1,169,861 |
| Less pledged securities (Note 22) | (1,155,000) | (1,678,785) | - | - |
| | 2,540,013 | 2,580,938 | - | 1,169,861 |

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19. Reverse Repurchase Agreements

The Group entered into collateralised reverse repurchase agreements which may result in credit exposure in the event that the counterparty to the transaction is unable to fulfill its contractual obligations. Included within reverse repurchase agreements is related accrued interest receivable of \$3,535,000 and \$198,000 (2017 – \$15,903,000 and \$31,000) for the Group and the Bank.

At September 30, 2018, the Group held \$4,145,542,000 (2017 – \$3,066,136,000) of securities, mainly representing Government of Jamaica debt securities, as collateral for reverse repurchase agreements. Of amounts received as collateral for reverse repurchase agreements, the Group has pledged \$2,362,295,000 (2017 – \$684,464,000) as collateral for some of their own repurchase agreements.

Included in reverse repurchase agreements for the Group and Bank are securities with an original maturity of less than 90 days amounting to \$312,414,000 and \$1,532,134,000 (2017 – \$2,170,573,000 and \$271,322,000) which are regarded as cash equivalents for purposes of the statement of cash flows.

20. Loans and Advances

| | The G | The Group | | Bank | |
|-----------------------------|-------------|----------------|-------------|-------------|------|
| | 2018 | 2018 2017 2018 | 2017 2018 | 2017 2018 | 2017 |
| | \$'000 | \$'000 | \$'000 | \$'000 | |
| Gross loans and advances | 279,276,543 | 249,943,386 | 273,413,078 | 244,956,695 | |
| Provision for credit losses | (4,145,702) | (3,659,526) | (4,125,250) | (3,638,836) | |
| | 275,130,841 | 246,283,860 | 269,287,828 | 241,317,859 | |
| Interest receivable | 1,872,117 | 3,795,714 | 1,835,204 | 3,765,346 | |
| | 277,002,958 | 250,079,574 | 271,123,032 | 245,083,205 | |
| | | | | | |

The current portion of loans and advances amounted to \$35,325,826,000 (2017 - \$65,982,683,000) for the Group and \$35,303,534,000 (2017 - \$94,214,000.00) for the Bank.

The movement in the provision for credit losses determined under the requirements of IFRS is as follows:

| | The G | The Group | | Bank |
|------------------------------------|-------------|-----------|-------------|-----------|
| | 2018 | 2017 | 2018 | 2017 |
| | \$'000 | \$'000 | \$'000 | \$'000 |
| Balance at beginning of year | 3,659,526 | 3,782,255 | 3,638,836 | 3,744,310 |
| | | | | |
| Provided during the year | 2,544,527 | 1,697,785 | 2,547,054 | 1,698,854 |
| Recoveries | (907,639) | (968,551) | (909,283) | (962,394) |
| Net charge to the income statement | 1,636,888 | 729,234 | 1,637,771 | 736,460 |
| | | | | |
| Write-offs | (1,150,712) | (851,963) | (1,151,357) | (841,934) |
| Balance at end of year | 4,145,702 | 3,659,526 | 4,125,250 | 3,638,836 |
| | | | | |

The aggregate amount of non-performing loans on which interest was not being accrued amounted to \$6,500,858,000 as at September 30, 2018 (2017 –\$5,403,474,000).

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(expressed in Jamaican dollars unless otherwise indicated)

20. Loans and Advances (Continued)

The provision for credit losses determined under Bank of Jamaica regulatory requirements is as follows:

| | The Group and The Bank | |
|--|------------------------|-----------|
| | 2018 | 2017 |
| | \$'000 | \$'000 |
| Specific provision | 4,945,297 | 5,539,720 |
| General provision | 2,670,895 | 2,407,094 |
| | 7,616,192 | 7,946,814 |
| Excess of regulatory provision over IFRS provision recognised in the Bank reflected in non-distributable loan loss reserve (Note 38) | 3,470,490 | 4,287,288 |

21. Investment Securities classified as Available-for-sale and Loans and Receivables

| | The Group | | |
|--|-------------|-------------|--|
| | 2018 | 2017 | |
| | \$'000 | \$'000 | |
| Available-for-sale securities – at fair value | | | |
| Debt securities – | | | |
| Government of Jamaica and Bank of Jamaica | 205,933,696 | 186,060,301 | |
| Government of Jamaica guaranteed corporate bonds | 3,552,769 | 3,155,236 | |
| | 209,486,465 | 189,215,537 | |
| Other corporate bonds | 25,520,055 | 26,582,525 | |
| Foreign governments | 11,834,489 | 9,768,973 | |
| Equity securities – | | | |
| Quoted | 2,660,664 | 3,205,275 | |
| Unquoted | 689,427 | 559,913 | |
| Unit Trust investments | 592,323 | 639,868 | |
| | 250,783,423 | 229,972,091 | |
| Loans and receivables – at amortised cost | | | |
| Debt securities – | | | |
| Government of Jamaica and Bank of Jamaica | 42,293,683 | 44,141,505 | |
| Government of Jamaica guaranteed corporate bonds | 2,695,605 | 3,786,213 | |
| | 44,989,288 | 47,927,718 | |
| Other corporate bonds | 55,962,367 | 36,795,295 | |
| | 100,951,655 | 84,723,013 | |
| Interest receivable | 4,257,599 | 4,054,996 | |
| Total investment securities | 355,992,677 | 318,750,100 | |
| | | | |

September 30, 2018

(expressed in Jamaican dollars unless otherwise indicated)

21. Investment Securities classified as Available-for-sale and Loans and Receivables (Continued)

| | The Group | | |
|--|---------------|---------------|--|
| | 2018 | 2017 | |
| | \$'000 | \$'000 | |
| Total investment securities, as above | 355,992,677 | 318,750,100 | |
| Less: Pledged securities (Note 22) | (173,891,937) | (105,846,737) | |
| Amount reported on the statement of financial position | 182,100,740 | 212,903,363 | |
| | The I | Bank | |
| | 2018 | 2017 | |
| | \$'000 | \$'000 | |
| Available-for-sale securities – at fair value | | | |
| Debt securities – | | | |
| Government of Jamaica and Bank of Jamaica | 99,297,776 | 74,226,048 | |
| Government of Jamaica guaranteed corporate bonds | 1,475,619 | 1,489,157 | |
| | 100,773,395 | 75,715,205 | |
| Other corporate bonds | 6,242,966 | 7,856,698 | |
| Foreign governments | 4,462,993 | 1,941,839 | |
| Equity securities – | | | |
| Quoted | 90,167 | 105,353 | |
| Unquoted | 18,255 | 18,255 | |
| | 111,587,776 | 85,637,350 | |
| Loans and receivables – at amortised cost | | | |
| Debt securities – | | | |
| Government of Jamaica and Bank of Jamaica | 26,422,364 | 37,452,192 | |
| Other corporate bonds | 2,859,407 | 993,800 | |
| | 29,281,771 | 38,445,992 | |
| Interest receivable | 2,082,751 | 1,722,695 | |
| Total investment securities | 142,952,298 | 125,806,037 | |

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(expressed in Jamaican dollars unless otherwise indicated)

21. Investment Securities Classified as Available-for-sale and Loans and Receivables (Continued)

| | The | The Bank | | |
|--|--------------|--------------|--|--|
| | 2018 | | | |
| | \$'000 | \$'000 | | |
| Total investment securities, as above | 142,952,298 | 125,806,037 | | |
| Less: Pledged securities (Note 22) | (87,720,960) | (59,452,799) | | |
| Amount reported on the statement of financial position | 55,231,338 | 66,353,238 | | |

The current portion of total investment securities amounted to \$17,013,973,000 (2017 - \$30,574,444,000) for the Group and \$10,167,729,000 (2017 - \$30,008,873,000) for the Bank.

Included in investment securities are debt securities with an original maturity of less than 90 days amounting to nil (2017 - \$2,725,170,000) for the Group and nil (2017 - \$2,725,170,000) for the Bank which are regarded as cash and cash equivalents for purposes of the statement of cash flows.

22. Pledged Assets

| | The Group | | The | Bank |
|---|-------------|-------------|------------|------------|
| | 2018 | 2017 | 2018 | 2017 |
| | \$'000 | \$'000 | \$'000 | \$'000 |
| Investment securities pledged as collateral for: | | | | |
| Repurchase agreements | 172,909,299 | 105,118,840 | 86,915,540 | 58,869,255 |
| Clearing services | 805,420 | 583,544 | 805,420 | 583,544 |
| Investment securities held as security in respect of life insurance subsidiary | 177,218 | 144,353 | | |
| | 173,891,937 | 105,846,737 | 87,720,960 | 59,452,799 |
| Investment securities at fair value through profit or loss pledged as collateral for: | | | | |
| Repurchase agreements | 1,155,000 | 1,678,785 | | |
| | 175,046,937 | 107,525,522 | 87,720,960 | 59,452,799 |
| Placements with other banks pledged as collateral for letters of credit | 1,863,367 | 1,795,892 | 1,863,367 | 1,795,892 |
| | 176,910,304 | 109,321,414 | 89,584,327 | 61,248,691 |
| | | | | |

The Financial Services Commission holds investment securities for certain subsidiaries in accordance with Section 8(1)(B) of the Insurance Regulations 2001.

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23. Investment in Associates

| | The Group | | The | Bank |
|------------------------------------|-------------|--------------|-----------|-----------|
| | 2018 | 2017 | 2018 | 2017 |
| | \$'000 | \$'000 | \$'000 | \$'000 |
| At the beginning of the year | 7,374,496 | 34,787,067 | 2,208,203 | 2,208,203 |
| Acquisition | - | 50,000 | - | - |
| Disposal arising on sale | (1,788,726) | - | (527,875) | - |
| Disposal arising on reorganisation | - | (28,504,150) | - | - |
| Gain on dilution | 11,696 | - | - | - |
| Share of profits | 938,763 | 1,351,223 | - | - |
| Dividends received: | | | | |
| JMMB Group Limited | (201,525) | (192,950) | - | - |
| Movement in other reserves | (596,532) | (116,694) | | - |
| At end of year | 5,738,172 | 7,374,496 | 1,680,328 | 2,208,203 |

As a result of the Scheme of Arrangement which occurred during the prior year (Note 1), the shareholding in Guardian Holdings Limited (GHL) is no longer equity accounted for by the Group, as the Group has lost control of NCBFG through which the shares are held.

The Group disposed of a portion of its investment in JMMB Group Limited in September 2018, which reduced the percentage ownership from 26.30% to 20.01%. The proceeds from the sale amounted to \$2,709,769,000. The Group's interest in Elite Diagnostic Limited was also reduced as a result of a partial disposal of the investment and the dilutive impact of an Initial Public Offer (IPO) during the current financial year. A gain of \$837,480,000 was recognised in the income statement for the Group and \$2,181,894,000 for the Bank, as a result of these transactions.

The Group acquired a 50% interest in Mundo Finance Limited during the prior year. The Group has accounted for this investment as an associated company and has applied the equity method based on a three-month lag.

The Group has used the financial statements of its associates as at June 30 for the purpose of equity accounting to facilitate the availability of financial information in accordance with the Group's reporting timetable. Adjustments are made for significant transactions or events, where identified, that occur between that date and September 30.

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23. Investment in Associates (Continued)

The carrying values of investment in associates and the values indicated by prices quoted on the Jamaica Stock Exchange ("JSE Indicative Value") and Trinidad and Tobago Stock Exchange ("TTSE Indicative Value") as at September 30 are as follows:

| JMMB Group Limited |
|--------------------|
| Other |

| The Group | | | | | | |
|-----------|------------|-----------|------------|--|--|--|
| | JSE and | | JSE and | | | |
| | TTSE | | TTSE | | | |
| Carrying | Indicative | Carrying | Indicative | | | |
| Value | Value | Value | Value | | | |
| 2018 | 2018 | 2017 | 2017 | | | |
| \$'000 | \$'000 | \$'000 | \$'000 | | | |
| 5,635,527 | 10,512,655 | 7,254,544 | 9,587,461 | | | |
| 102,645 | 202,093 | 119,952 | | | | |
| 5,738,172 | 10,714,748 | 7,374,496 | 9,587,461 | | | |

| The Bank | | | | | | |
|-----------|-----------------|-----------|-----------------|--|--|--|
| | JSE and TTSE | | JSE and TTSE | | | |
| Carrying | Indicative | Carrying | Indicative | | | |
| Value | Value | Value | Value | | | |
| 2018 | 2018 | 2017 | 2017 | | | |
| \$'000 | \$'000 | \$'000 | \$'000 | | | |
| 1,680,328 | 10,512,655 | 2,208,203 | 9,587,461 | | | |
| 1,680,328 | 10,512,655 | 2,208,203 | 9,587,461 | | | |

JMMB Group Limited

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(expressed in Jamaican dollars unless otherwise indicated)

23. Investment in Associates (Continued)

The following tables present summarised financial information in respect of the Group's associated companies.

| | JMMB Group Limited | Other individually immaterial associates | Total |
|--|-----------------------|--|-------------|
| 2018 | \$'000 | \$'000 | \$'000 |
| | | | |
| Current assets | 43,787,787 | 163,144 | 42,420,616 |
| Non-current assets | 272,435,353 | 738,532 | 273,173,885 |
| Current liabilities | 185,289,904 | 30,088 | 185,319,992 |
| Non-current liabilities | 103,105,027 | 416,118 | 103,521,145 |
| Revenue | 24,713,947 | 360,246 | 25,074,193 |
| Profit or loss from continuing operations | 3,947,620 | 6,570 | 3,954,190 |
| Other comprehensive income | (2,143,536) | - | (2,143,536) |
| Total comprehensive income | 1,804,084 | 6,570 | 1,810,654 |
| | | | |
| Percentage ownership | 20.01% | | |
| Net assets of the associate - 100% | 27,828,209 | | |
| Non-controlling interests | (1,050,977) | | |
| Adjusted net assets | 26,777,232 | | |
| Group share of adjusted net assets | 5,358,124 | | |
| Value of intangible assets recognised on acquisition | 657,079 | | |
| Accumulated amortisation | (379,676) | | |
| Carrying amount | 5,635,527 | | |

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(expressed in Jamaican dollars unless otherwise indicated)

23. Investment in Associates (Continued)

| | JMMB Group Limited \$'000 | Other individually immaterial associates \$'000 | Total \$'000 |
|--|---------------------------------|---|-----------------|
| 2017 | | | |
| Current assets | 40,575,048 | 97,337 | 40,672,385 |
| Non-current assets | 227,475,242 | 240,069 | 227,715,311 |
| Current liabilities | 174,291,786 | 16,368 | 174,308,154 |
| Non-current liabilities | 66,954,152 | 68,084 | 67,022,236 |
| Revenue | 23,282,698 | 199,574 | 23,482,272 |
| Profit or loss from continuing operations | 3,370,545 | 2,459 | 3,373,004 |
| Other comprehensive income | 600,485 | - | 600,485 |
| Total comprehensive income | 3,971,030 | 2,459 | 3,973,489 |
| | | | |
| Percentage ownership | 26.30% | | |
| Net assets of the associate - 100% | 26,804,352 | | |
| Non-controlling interests | (867,238) | | |
| Adjusted net assets | 25,937,114 | | |
| Group share of adjusted net assets | 6,821,461 | | |
| Fair values of intangible assets recognised on acquisition | 862,477 | | |
| Accumulated amortisation | (429,394) | | |
| Carrying amount | 7,254,544 | | |
| | | | |

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(expressed in Jamaican dollars unless otherwise indicated)

24. Investment Properties

| | The Group | | |
|--|-----------|----------|--|
| | 2018 | 2017 | |
| | \$'000 | \$'000 | |
| Balance at beginning of year | 812,619 | 524,917 | |
| Additions | 8,770 | 164,491 | |
| Reclassification | - | 23,000 | |
| Fair value gains (Note 7) | 17,717 | 100,211 | |
| Balance at end of year | 839,106 | 812,619 | |
| land on the same of the same o | | 54.044 | |
| Income earned from the properties | 57,555 | 54,944 | |
| Expenses incurred by the properties | (28,811) | (46,879) | |

The Group did not classify any properties held under operating leases as investment properties. The properties held are stated at fair market value, as appraised by professional, independent valuators. The value for the property was determined using the direct capitalisation approach.

The valuations of investment property have been classified as Level 3 of the fair value hierarchy under IFRS 13, 'Fair Value Measurement'.

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(expressed in Jamaican dollars unless otherwise indicated)

25. Intangible Assets

| | The Group | | | |
|--|----------------------|-------------------------------|--------------------------------|-----------------|
| - | Trade name \$'000 | Customer relationships \$'000 | Computer Software \$'000 | Total \$'000 |
| | | 2018 | | |
| Net book value, at beginning of year | 182,582 | 80,221 | 4,660,007 | 4,922,810 |
| Additions | - | - | 3,909,904 | 3,909,904 |
| Amortisation charge | (11,948) | (59,693) | (1,321,804) | (1,393,445) |
| Net book value, at end of year | 170,634 | 20,528 | 7,248,107 | 7,439,269 |
| = | | | | |
| Cost | 238,974 | 358,162 | 14,064,095 | 14,661,231 |
| Accumulated amortisation | (68,340) | (337,634) | (6,815,988) | (7,221,962) |
| Closing net book value | 170,634 | 20,528 | 7,248,107 | 7,439,269 |
| _ | | 2017 | | |
| Not book value at beginning of year | 104 521 | 139,916 | 3,110,750 | 3,445,197 |
| Net book value, at beginning of year Additions | 194,531 | 139,910 | 2,539,825 | 2,539,825 |
| Amortisation charge | (11,949) | (59,695) | (990,568) | (1,062,212) |
| Net book value, at end of year | 182,582 | 80,221 | 4,660,007 | 4,922,810 |
| The book value, at end of year | 102,002 | 00,221 | 4,000,007 | 4,022,010 |
| Cost | 238,974 | 358,162 | 10,151,624 | 10,748,760 |
| Accumulated amortisation | (56,392) | (277,941) | (5,491,617) | (5,825,950) |
| Closing net book value | 182,582 | 80,221 | 4,660,007 | 4,922,810 |

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(expressed in Jamaican dollars unless otherwise indicated)

25. Intangible Assets (Continued)

| | The Bank Computer Software | | |
|--------------------------------------|----------------------------|-------------|--|
| | | | |
| | 2018 | 2017 | |
| | \$'000 | \$'000 | |
| Net book value, at beginning of year | 4,002,373 | 2,598,638 | |
| Additions | 3,714,808 | 2,232,559 | |
| Amortisation charge | (1,087,531) | (828,824) | |
| Net book value, at end of year | 6,629,650 | 4,002,373 | |
| | 2018 | 2017 | |
| | \$'000 | \$'000 | |
| Cost | 12,458,811 | 8,744,003 | |
| Accumulated amortisation | (5,829,161) | (4,741,630) | |
| Net book value | 6,629,650 | 4,002,373 | |

Computer software for the Group at year end include items with a cost of \$2,305,776,000 (2017 - \$1,318,682,000) on which no amortisation has yet been charged as these software applications are in the process of implementation.

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(expressed in Jamaican dollars unless otherwise indicated)

26. Property, Plant and Equipment

The Group

| | Freehold Land and Buildings | Leasehold Improvements | Motor Vehicles, Furniture & Equipment | Assets Capitalised Under Finance Leases | Work-in- Progress | Total |
|-----------------------------------|-----------------------------------|---------------------------|--|--|----------------------|------------|
| <u>-</u> | \$'000 | \$'000 | \$'000 | \$'000 | \$'000 | \$'000 |
| Cost - | | | | | | |
| At October 1, 2016 | 5,718,893 | 731,263 | 8,918,375 | 720,321 | 313,164 | 16,402,016 |
| Additions | 6,895 | 34,333 | 656,940 | 304,358 | 2,303,910 | 3,306,436 |
| Disposals | (94,990) | (197,654) | (166,995) | (157,878) | (498) | (618,015) |
| Transfers | 28,402 | 39,363 | 115,799 | - | (206,564) | (23,000) |
| Reclassifications and adjustments | 43,542 | (14,909) | (5,207) | 24,583 | 3,299 | 51,308 |
| At September 30, 2017 | 5,702,742 | 592,396 | 9,518,912 | 891,384 | 2,413,311 | 19,118,745 |
| Additions | 298,188 | 27,051 | 1,240,476 | 287,561 | 665,922 | 2,519,198 |
| Disposals | (101,411) | (4,927) | (95,500) | (239,543) | - | (441,381) |
| Transfers | 2,170,588 | 15,090 | 580,159 | - | (2,790,054) | (24,217) |
| Reclassifications and adjustments | _ | 83 | 150 | 176 | | 409 |
| At September 30, 2018 | 8,070,107 | 629,693 | 11,244,197 | 939,578 | 289,179 | 21,172,754 |
| Accumulated Depreciation - | | | | | | |
| At October 1, 2016 | 917,067 | 604,134 | 6,018,726 | 422,128 | - | 7,962,055 |
| Charge for the year | 144,609 | 55,151 | 903,428 | 193,874 | - | 1,297,062 |
| Disposals | (22,818) | (188,809) | (165,470) | (150,194) | - | (527,291) |
| Reclassifications and adjustments | (53,224) | (7,559) | 14,715 | 1,526 | - | (44,542) |
| At September 30, 2017 | 985,634 | 462,917 | 6,771,399 | 467,334 | - | 8,687,284 |
| Charge for the year | 258,754 | 59,664 | 1,072,354 | 230,688 | - | 1,621,460 |
| Disposals | (34,187) | (683) | (93,391) | (200,206) | - | (328,467) |
| Reclassifications and adjustments | (3,741) | 46 | 5,934 | (2,371) | - | (132) |
| At September 30, 2018 | 1,206,460 | 521,944 | 7,756,296 | 495,445 | - | 9,980,145 |
| Net Book Value - | | | | | | |
| September 30, 2018 | 6,863,647 | 107,749 | 3,487,901 | 444,133 | 289,179 | 11,192,609 |
| September 30, 2017 | 4,717,108 | 129,479 | 2,747,513 | 424,050 | 2,413,311 | 10,431,461 |

September 30, 2018

(expressed in Jamaican dollars unless otherwise indicated)

26. Property, Plant and Equipment (Continued)

| The | Bank |
|-----|------|
|-----|------|

| | Freehold Land and Buildings \$'000 | Leasehold Improvements \$'000 | Motor Vehicles, Furniture & Equipment \$'000 | Assets Capitalised Under Finance Leases \$'000 | Work-in- Progress \$'000 | Total \$'000 |
|-----------------------------------|---|-------------------------------------|--|--|--------------------------------|-----------------|
| Cost - | | | | | | |
| At October 1, 2016 | 5,077,829 | 547,238 | 8,238,526 | 711,126 | 271,816 | 14,846,535 |
| Additions | 4,010 | 27,276 | 603,633 | 304,358 | 2,196,892 | 3,136,169 |
| Disposals | (77,490) | (197,654) | (154,619) | (157,878) | (498) | (588,139) |
| Transfers | 51,402 | 39,363 | 115,799 | - | (206,564) | - |
| Reclassifications and adjustments | (7,788) | 7,679 | 109 | - | | |
| At September 30, 2017 | 5,047,963 | 423,902 | 8,803,448 | 857,606 | 2,261,646 | 17,394,565 |
| Additions | 298,188 | 9,564 | 1,204,782 | 283,827 | 659,186 | 2,455,547 |
| Disposals | (101,411) | (47) | (93,370) | (233,413) | | (428,241) |
| Transfers | 2,170,588 | 12,252 | 506,658 | - | (2,689,498) | - |
| At September 30, 2018 | 7,415,328 | 445,671 | 10,421,518 | 908,020 | 231,334 | 19,421,871 |
| Accumulated Depreciation - | | | | | | |
| At October 1, 2016 | 873,706 | 495,253 | 5,732,499 | 407,024 | - | 7,508,482 |
| Charge for the year | 129,656 | 26,830 | 834,085 | 193,874 | - | 1,184,445 |
| Disposals | (22,239) | (188,809) | (154,414) | (150,194) | - | (515,656) |
| Reclassifications and adjustments | (2,003) | 1,978 | 25 | | | |
| At September 30, 2017 | 979,120 | 335,252 | 6,412,195 | 450,704 | - | 8,177,271 |
| Charge for the year | 241,756 | 40,945 | 1,020,052 | 220,084 | - | 1,522,847 |
| Disposals | (34,187) | (47) | (91,971) | (194,065) | _ | (320,270) |
| At September 30, 2018 | 1,186,689 | 376,150 | 7,340,276 | 476,723 | - | 9,379,838 |
| Net Book Value - | | | | | | |
| September 30, 2018 | 6,228,639 | 69,521 | 3,081,242 | 431,297 | 231,334 | 10,042,033 |
| September 30, 2017 | 4,068,843 | 88,650 | 2,391,253 | 406,902 | 2,261,646 | 9,217,294 |
| - | | | | | | |

The carrying value of assets capitalised under finance leases pledged as collateral amounted to \$623,324,000 (2017 – \$463,755,000).

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(expressed in Jamaican dollars unless otherwise indicated)

27. Deferred Income Taxes

Deferred income taxes are calculated on all temporary differences under the liability method using a tax rate of 25% (2017: 25%) for the life insurance subsidiary, 331/3% for the Bank and other "regulated companies", 21% for the subsidiary incorporated in the United Kingdom and 25% for all other subsidiaries; with the exception of the subsidiaries incorporated in Cayman Islands and the NCB Employee Share Scheme which are not subject to income tax.

The net assets recognised in the statement of financial position are as follows:

| The Group | | The E | Bank |
|-------------|--|--|---|
| 2018 | 2017 | 2018 | 2017 |
| \$'000 | \$'000 | \$'000 | \$'000 |
| (3,144,743) | (1,352,997) | (2,806,979) | (1,124,535) |
| 910,710 | 1,498,616 | 123,405 | - |
| (2,234,033) | 145,619 | (2,683,574) | (1,124,535) |
| | 2018 \$'000 (3,144,743) 910,710 | \$'000\$'000(3,144,743)(1,352,997)910,7101,498,616 | 2018 2017 2018 \$'000 \$'000 \$'000 (3,144,743) (1,352,997) (2,806,979) 910,710 1,498,616 123,405 |

The movement in the net deferred income tax balance is as follows:

| | The Group | | The E | Bank | |
|--|-------------|-------------|-------------|-------------|------|
| | 2018 | 2018 | 2017 | 2017 2018 | 2017 |
| | \$'000 | \$'000 | \$'000 | \$'000 | |
| Net liability at beginning of year | 145,619 | 1,668,790 | (1,124,535) | 925,724 | |
| Deferred tax credited in the income statement (Note 14) Deferred tax charged/(credited) to other | (324,565) | (1,491,975) | (137,953) | (1,550,217) | |
| comprehensive income (Note 14) | (2,055,087) | (31,196) | (1,421,085) | (500,042) | |
| Net liability/(asset) at end of year | (2,234,033) | 145,619 | (2,683,574) | (1,124,535) | |

The amounts shown in the statement of financial position include the following:

| | The Group | | The Bank | |
|--|----------------|----------------|----------------|----------------|
| | 2018 \$'000 | 2017 \$'000 | 2018 \$'000 | 2017 \$'000 |
| Deferred tax assets to be recovered after more than 12 months Deferred tax liabilities to be settled after more | (2,629,316) | (1,994,822) | (2,349,964) | (1,874,438) |
| than 12 months | 852,724 | 1,850,883 | 267,538 | 676,645 |

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(expressed in Jamaican dollars unless otherwise indicated)

27. Deferred Income Taxes (Continued)

Deferred income tax assets and liabilities, prior to offsetting of balances, are due to the following items:

| | The Group | | The | Bank |
|---|-------------|-----------|-------------|-------------|
| | 2018 | 2017 | 2018 | 2017 |
| | \$'000 | \$'000 | \$'000 | \$'000 |
| Deferred income tax assets: | | | | |
| Property, plant and equipment | 760,721 | 654,590 | 641,538 | 570,233 |
| Investment securities classified as available-for- sale | 761,248 | 1,422 | 759,870 | - |
| Loan loss provisions | 15,134 | 11,893 | - | - |
| Pensions and other post-retirement benefits | 1,868,595 | 1,340,232 | 1,708,426 | 1,304,205 |
| Interest payable | 160,585 | 185,278 | - | - |
| Unrealised foreign exchange loss | 460 | 327,161 | - | 327,161 |
| Other temporary differences | 460,938 | 368,401 | 154,394 | 123,410 |
| | 4,027,681 | 2,888,977 | 3,264,228 | 2,325,009 |
| Deferred income tax liabilities: | | | | |
| Property, plant and equipment | - | 2,303 | - | - |
| Investment securities at fair value through profit or loss Investment securities classified as available-for- | 117,331 | 1,790 | - | - |
| sale | 439,790 | 1,669,258 | - | 523,830 |
| Interest receivable | 412,372 | 124,415 | - | - |
| Unrealised foreign exchange gains | 311,799 | 345,257 | 313,116 | - |
| Loan loss provisions | 262,659 | 621,251 | 267,538 | 621,251 |
| Other temporary differences | 249,697 | 270,322 | | 55,393 |
| | 1,793,648 | 3,034,596 | 580,654 | 1,200,474 |
| Net deferred tax (asset)/liability | (2,234,033) | 145,619 | (2,683,574) | (1,124,535) |

September 30, 2018

(expressed in Jamaican dollars unless otherwise indicated)

27. Deferred Income Taxes (Continued)

The amounts recognised in the income statement are due to the following items:

| | The Group | | The | Bank |
|--|-----------|-------------|-----------|-------------|
| | 2018 | 2017 | 2018 | 2017 |
| | \$'000 | \$'000 | \$'000 | \$'000 |
| Property, plant and equipment | (111,565) | (260,982) | (267,063) | (170,305) |
| Investment securities | 19,395 | (57,742) | - | - |
| Loan loss provisions | - | (148,740) | - | (148,740) |
| Pensions and other post-retirement benefits | (271,086) | (100,692) | (266,835) | (91,986) |
| Interest receivable | (48,802) | 86,334 | - | - |
| Interest payable | 25,634 | (20,726) | - | - |
| Accrued profit share | (44,165) | - | - | - |
| Accrued vacation leave | (3,241) | - | - | - |
| Fair value (losses)/gains on derivatives | (241,346) | (50,942) | (65,796) | (50,942) |
| Unrealised foreign exchange gains and losses | 640,275 | (1,091,423) | 482,320 | (1,091,024) |
| Other temporary differences | (289,664) | 152,938 | (20,579) | 2,780 |
| | (324,565) | (1,491,975) | (137,953) | (1,550,217) |

The amounts recognised in other comprehensive income are due to the following items:

| | The G | roup | The E | Bank |
|---|-------------|-----------|-------------|-----------|
| | 2018 | 2017 | 2018 | 2017 |
| | \$'000 | \$'000 | \$'000 | \$'000 |
| Unrealised gains on available-for-sale investments Realised fair value gains on sale and maturity of | (828,146) | 746,491 | (1,283,699) | (260,160) |
| investments Remeasurement of post-employment benefit | (1,024,823) | (583,367) | - | - |
| obligation | (202,118) | (194,320) | (137,386) | (239,882) |
| | (2,055,087) | (31,196) | (1,421,085) | (500,042) |

September 30, 2018

(expressed in Jamaican dollars unless otherwise indicated)

28. Other Assets

| | The Group | | The Group | | The E | Bank |
|---|------------|-----------|-----------|-----------|-------|------|
| | 2018 | 2017 | 2018 | 2017 | | |
| | \$'000 | \$'000 | \$'000 | \$'000 | | |
| Due from merchants, financial institutions, | | | | | | |
| clients and payment systems providers | 7,439,919 | 5,184,710 | 5,436,522 | 3,812,276 | | |
| Prepayments | 1,950,052 | 1,173,229 | 1,842,224 | 1,027,489 | | |
| Due from banks | 114,717 | - | - | - | | |
| Re-insurance recoverable | 411,916 | 271,145 | - | - | | |
| Management fees & royalties | - | - | 1,275,762 | 1,394,125 | | |
| Other | 299,651 | 1,254,283 | 408,606 | 702,008 | | |
| | 10,216,255 | 7,883,367 | 8,963,114 | 6,935,898 | | |

The fair values of other assets approximate carrying values. All receivable balances are due within the next 12 months.

29. Due to Other Banks

| | The Group T | | The B | Bank |
|-----------------------------|-------------|------------|------------|------------|
| | 2018 | 2017 | 2018 | 2017 |
| | \$'000 | \$'000 | \$'000 | \$'000 |
| Items in course of payment | 3,324,039 | 3,364,253 | 3,312,741 | 3,352,041 |
| Borrowings from other banks | 8,210,685 | 7,056,477 | 8,210,684 | 7,056,477 |
| Deposits from other banks | 234,335 | 60,883 | 3,136,583 | 3,766,405 |
| Other | 2,938 | | 2,938 | |
| | 11,771,997 | 10,481,613 | 14,662,946 | 14,174,923 |
| Interest payable | 43,203 | 65,768 | 24,153 | 65,768 |
| | 11,815,200 | 10,547,381 | 14,687,099 | 14,240,691 |

Items in the course of payment primarily represent cheques drawn by the Bank which have been accounted for as a deduction from its bank balances but which have not been presented on its bank accounts. These relate to accounts held with banks outside of Jamaica and at Central Banks. Borrowings from other banks are denominated in United States dollars and have various maturity dates. These attract interest at 5.56%-10.62% per annum.

The amounts included as cash equivalents in the statement of cash flows are as follows:

| The Group | | The Bank | |
|-------------|---|---|--|
| 2018 | 2017 | 2018 | 2017 |
| \$'000 | \$'000 | \$'000 | \$'000 |
| 11,771,997 | 10,547,381 | 14,662,946 | 14,240,691 |
| (2,010,900) | (6,783,047) | (2,010,828) | (9,078,678) |
| 9,761,097 | 3,764,334 | 12,652,118 | 5,162,013 |
| | 2018 \$'000 11,771,997 (2,010,900) | \$'000 \$'000 11,771,997 10,547,381 (2,010,900) (6,783,047) | 2018 2017 2018 \$'000 \$'000 \$'000 11,771,997 10,547,381 14,662,946 (2,010,900) (6,783,047) (2,010,828) |

September 30, 2018

(expressed in Jamaican dollars unless otherwise indicated)

30. Obligations under Securitisation Arrangements

| | The Group and The Bank | | |
|---|------------------------|------------|--|
| | 2018 | 2017 | |
| | \$'000 | \$'000 | |
| Diversified payment rights | | | |
| Principal outstanding – US\$83,333,000 (2017 – US\$116,667,000) | 11,171,267 | 15,073,438 | |
| Merchant voucher receivables | | | |
| Principal outstanding – US\$355,656,000 (2017 –US\$400,000,000) | 47,677,530 | 51,680,360 | |
| | 58,848,797 | 66,753,798 | |
| Unamortised transaction fees | (526,985) | (755,963) | |
| | 58,321,812 | 65,997,835 | |
| Interest payable | 670,854 | 745,515 | |
| Net liability | 58,992,666 | 66,743,350 | |

The current portion of obligations under securitisation arrangements amounted to \$11,171,266,000 (2017 – \$10,781,502,000).

Diversified Payment Rights

National Commercial Bank Jamaica Limited (NCBJ) has entered into a number of structured financing transactions involving securitisation of its Diversified Payment Rights. A Diversified Payment Right ("DPR") is a right of NCBJ to receive payments from correspondent banks based overseas whenever a payment order is initiated by a person or entity situated overseas in favour of a person or entity situated in Jamaica. Under these securitisation transactions, NCBJ assigns its rights to all present and future DPRs to an offshore special purpose vehicle, Jamaica Diversified Payment Rights Company Limited (Note 32), which then issues notes which are secured by DPR flows. The cash flows generated by the DPRs are used by Jamaica Diversified Payment Rights Company Limited to make scheduled principal and interest payments to the note holders and any excess cash is transferred to NCBJ, provided no early amortisation event or default has occurred under the terms of the notes.

On May 30, 2013, NCBJ raised US\$100 million through the Diversified Payments Rights Securitisation (Series 2013-1 Notes). The transaction was structured with an interest-only period of eighteen months and thereafter quarterly principal amortisation on a straight line basis, beginning September 15, 2014 to final maturity on March 15, 2018. Interest is due and payable on a quarterly basis calculated at three month US dollar LIBOR plus 675 basis points beginning September 15, 2015.

On February 21, 2014, NCBJ increased the existing Series 2013-1 Notes by US\$25 million on the same terms as the existing Notes.

On April 25, 2014, the holders of the Series 2013-1 Notes exercised their option to extend the maturity of the Notes by 12 months, adjusting the principal amortisation to commence on September 15, 2015 and final maturity to March 15, 2019.

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(expressed in Jamaican dollars unless otherwise indicated)

30. Obligations under Securitisation Arrangements (Continued)

Diversified Payment Rights (continued)

On April 27, 2015, the holders of the Series 2013-1 Notes exercised their option to extend the maturity of the Notes by 12 months, adjusting the principal amortisation to commence on September 15, 2016 and final maturity to March 16, 2020.

On March 28, 2016, the holders of the Series 2013-1 Notes exercised their third and final option to extend the maturity of the Notes by 12 months, adjusting the principal amortisation to commence on September 15, 2017 and final maturity to March 15, 2021.

Merchant Voucher Receivables

NCBJ has entered into a structured financing transaction involving securitisation of its Merchant Voucher Receivables. This arrangement involves the sale of future flows due from Visa International Service Association (Visa) and MasterCard International Incorporated (MasterCard) related to international merchant vouchers acquired by NCBJ in Jamaica.

A merchant voucher is created when an international Visa or MasterCard cardholder pays for goods or services at a NCB merchant. NCB approves the charge, pays the merchant under contractual terms, and submits the merchant voucher information to Visa or MasterCard for settlement. Upon approval and receipt of the charge information, Visa or MasterCard is obligated to pay the amounts due, and this represents a receivable under the transaction.

Arising from this arrangement, NCBJ transferred its rights to all future receivables to an off-shore special purpose company (SPC), Jamaica Merchant Voucher Receivables Limited, which then issues notes which are secured by the Merchant Voucher Receivables flows. The cash flows generated by the Merchant Vouchers Receivables are used by Jamaica Merchant Voucher Receivables Limited to make scheduled principal and interest payments to the note holders and any excess cash is transferred to NCBJ, provided no early amortisation event or default has occurred under the terms of the notes.

On May 18, 2015, NCBJ raised US\$250 million through the Merchant Voucher Receivables securitisation transaction. The transaction was structured on a mortgage-style amortisation basis with an interest-only period of twenty eight months and thereafter quarterly principal amortisation, beginning October 6, 2017 to final maturity on July 8, 2022. Interest is due and payable on a quarterly basis calculated at a rate of 5.875% beginning July 7, 2015.

On November 21, 2016, NCBJ raised an additional US\$150 million through the Merchant Voucher Receivables securitisation transaction. The transaction was structured on a mortgage-style amortisation basis with an interest-only period of forty-one months and thereafter quarterly principal amortisation, beginning July 7, 2020 to final maturity on January 8, 2027. Interest is due and payable on a quarterly basis calculated at a rate of 5.625% beginning January 9, 2017.

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31. Other Borrowed Funds

| | The Group | | The B | Bank |
|------------------------------------|------------|------------|---|-----------|
| | 2018 | 2017 | 2018 | 2017 |
| | \$'000 | \$'000 | \$'000 | \$'000 |
| (a) Development Bank of Jamaica | 4,730,513 | 4,409,372 | 3,366,222 | 3,420,757 |
| (b) Customer long-term investments | 6,500 | 40,450 | - | - |
| (c) Corporate notes | 29,940,775 | 16,040,672 | 7,000,000 | - |
| (d) Principal protected notes | 423,850 | 565,600 | - | - |
| (e) Loan from related party | - | 9,579,187 | - | - |
| (f) National Housing Trust | 673,745 | - | 673,745 | - |
| (g) Finance lease obligations | 471,383 | 453,851 | 453,120 | 428,627 |
| (h) Other | 1,463 | 1,461 | - | - |
| | 36,248,229 | 31,090,593 | 11,493,087 | 3,849,384 |
| Unamortised transaction fees | (48,176) | _ | (48,176) | |
| Interest payable | 218,607 | 154,709 | 117,516 | - |
| | 36,418,660 | 31,245,302 | 11,562,427 | 3,849,384 |
| | | | · · · · · · · · · · · · · · · · · · · | |

The current portion of other borrowed funds amounted to \$21,571,000 (2017 - \$6,656,717,000) for the Group and \$58,686,000 (2017 - \$837,771,000) for the Bank.

- (a) The loans from Development Bank of Jamaica are granted in both Jamaican and US dollars and are utilised by the Group to finance customers with viable ventures in agricultural, agro-industrial, construction, manufacturing, mining and tourism sectors of the economy. These loans are for terms up to 12 years and at rates ranging from 3.5% 7%.
- (b) Customer long-term investments represent investments placed by customers for a minimum period of five (5) years. The investments are at variable interest rates and are not subject to withholding tax if held to maturity. They are repayable between 2018 and 2019 and attract interest at 4.0% 4.4% (2017: 2.6% 4.4%) per annum.
- (c) Corporate notes are both unsecured and secured variable and fixed rate notes issued in a combination of Jamaican dollars and United States dollars. The notes are repayable between 2018 and 2022. The fixed rate notes attract interest between 4.5% and 9.0% and the variable rate notes attract interest of the six month weighted average on treasury bill yield plus 2.25% 2.5% per annum.
- (d) The Group has issued principal protected notes which entitle the holders to participate in positive returns on the Euro Stoxx 50 or S&P 500 indices while providing a principal protection feature with or without an annual coupon interest payment. If the return on the index is negative, the holder will obtain the principal invested for the notes. Both the principal and interest payments are indexed to the US dollar. These notes are structured products and comprise a fixed income element accounted for at amortised cost (disclosed above) and a derivative (equity indexed option) element disclosed in Note 17.

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31. Other Borrowed Funds (continued)

- (e) This represents a Jamaican dollar denominated loan from NCB Financial Group Limited. It was repaid in 2017 and attracted interest at 4.27% per annum.
- (f) The loans from National Housing Trust (NHT) are granted as part of the Joint Financing Mortgage Programme. Under the partnership agreement, NHT contributors are able to access their NHT loans directly from NCBJ at the prevailing interest rate offered by NHT. These loans are for the terms up to 40 years at rates ranging from 0% 6%.
- (g) The finance lease obligations are as follows:

| | The Group | | The B | Bank |
|--|-----------|----------|----------|----------|
| | 2018 | 2017 | 2018 | 2017 |
| | \$'000 | \$'000 | \$'000 | \$'000 |
| Minimum lease payments under finance leases: | | | | |
| Not later than 1 year | 251,899 | 227,651 | 241,295 | 214,093 |
| Later than 1 year and not later than 5 years | 280,274 | 289,247 | 269,646 | 273,022 |
| | 532,173 | 516,898 | 510,941 | 487,115 |
| Future finance charges | (60,790) | (63,047) | (57,821) | (58,488) |
| Present value of finance lease obligations | 471,383 | 453,851 | 453,120 | 428,627 |

The present value of finance lease obligations is as follows:

| | The Group | | The Bank | | | |
|--|-----------|---------|----------|---------|------|------|
| | 2018 2017 | 2018 | 2018 | 2018 | 2018 | 2017 |
| | \$'000 | \$'000 | \$'000 | \$'000 | | |
| Not later than 1 year | 214,276 | 190,311 | 205,523 | 179,388 | | |
| Later than 1 year and not later than 5 years | 257,107 | 263,540 | 247,597 | 249,239 | | |
| | 471,383 | 453,851 | 453,120 | 428,627 | | |

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32. Interests in Structured Entities

A structured entity is an entity in which voting or similar rights are not the dominant factor in deciding control. Structured entities are generally created to achieve a narrow and well defined objective with restrictions around their ongoing activities. An interest in a structured entity is any form of contractual or non-contractual involvement which creates variability in returns arising from the performance of the entity for the Group. Such interests include holdings of debt or equity securities and investment management agreements. Structured entities are assessed for consolidation in accordance with the accounting policy set out in Note 2(b).

Consolidated Structured Entities

Securitisation Vehicles

The Group uses securitisation as a source of financing and a means of risk transfer. Securitisation of its Diversified Payment Rights and Merchant Voucher Receivables (Note 30) is conducted through structured entities, Jamaica Diversified Payment Rights Company Limited and Jamaica Merchant Voucher Receivables Limited, exempted limited liability companies incorporated under the laws of the Cayman Islands. The relationship between the transferred rights and the associated liabilities is that holders of Notes may only look to cash flows from the securitised assets for payments of principal and interest due to them under the terms of their Notes.

Unconsolidated Structured Entity

The Group manages a Unit Trust Scheme comprising seven portfolios – the JMD Money Market Portfolio, the JMD High Yield Portfolio, the High Yield Asset and Loans Portfolio, the Caribbean Equity Portfolio, the USD Money Market Portfolio, the USD Indexed Bond Portfolio and the USD Bond Portfolio.

The Unit Trust has an independent trustee. The Group is the investment manager of the Unit Trust and is entitled to receive management fees based on the assets under management. The Group also holds units in the Unit Trust.

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32. Interests in Structured Entities (Continued)

Unconsolidated Structured Entity (continued)

The table below shows the total assets of the Unit Trust, the Group's interest in and income arising from involvement with the Unit Trust as well as the maximum exposure to loss. The maximum exposure to loss from the Group's interests represents the maximum loss that the Group could incur as a result of its involvement with the Unit Trust regardless of the probability of the loss being incurred. The income from the Group's interest includes recurring and non-recurring fees and any mark-to-market gains/losses on a net basis.

| | _ The Group | |
|--|-------------|------------|
| | 2018 | 2017 |
| | \$'000 | \$'000 |
| Total assets of the Unit Trust The Group's interest – Carrying value of units held (included in available-for-sale investment | 35,172,540 | 35,783,505 |
| securities – Note 21) | 148,819 | 139,179 |
| Maximum exposure to loss Liability to the Unit Trust in relation to investment in repurchase obligations (included in repurchase obligations on the consolidated statement of | 148,819 | 139,179 |
| financial position) | 2,732,729 | 2,623,046 |
| Total income from the Group's interests | 681,760 | 656,466 |

The Group has not provided any non-contractual financial support during the period and does not anticipate providing non-contractual support to the Unit Trust in the future.

The Group

The Group

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33. Liabilities under Annuity and Insurance Contracts

The Group's liabilities under annuity and insurance contracts arise from the operations of its life insurance subsidiary and its general insurance subsidiary.

The life insurance subsidiary issues life insurance and annuity contracts. These contracts insure human life events (for example, death or survival) over a long duration.

The general insurance subsidiary issues property and casualty insurance contracts. Casualty insurance contracts protect the Group's customers against the risk of causing harm to third parties as a result of their legitimate activities. Damages covered include both contractual and non-contractual events. The typical protection offered is designed for employers who become legally liable to pay compensation to injured employees (employers' liability) and for individual and business customers who become liable to pay compensation to a third party for bodily harm or property damage (public liability). Property insurance contracts mainly compensate the Group's customers for damage suffered to their properties or for the value of property lost. Customers who undertake commercial activities on their premises could also receive compensation for the loss of earnings caused by the inability to use the insured properties in their business activities (business interruption cover).

Liabilities under Annuity and Insurance Contracts comprise the following:

| | The Group | | |
|--|------------|------------|--|
| | 2018 | 2017 | |
| | \$'000 | \$'000 | |
| Liabilities under life insurance and annuity contracts | 31,285,228 | 29,106,118 | |
| Liabilities under general insurance contracts | 6,807,779 | 7,079,202 | |
| | 38,093,007 | 36,185,320 | |

Liabilities under Life Insurance and Annuity Contracts

| | The Group | | |
|--|------------|------------|--|
| | 2018 | 2017 | |
| | \$'000 | \$'000 | |
| (a) Composition of liabilities under life insurance and annuity contracts: | | | |
| Life assurance fund | 27,922,603 | 25,915,372 | |
| Risk reserve | 3,199,883 | 3,028,489 | |
| Benefits and claims payable | 67,882 | 71,366 | |
| Unprocessed premiums | 94,860 | 90,891 | |
| | 31,285,228 | 29,106,118 | |
| | | | |

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33. Liabilities under Annuity and Insurance Contracts (Continued)

Liabilities under Life Insurance and Annuity Contracts (continued)

| | The Group | |
|---|-------------|-------------|
| | 2018 | 2017 |
| | \$'000 | \$'000 |
| (b) Change in policyholders' liabilities: | | |
| Life assurance fund: | | |
| At the beginning of the year | 25,915,372 | 24,787,816 |
| Gross premiums | 4,464,505 | 3,855,348 |
| Premium refunds | (956) | (2,249) |
| Mortality charges transferred to the income statement | (120,033) | (82,201) |
| Fees transferred to the income statement | (493,871) | (502,827) |
| Claims and benefits | (2,809,528) | (3,048,447) |
| Interest credited | 967,114 | 907,932 |
| At the end of the year | 27,922,603 | 25,915,372 |
| Risk reserve: | | |
| At the beginning of the year | 3,028,489 | 2,885,362 |
| Issue of new contracts | 872,484 | 496,779 |
| Normal changes | 838,257 | 824,666 |
| Effect of change in assumptions: | | |
| Base renewal expense levels | (461,552) | (853,543) |
| Investment returns | (155,898) | (192,403) |
| Lapse and surrender rates | (4,915) | (9,070) |
| Mortality rates | (888,515) | (123,302) |
| Disability | (28,467) | - |
| At the end of the year | 3,199,883 | 3,028,489 |
| Benefits and claims payable: | | |
| At the beginning of the year | 71,366 | 48,495 |
| Policyholders' claims and benefits | 229,545 | 216,851 |
| Benefits and claims paid | (233,029) | (193,980) |
| At the end of the year | 67,882 | 71,366 |
| Unprocessed premiums: | | |
| At the beginning of the year | 90,891 | 89,554 |
| Premiums received | 8,543,310 | 6,975,442 |
| Premiums applied | (8,539,341) | (6,974,105) |
| At the end of the year | 94,860 | 90,891 |
| . It the one of the year | | |

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33. Liabilities under Annuity and Insurance Contracts (Continued)

Liabilities under Life Insurance and Annuity Contracts (continued)

The movement in the risk reserve per type of contract is as follows:

| Balance brought forward |
|---|
| Changes in assumptions: |
| Investment returns |
| Base renewal expense levels and inflation |
| Lapse and surrender rates |

Mortality rates

| Issue of new contracts |
|------------------------|
| Normal changes |
| Net change |

| Balance brought forward |
|---|
| Changes in assumptions: |
| Investment returns |
| Base renewal expense levels and inflation |
| Lapse and surrender rates |
| Mortality rates |
| Issue of new contracts |
| Normal changes |
| Net change |

| 2018 | | | | | |
|-----------|-----------------|------------|-------------|--|--|
| Annuity | Individual life | Group life | Total | | |
| \$'000 | \$'000 | \$'000 | \$'000 | | |
| 7,804,064 | (5,680,072) | 904,497 | 3,028,489 | | |
| | | | | | |
| (242,427) | 53,796 | 32,733 | (155,898) | | |
| (7,862) | (481,167) | (990) | (490,019) | | |
| - | (6,124) | 1,209 | (4,915) | | |
| 317,496 | (969,457) | (236,554) | (888,515) | | |
| 67,207 | (1,402,952) | (203,602) | (1,539,347) | | |
| 855,817 | (691,005) | 707,672 | 872,484 | | |
| 142,457 | 948,725 | (252,925) | 838,257 | | |
| 1,065,481 | (1,145,232) | 251,145 | 171,394 | | |
| 8,869,545 | (6,825,304) | 1,155,642 | 3,199,883 | | |

| 2017 | | | | | |
|-----------|-----------------|------------|-------------|--|--|
| Annuity | Individual life | Group life | Total | | |
| \$'000 | \$'000 | \$'000 | \$'000 | | |
| 7,002,457 | (4,651,463) | 534,368 | 2,885,362 | | |
| | | | | | |
| 102,703 | (295,106) | - | (192,403) | | |
| (3,182) | (847,375) | (2,986) | (853,543) | | |
| - | (9,070) | - | (9,070) | | |
| - | (113,502) | (9,800) | (123,302) | | |
| 99,521 | (1,265,053) | (12,786) | (1,178,318) | | |
| 677,684 | (599,464) | 418,559 | 496,779 | | |
| 24,402 | 835,908 | (35,644) | 824,666 | | |
| 801,607 | (1,028,609) | 370,129 | 143,127 | | |
| 7,804,064 | (5,680,072) | 904,497 | 3,028,489 | | |

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33. Liabilities under Annuity and Insurance Contracts (Continued)

Liabilities under Life Insurance and Annuity Contracts (continued)

The Group's life insurance subsidiary holds assets that match insurance liabilities. These assets comprise mainly investment securities, which are classified as available-for-sale and loans and receivables, and reverse repurchase agreements.

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The assets supporting policyholders' and other liabilities are as follows:

| | 2018 | | | |
|--------------------------------------|----------------------|--|--|------------|
| | Annuity Contracts | Individual and Group Life Insurance Contracts | Other Liabilities Surplus and Capital | Total |
| | \$'000 | \$'000 | \$'000 | \$'000 |
| Investment securities | 11,650,871 | 31,113,791 | 8,264,247 | 51,028,909 |
| Reverse repurchase agreements | 85,091 | 292,162 | - | 377,253 |
| Other assets | 82,525 | 565 | 1,304,776 | 1,387,866 |
| Property, plant and equipment | - | - | 20,543 | 20,543 |
| Intangible asset – computer software | - | - | 313,831 | 313,831 |
| | 11,818,487 | 31,406,518 | 9,903,397 | 53,128,402 |

| | | 2017 | | |
|--------------------------------------|----------------------|--|---|------------|
| | Annuity Contracts | Individual and Group Life Insurance Contracts | Other Liabilities, Surplus and Capital | Total |
| | \$'000 | \$'000 | \$'000 | \$'000 |
| Investment securities | 7,828,680 | 27,604,957 | 6,789,606 | 42,223,243 |
| Reverse repurchase agreements | 212,444 | 1,499,880 | 7,027 | 1,719,351 |
| Other assets | 949,366 | 1,596,445 | (147,428) | 2,398,383 |
| Property, plant and equipment | - | - | 17,609 | 17,609 |
| Intangible asset – computer software | - | - | 355,060 | 355,060 |
| _ | 8,990,490 | 30,701,282 | 7,021,874 | 46,713,646 |

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33. Liabilities under Annuity and Insurance Contracts (Continued)

Liabilities under Life Insurance and Annuity Contracts (continued) Policy assumptions

For insurance contracts, the assumptions used to determine the liabilities are updated at each reporting date to reflect the latest best estimates. The assumptions used for valuing the insurance contracts disclosed in this note are as follows:

Mortality and morbidity

Mortality estimates are made as to the expected number of deaths for each of the years in which the Group's life insurance subsidiary is exposed to risk. These assumptions are based on North American standard industry mortality tables adjusted to reflect recent local historical experience. Assumptions vary by sex, underwriting class and type of insurance contract. The main source of uncertainty is that epidemics and wide ranging lifestyle changes, such as eating, smoking and exercise habits could result in future mortality being significantly worse than in the past for age groups in which the Group's life insurance subsidiary has significant exposure to mortality risk. Conversely, improvements in longevity in excess of those allowed for in determining the liabilities, could result in a lessening of future liabilities.

Morbidity relates to the frequency of illness, sickness and diseases contracted. The rate of recovery from such afflictions is derived from industry experience studies, adjusted where appropriate from the Group's life insurance subsidiary's own experience.

Investment yields

The Group's life insurance subsidiary matches assets and liabilities. The projected cash flows from these assets are combined with future reinvestment rates derived from the current economic outlook and the Group's life insurance subsidiary's investment policy to determine expected rates of return on these assets for all future years. Investment yields include expected future asset defaults. For the current valuation these are:

| | Individual with Investment Options | Individual & Group Life | Annuities |
|-----------------|---------------------------------------|-------------------------|-----------|
| Year 1 | 6.13% | 6.52% | 13.24% |
| Year 2 – 10 | Decreasing to 5.78% | Decreasing to 6.05% | 13.24% |
| Year 11 – 29 | Decreasing to 5.04% | Decreasing to 5.05% | 13.24% |
| Year 29 onwards | 5.00% | 5.00% | 13.12% |
| Year 39 onwards | - | _ | 11.72% |

The main source of uncertainty is the fluctuation in the economy. Lower yields would result in higher reserves and reduced income.

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33. Liabilities under Annuity and Insurance Contracts (Continued)

Liabilities under Life Insurance and Annuity Contracts (continued) Policy assumptions (continued)

Persistency

Persistency assumptions are made in relation to the time since inception that a policy exists before it lapses or is surrendered. Lapses relate to termination of policies due to non-payment of premiums. Surrenders relate to voluntary termination of policies by the policyholders. Policy terminations are based on the Group's life insurance subsidiary's own experience adjusted for expected future conditions. A statistical study of the past two years is performed in order to determine an appropriate persistency rate and best estimates of future rates are determined by examining any trends in the data. The main source of uncertainty derives from changes in policyholder behaviour as these relate to changes in economic conditions.

Renewal expenses and inflation

Policy maintenance expenses are derived from the Group's life insurance subsidiary's own internal cost studies projected into the future with an allowance for inflation as shown below:

| Year 1 | 4.50% |
|-----------------|---------------------|
| Year 2 – 10 | Decreasing to 3.79% |
| Year 11 – 25 | Decreasing to 3.00% |
| Year 25 onwards | 3.00% |

Taxation

It is assumed that current tax legislation and rates continue unaltered.

Provisions for adverse deviations

The basic assumptions made in establishing policy liabilities are best estimates for a range of possible outcomes. To recognise the uncertainty in establishing these best estimates, to allow for possible deterioration in experience and to provide greater comfort that the reserves are adequate to pay future benefits, the actuary is required to include a margin in each assumption.

The impact of these margins is to increase reserves and so decrease the income that would be recognised on inception of the policy. The actuary uses assumptions which are considered conservative, taking into account the risk profiles of the policies written.

Sensitivity analysis

The following table represents the sensitivity of the value of the policyholders' liabilities under life insurance contracts disclosed in this note to certain movements in the valuation assumptions used.

| | Change in Variable | Increase in Liability | |
|--|-----------------------|-----------------------|-------------|
| | | 2018 | 2017 |
| | % | \$'000 | \$'000 |
| Lowering of investment returns | -1 | 3,144,229 | 2,687,203 |
| Increase in investment returns | 1 | (2,575,314) | (2,218,136) |
| Worsening of base renewal expense levels | -10 | (210,115) | (208,895) |
| Improvement in base renewal expense levels | 10 | 210,158 | 208,959 |
| Worsening of mortality | -10 | (80,639) | (91,278) |
| Improvement in mortality | 10 | 79,663 | 92,278 |
| Worsening of lapse and surrender rates | -10 | (501,027) | 329,191 |
| Improvement in lapse and surrender rates | 10 | 441,740 | 369,925 |

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33. Liabilities under Annuity and Insurance Contracts (Continued)

Liabilities under General Insurance Contracts

| | The Group | | |
|--------------------|----------------|----------------|--|
| | 2018 \$'000 | 2017 \$'000 | |
| Gross: | | | |
| Claims outstanding | 4,083,352 | 4,619,396 | |
| Unearned premiums | 2,724,427 | 2,459,806 | |
| | 6,807,779 | 7,079,202 | |
| Reinsurance ceded | | | |
| Claims outstanding | (10,655) | (39,792) | |
| Unearned premiums | (399,328) | (204,847) | |
| | (409,983) | (244,639) | |
| Net: | | | |
| Claims outstanding | 4,072,697 | 4,579,604 | |
| Unearned premiums | 2,325,099 | 2,365,753 | |
| | 6,397,796 | 6,945,357 | |

The movement in and composition of claims outstanding are as follows:

| | 2018 | | | 2017 | | |
|----------------------------------|-------------|-------------|-------------|-----------|---------------|-------------|
| | Gross | Reinsurance | Net | Gros | s Reinsurance | Net |
| | \$'000 | \$'000 | \$'000 | \$'00 | \$'000 | \$'000 |
| Notified claims | 2,687,327 | (25,648) | 2,661,679 | 3,215,85 | (160,334) | 3,055,519 |
| Claims incurred but not reported | 1,932,069 | (14,144) | 1,917,925 | 1,761,76 | 9 (5,735) | 1,756,034 |
| Balance at beginning of year | 4,619,396 | (39,792) | 4,579,604 | 4,977,62 | 2 (166,069) | 4,811,553 |
| Claims incurred | 2,969,567 | 2,834 | 2,972,401 | 2,816,19 | (61,074) | 2,755,124 |
| Claims paid | (3,505,611) | 26,303 | (3,479,308) | (3,174,42 | 4) 187,351 | (2,987,073) |
| Balance at end of year | 4,083,352 | (10,655) | 4,072,697 | 4,619,39 | 6 (39,792) | 4,579,604 |
| Comprising: | | | | | | |
| Notified claims | 2,071,886 | (8,526) | 2,063,360 | 2,687,32 | (25,648) | 2,661,679 |
| Claims incurred but not reported | 2,011,466 | (2,129) | 2,009,337 | 1,932,06 | 9 (14,144) | 1,917,925 |
| | 4,083,352 | (10,655) | 4,072,697 | 4,619,39 | 6 (39,792) | 4,579,604 |

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33. Liabilities under Insurance and Annuity Contracts (Continued)

Liabilities under General Insurance Contracts (continued)

The policy and claims liabilities were determined in accordance with accepted actuarial principles and as directed by the Financial Services Commission.

In determining the valuation, the actuary employed the Paid Loss Development method, the Incurred Loss Development method, the Bornhuetter-Ferguson Paid Loss method, the Bornhuetter-Ferguson Incurred Loss method and the Frequency-Severity method. In using the Paid/Incurred Loss Development methods, ultimate losses are estimated by calculating past paid/incurred loss development factors and applying them to exposure periods with further expected paid/incurred loss development. The Bornhuetter-Ferguson Paid/Incurred Loss methods is a combination of the Paid/Incurred Loss Development methods and a loss ratio method; however, these expected losses are modified to the extent paid/incurred losses to date differ from what would have been expected based on the selected paid/incurred loss development pattern. Finally, the Frequency-Severity method is calculated by multiplying an estimate of ultimate claims with an estimate of the ultimate severity per reported claim

The movement in and composition of unearned premiums are as follows:

| | | 2018 | | | 2017 | |
|------------------------------------|-------------|-------------|-------------|-------------|-------------|-------------|
| _ | Gross | Reinsurance | Net | Gross | Reinsurance | Net |
| | \$'000 | \$'000 | \$'000 | \$'000 | \$'000 | \$'000 |
| Balance at beginning of year | 2,459,806 | (204,847) | 2,254,959 | 2,601,002 | (224,381) | 2,376,621 |
| Premiums written | 5,672,695 | (781,942) | 4,890,753 | 5,076,766 | (509,750) | 4,677,810 |
| Premiums earned | (5,408,074) | 587,461 | (4,820,613) | (5,217,962) | 529,284 | (4,688,678) |
| Balance at end of year | 2,724,427 | (399,328) | 2,325,099 | 2,459,806 | (204,847) | 2,365,753 |
| = - | | | | | | |
| Comprising, by type of business: | | | | | | |
| Liability insurance contracts | 38,431 | (15,739) | 22,692 | 33,832 | - | 33,832 |
| Motor insurance contracts | 2,215,642 | (87) | 2,215,555 | 2,234,796 | 38,384 | 2,273,180 |
| Pecuniary loss insurance contracts | 49,310 | (44,511) | 4,799 | 37,919 | (33,733) | 4,186 |
| Property insurance contracts | 421,044 | (338,991) | 82,053 | 264,053 | (209,498) | 54,555 |
| _ | 2,724,427 | (399,328) | 2,325,099 | 2,570,600 | (204,847) | 2,365,753 |

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34. Post-employment Benefits

Liabilities recognised in the statement of financial position are as follows:

| | The G | iroup | The Bank | |
|--------------------------------|-----------|-----------|-----------|-----------|
| | 2018 | 2017 | 2018 | 2017 |
| | \$'000 | \$'000 | \$'000 | \$'000 |
| Pension schemes | 46,448 | (122,358) | - | - |
| Other post-employment benefits | 5,456,525 | 4,143,054 | 5,188,004 | 3,912,614 |
| | 5,502,973 | 4,020,696 | 5,188,004 | 3,912,614 |

The amounts recognised in the income statement are as follows:

| | The G | roup | The Bank | |
|--------------------------------|---------|---------|----------|---------|
| | 2018 | 2017 | 2018 | 2017 |
| | \$'000 | \$'000 | \$'000 | \$'000 |
| Pension schemes | 21,316 | 41,140 | - | - |
| Other post-employment benefits | 960,684 | 349,670 | 931,347 | 326,830 |
| | 982,000 | 390,810 | 931,347 | 326,830 |

The expense recognised in the income statement in relation to the defined contribution scheme for Group and Bank is \$405,461,000 (2017 - \$387,125,000) and \$324,305,000 (2017 - \$311,388,000), respectively.

The amounts recognised in the statement of comprehensive income are as follows:

| | The G | roup | The I | Bank |
|--------------------------------|---------|-----------|---------|---------|
| | 2018 | 2017 | 2018 | 2017 |
| | \$'000 | \$'000 | \$'000 | \$'000 |
| Pension schemes | 182,975 | (175,451) | - | - |
| Other post-employment benefits | 423,379 | 758,412 | 412,157 | 719,645 |
| | 606,354 | 582,961 | 412,157 | 719,645 |

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34. Post-employment Benefits (Continued)

(a) Pension schemes

The Bank and its subsidiaries have established the following pension schemes covering all permanent employees. The assets of funded plans are held independently of the Group's assets in separate trustee administered funds. The Group's pension schemes are regulated by the Financial Services Commission.

National Commercial Bank Staff Pension Fund 1986

This is a defined benefit scheme, which comprises the following pension funds which were merged on September 30, 1999:

- National Commercial Bank Staff Pension Fund 1975 (NCB 1975 Fund)
- National Commercial Bank Staff Pension Fund 1986 (NCB 1986 Fund)
- Mutual Security Bank Superannuation Scheme (MSB Fund)
- Computer Service and Programming Limited Pension Fund (CSP Fund)

Members' rights under each of the funds as at the date of merger were fully preserved in the NCB 1986 Fund and members of the merged funds receive pension benefits from the NCB 1986 Fund in respect of service up to the date of merger. The scheme was closed to new members effective October 1, 1999.

National Commercial Bank Staff Pension Fund 1999

This is a defined contribution scheme which is funded by payments from employees and by the relevant companies. Group companies contribute an amount equivalent to 5% of employees' salary to the scheme each pay cycle and employees must contribute at least 5% and up to a maximum of 15%. Contribution to the scheme for the year was \$418,371,000 (2017 – \$391,914,000)

Advantage General Insurance Company Limited Superannuation Fund

The Group's subsidiary, Advantage General Insurance Company Limited (AGIC), sponsors a defined benefit pension scheme, which is open to all its employees who have satisfied certain minimum service requirements, and is managed by NCB Insurance Company Limited. Retirement and other benefits are based on average salary for the last three years of pensionable service. The scheme is funded by employee contributions of at least 5% and up to a maximum of 10% of salary and employer contributions as recommended by the actuary consequent on triennial funding reviews.

The amounts recognised in the statement of financial position in respect of defined benefit pension schemes are as follows:

| | 2018 | | 2017 | |
|-------------------------------------|--------------|-------------|--------------|-------------|
| | The Bank | AGIC | The Bank | AGIC |
| | \$'000 | \$'000 | \$'000 | \$'000 |
| Present value of funded obligations | 27,481,763 | 1,195,080 | 23,304,895 | 884,946 |
| Fair value of plan assets | (32,837,947) | (1,148,632) | (29,107,197) | (1,007,304) |
| (Over)/under – funded obligations | (5,356,184) | 46,448 | (5,802,302) | (122,358) |
| Limitation on pension assets | 5,356,184 | - | 5,802,302 | - |
| | - | 46,448 | | (122,358) |

No asset has been recognised in relation to the Bank's defined benefit scheme as, under the rules of the scheme, the employer would not benefit from any surplus on the winding up of the scheme. No additional current service cost has been incurred since closure of the scheme and the employer only makes a nominal contribution.

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(expressed in Jamaican dollars unless otherwise indicated)

34. Post-employment Benefits (Continued)

(a) Pension schemes (continued)

The schemes are valued by actuaries annually using the projected unit credit method; the latest such valuation being carried out as at September 30, 2018 for the Bank's scheme and at August 31, 2018 for the AGIC scheme.

The movement in the defined benefit obligation is as follows:

| | 20 | 18 2 | | 017 | |
|--|-------------|-----------|-------------|-----------|--|
| | The Bank | AGIC | The Bank | AGIC | |
| | \$'000 | \$'000 | \$'000 | \$'000 | |
| At beginning of year | 23,304,895 | 884,946 | 18,797,371 | 897,371 | |
| Employee's contributions | - | 35,517 | - | 34,592 | |
| Service cost | - | 25,820 | - | 30,340 | |
| Interest cost | 2,028,154 | 79,987 | 1,640,393 | 81,228 | |
| Remeasurements: | | | | | |
| Experience losses | 844,083 | 24,712 | 4,008,701 | 8,358 | |
| Losses/(gains) from changes in financial assumptions | 2,844,333 | 180,285 | - | (133,296) | |
| Benefits paid | (1,539,702) | (36,187) | (1,141,570) | (33,647) | |
| At end of year | 27,481,763 | 1,195,080 | 23,304,895 | 884,946 | |

The movement in the fair value of plan assets is as follows:

| | 201 | 8 | 201 | 7 |
|---|--------------------|----------------|--------------------|----------------|
| | The Bank \$'000 | AGIC \$'000 | The Bank \$'000 | AGIC \$'000 |
| At beginning of year | 29,107,197 | 1,007,304 | 24,390,232 | 854,076 |
| Interest on plan assets | 2,550,362 | 92,126 | 2,143,750 | 78,424 |
| Remeasurement - return on plan assets, excluding amounts included in interest | | | | |
| on plan assets | 2,720,090 | 22,021 | 3,714,785 | 50,512 |
| Contributions | - | 71,003 | - | 65,934 |
| Administration fees | - | (7,635) | - | (7,995) |
| Benefits paid | (1,539,702) | (36,187) | (1,141,570) | (33,647) |
| At end of year | 32,837,947 | 1,148,632 | 29,107,197 | 1,007,304 |

September 30, 2018

(expressed in Jamaican dollars unless otherwise indicated)

34. Post-employment Benefits (Continued)

(a) Pension schemes (continued)

The amounts recognised in the income statement are as follows:

| | 2018 | | 2017 | | | |
|--------------------------------|--------------------|------------------------|------------------------|------------------------|----------|------|
| | The Bank \$'000 | The Bank AGIC The Bank | The Bank AGIC The Bank | The Bank AGIC The Bank | The Bank | AGIC |
| | | \$'000 | \$'000 | \$'000 | | |
| Current service cost | - | 25,820 | - | 30,340 | | |
| Administration fees | - | 7,635 | - | 7,995 | | |
| Net interest expense | - | (12,139) | - | 2,805 | | |
| Total, included in staff costs | - | 21,316 | - | 41,140 | | |

The amounts recognised in other comprehensive income are as follows:

| | 2018 | | 2017 | |
|--|-------------|----------|-------------|-----------|
| | The Bank | AGIC | The Bank | AGIC |
| | \$'000 | \$'000 | \$'000 | \$'000 |
| Loss/(gain) on present value of funded obligations | 3,688,416 | 204,996 | 4,008,702 | (124,939) |
| Gain on fair value of plan assets | (2,720,090) | (22,021) | (3,714,785) | (50,512) |
| Change in effect of asset ceiling | (968,326) | <u> </u> | (293,917) | |
| Net gain | | 182,975 | | (175,451) |
| funded obligations Gain on fair value of plan assets Change in effect of asset ceiling | (2,720,090) | (22,021) | (3,714,785) | (50,512 |

Plan assets for the Bank's defined benefit pension scheme are comprised as follows:

| | 2018 | | 2017 | |
|-----------------------|------------|--------|------------|--------|
| | \$'000 | % | \$'000 | % |
| Debt securities | 12,982,081 | 39.53 | 13,004,469 | 44.68 |
| Equity securities | 17,279,315 | 52.62 | 13,666,272 | 46.95 |
| Real estate and other | 2,576,551 | 7.85 | 2,436,456 | 8.37 |
| | 32,837,947 | 100.00 | 29,107,197 | 100.00 |

These plan assets included:

- Ordinary stock units of NCB Financial Group Limited with a fair value of \$6,257,404,000 (2017 \$4,189,409,000).
- Repurchase obligations, promissory notes and lease obligations of the Group aggregating \$307,400,000 (2017 \$162,407,000).
- Properties occupied by the Group with a fair value of \$665,444,000 (2017 \$493,166,000).

National Commercial Bank Jamaica Limited

Notes to the Financial Statements

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(expressed in Jamaican dollars unless otherwise indicated)

34. Post-employment Benefits (Continued)

(a) Pension schemes (continued)

Plan assets for AGIC's defined benefit pension scheme are comprised as follows:

| | 2018 | 2018 | | 2017 | |
|-----------------------|-----------|--------|-----------|--------|--|
| | \$'000 | % | \$'000 | % | |
| Debt securities | 634,496 | 55.24 | 614,026 | 60.96 | |
| Equity securities | 417,747 | 36.37 | 299,383 | 29.72 | |
| Real estate and other | 96,389 | 8.39 | 93,895 | 9.32 | |
| | 1,148,632 | 100.00 | 1,007,304 | 100.00 | |

Expected contributions to the Bank's and AGIC's defined benefit pension schemes for the year ending September 30, 2019 are Nil and \$35,500,000, respectively.

The principal actuarial assumptions used are as follows:

| | 2018 | | 2017 | |
|--------------------------|----------|-------|----------|-------|
| | The Bank | AGIC | The Bank | AGIC |
| Discount rate | 7.50% | 7.50% | 9.00% | 9.00% |
| Future salary increases | 6.00% | 6.00% | 7.00% | 7.00% |
| Future pension increases | 3.50% | - | 4.00% | _ |

Post-employment mortality for active members and mortality for pensioners is based on the 1994 Group Annuity Mortality tables (GAM (94) (U.S. mortality tables) with no age setback.

The average duration of the defined benefit pension obligation at September 30, 2018 is 11.7 years (2017 - 11 years) for the Bank's defined benefit scheme and 17.8 years for (2017 - 16.6 years) AGIC's scheme.

September 30, 2018

(expressed in Jamaican dollars unless otherwise indicated)

34. Post-employment Benefits (Continued)

(a) Pension schemes (continued)

The sensitivity of the defined benefit pension obligation to changes in the principal assumptions is as follows:

The Bank

| | Increase/(decr | ease) in defined be | nefit obligation |
|--------------------------|-------------------------|---------------------------|---------------------------|
| | Change in Assumption | Increase in Assumption | Decrease in Assumption |
| | | \$'000 | \$'000 |
| Discount rate | 1% | (2,817,461) | 3,408,518 |
| Future salary increases | 1% | 123,569 | (117,739) |
| Future pension increases | 1% | 2,990,148 | (2,547,475) |
| Life expectancy | 1 year | 766,000 | (796,000) |
| | | | |

AGIC

| | Increase/(decr | ease) in defined be | nefit obligation |
|-------------------------|-------------------------|---------------------------|---------------------------|
| | Change in Assumption | Increase in Assumption | Decrease in Assumption |
| | | \$'000 | \$'000 |
| Discount rate | 1% | (181,918) | 237,383 |
| Future salary increases | 1% | 113,195 | (96,771) |
| Life expectancy | 1 year | 16,900 | (19,600) |

The above sensitivity analyses are based on a change in an assumption while holding all other assumptions constant. In practice, this is unlikely to occur, and changes in some of the assumptions may be correlated.

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(expressed in Jamaican dollars unless otherwise indicated)

34. Post-employment Benefits (Continued)

(b) Other post-employment benefits

In addition to pension benefits, the Group offers medical and life insurance benefits that contribute to the health care and life insurance coverage of employees and beneficiaries after retirement. The method of accounting and frequency of valuations are similar to those used for defined benefit pension schemes.

In addition to the assumptions used for pension schemes, the main actuarial assumption is a long-term increase in health costs of 1.5 percentage points above CPI per year (2017 – 1.5 percentage points above CPI).

The average duration of the other post-employment benefits obligation at September 30, 2018 is 18.6 years for the Bank and 19.4 years for AGIC.

The amounts recognised in the statement of financial position are as follows:

| | The G | roup | The B | ank |
|---------------------------------------|-----------|-----------|-----------|-----------|
| | 2018 | 2017 | 2018 | 2017 |
| | \$'000 | \$'000 | \$'000 | \$'000 |
| Present value of unfunded obligations | 5,456,525 | 4,143,054 | 5,188,004 | 3,912,614 |

The movement in the defined benefit obligation is as follows:

| | The G | roup | The B | ank |
|--|-----------|-----------|-----------|-----------|
| | 2018 | 2017 | 2018 | 2017 |
| | \$'000 | \$'000 | \$'000 | \$'000 |
| At beginning of the year | 4,143,054 | 3,087,822 | 3,912,614 | 2,917,010 |
| Service cost | 590,097 | 73,704 | 581,414 | 66,148 |
| Interest cost | 370,587 | 275,966 | 349,933 | 260,682 |
| Remeasurements: | | | | |
| Experience losses/(gains) | 27,429 | 31,537 | 29,990 | 31,598 |
| Demographic assumptions | 891,833 | 52,279 | 850,585 | 53,325 |
| (Gains)/losses from changes in financial | | | | |
| assumptions | (495,883) | 674,597 | (468,418) | 634,722 |
| Benefits paid | (70,592) | (52,851) | (68,114) | (50,871) |
| At end of year | 5,456,525 | 4,143,054 | 5,188,004 | 3,912,614 |

The amounts recognised in the income statement are as follows:

| | The Gr | oup | The B | ank |
|--|---------|---------|---------|---------|
| | 2018 | 2017 | 2018 | 2017 |
| | \$'000 | \$'000 | \$'000 | \$'000 |
| Service cost | 590,097 | 73,704 | 581,414 | 66,148 |
| Net interest expense | 370,587 | 275,966 | 349,933 | 260,682 |
| Total, included in staff costs (Note 10) | 960,684 | 349,670 | 931,347 | 326,830 |

September 30, 2018

(expressed in Jamaican dollars unless otherwise indicated)

34. Post-employment Benefits (Continued)

(b) Other post-employment benefits (continued)

The sensitivity of the other post-employment benefit obligation to changes in the principal assumptions is as follows:

| The Bank | Increas | e/(decrease) in obli | igation |
|------------------------|----------------------|---------------------------|------------------------|
| | Change in Assumption | Increase in Assumption | Decrease in Assumption |
| | | \$'000 | \$'000 |
| Discount rate | 1% | (819,807) | 1,066,088 |
| Medical cost inflation | 1% | 1,053,354 | (824,866) |
| Life expectancy | 1 year | 175,620 | (175,620) |

| AGIC | Increas | e/(decrease) in obl | igation |
|------------------------|----------------------|---------------------------|---------------------------|
| | Change in Assumption | Increase in Assumption | Decrease in Assumption |
| | | \$'000 | \$'000 |
| Discount rate | 1% | (44,169) | 57,663 |
| Medical cost inflation | 1% | 56,768 | (44,301) |
| Life expectancy | 1 year | 7,800 | (7,300) |

The above sensitivity analyses are based on a change in an assumption while holding all other assumptions constant. In practice, this is unlikely to occur, and changes in some of the assumptions may be correlated.

(c) Risks associated with pension plans and post-employment schemes

Through its defined benefit pension and other post-employment benefit schemes, the Group is exposed to a number of risks, the most significant of which are detailed below. The Group does not use derivatives to manage its plan risk. Investments are well diversified, such that failure of any single investment would not have a material impact on the overall level of assets.

Asset volatility risk

The schemes' liabilities are calculated using a discount rate set with reference to Government of Jamaica bond yields; if the schemes' assets underperform this yield, this will create a deficit.

Interest rate risk

The schemes' liabilities are calculated using a discount rate set with reference to Government of Jamaica bond yields. A decrease in Government of Jamaica bond yields will increase the schemes' liabilities, although this will be partially offset by an increase in the value of the schemes' fixed-rate bond holdings.

Salary risk

The present values of the defined benefit schemes' liabilities are calculated by reference to the future salaries of participants. As such, an increase in the salaries of participants will increase the schemes' liabilities.

Longevity risk

The majority of the schemes' obligations are to provide benefits for the life of the member, so increases in life expectancy will result in an increase in the schemes' liabilities.

September 30, 2018

(expressed in Jamaican dollars unless otherwise indicated)

35. Other Liabilities

| | The | Group | The B | ank |
|---|------------|------------|------------|-----------|
| | 2018 | 2017 | 2018 | 2017 |
| | \$'000 | \$'000 | \$'000 | \$'000 |
| Accrued staff benefits | 4,695,000 | 3,415,308 | 3,925,948 | 2,911,929 |
| Due to customers, merchants and clients | 5,601,630 | 10,391,566 | 2,590,645 | 1,888,125 |
| Accrued other operating expenses | 2,569,734 | 1,757,425 | 1,431,923 | 1,399,412 |
| Due to Government of Jamaica | 267,370 | 175,628 | 209,124 | 130,012 |
| Management fees | 3,664,696 | 1,754,380 | 3,664,696 | 1,754,380 |
| Other | 926,633 | 856,147 | 760,506 | 727,315 |
| | 17,725,063 | 18,350,454 | 12,582,842 | 8,811,173 |

36. Share Capital

| | 2018 | 2017 |
|--|-----------|-----------|
| | \$'000 | \$'000 |
| Authorised - unlimited | | |
| Issued and fully paid up – | | |
| 2,466,762,828 ordinary stock units of no par value | 6,465,731 | 6,465,731 |
| Issued and outstanding | 6,465,731 | 6,465,731 |

September 30, 2018

(expressed in Jamaican dollars unless otherwise indicated)

37. Fair Value and Capital Reserves

| | The Gr | oup | The I | Bank |
|---|-------------|-----------|-------------|-----------|
| | 2018 | 2017 | 2018 | 2017 |
| | \$'000 | \$'000 | \$'000 | \$'000 |
| Fair value reserve | (1,251,289) | 3,912,500 | (1,520,189) | 1,047,660 |
| Capital reserve | 4,916,237 | 4,977,387 | 374,471 | 374,471 |
| | 3,664,948 | 8,889,887 | (1,145,718) | 1,422,131 |
| Capital reserve comprises: | | | | |
| Realised – | | | | |
| Capital gains from the Scheme of Arrangement | - | - | 300,564 | 300,564 |
| Surplus on revaluation of property, plant and equipment | 92,991 | 92,991 | - | - |
| Retained earnings capitalised | 98,167 | 98,167 | - | - |
| Share redemption reserve | 1,077,382 | 1,077,382 | - | - |
| Unrealised – | | | | |
| Translation reserve | 3,112,057 | 2,576,684 | - | - |
| Surplus on revaluation of property, plant and equipment | 142,963 | 142,963 | 73,907 | 73,907 |
| Share of movement in reserves of associate | (62,107) | 534,416 | - | - |
| Other | 454,784 | 454,784 | - | - |
| | 4,916,237 | 4,977,387 | 374,471 | 374,471 |

38. Loan Loss Reserve

This is a non-distributable reserve representing the excess of the provision for credit losses determined using the Bank of Jamaica's regulatory requirements over the amount determined under IFRS (Note 20).

39. Banking Reserve Fund

This fund is maintained in accordance with the Banking Services Act, 2014, enacted in Jamaica, which requires that a minimum of 15% of the net profits, as defined by the Act, of the Bank be transferred to the reserve fund until the amount of the fund is equal to 50% of the paid-up capital of the Bank and thereafter 10% of the net profits until the amount of the fund is equal to the paid-up capital of the Bank. The amount of the fund has surpassed the paid-up capital of the Bank and therefore no further mandatory transfers were required.

The Financial Institutions Act, 2008, enacted in Trinidad and Tobago, which is applicable for the Group's regulated subsidiary in that country, requires that a minimum of 10% of the profit for the year in each period be transferred to a statutory reserve account until the balance on this reserve is not less than the paid-up capital.

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40. Retained Earnings Reserve

The Banking Services Act 2014 permits the transfer of any portion of the Bank's net profit to a retained earnings reserve. This reserve constitutes a part of the capital base and regulatory capital of the Bank.

41. Cash Flows from Operating Activities

| | Note | The C | Group | The E | Bank |
|--|------|--------------|--------------|--------------|--------------|
| | | 2018 | 2017 | 2018 | 2017 |
| | | \$'000 | \$'000 | \$'000 | \$'000 |
| Net profit | | 23,952,177 | 16,496,330 | 17,789,299 | 12,335,735 |
| Adjustments to reconcile net profit to net cash flow provided by operating activities: | | | | | |
| Depreciation | 26 | 1,621,460 | 1,297,062 | 1,522,837 | 1,184,445 |
| Amortisation of intangible assets | 25 | 1,393,445 | 1,062,212 | 1,087,531 | 828,824 |
| Gain on partial disposal of associate | 23 | (837,480) | - | (2,181,894) | - |
| Share of after tax profits of associates | 23 | (950,459) | (1,351,223) | - | - |
| Impairment losses on securities | 12 | 283,883 | - | - | - |
| Provision for credit losses | 20 | 1,636,888 | 729,234 | 1,637,771 | 736,460 |
| Interest income | 5 | (48,598,918) | (44,929,863) | (36,647,984) | (33,844,624) |
| Interest expense | 5 | 15,033,654 | 13,362,226 | 9,941,697 | 9,079,505 |
| Income tax expense | 14 | 6,613,716 | 5,170,717 | 3,486,336 | 3,441,179 |
| Unrealised exchange losses on securitisation arrangements | | 700,599 | 570,743 | 700,599 | 570,654 |
| Amortisation of upfront fees on securitisation arrangements | | 228,978 | 207,951 | 228,978 | 207,951 |
| Unrealised exchange losses on other borrowed funds | | 271,994 | 80,355 | 5,471 | 22,450 |
| Change in post-employment benefit obligations | 34 | 982,000 | 390,810 | 931,347 | 326,830 |
| Foreign exchange gains | 7 | (5,120,396) | (2,824,008) | (3,995,072) | (2,475,947) |
| Gain on disposal of property, plant and equipment and intangible assets | | (360,657) | (53,502) | (365,259) | (54,647) |
| Fair value gains on investment property | 24 | (17,717) | (100,211) | - | - |
| Fair value losses on derivative financial instruments | 7 | 31,401 | 129,972 | 31,401 | 129,972 |
| Changes in operating assets and liabilities: | | , | , | , | • |
| Statutory reserves at Central Bank | | (4,552,605) | (9,190,259) | (4,136,298) | (9,027,173) |
| Pledged assets included in due from other banks | | (67,475) | 333,183 | (67,475) | 333,183 |
| Restricted cash included in due from other banks | | 281,386 | (3,493,509) | 281,386 | (3,493,509) |
| Reverse repurchase agreements | | (2,816,437) | 806,557 | (1,478,673) | - |
| Loans and advances | | (28,108,210) | (31,959,282) | (25,842,394) | (28,739,068) |
| Customer deposits | | 31,001,569 | 44,474,479 | 29,429,337 | 47,543,338 |
| Repurchase agreements | | 37,121,959 | 9,670,207 | 21,730,515 | (8,722,709) |
| Liabilities under annuity and insurance contracts | | 1,907,687 | 902,667 | - | - |
| Other | | (2,955,686) | 11,146,089 | 1,745,506 | 2,999,678 |
| | | 4,724,579 | (3,567,393) | (1,954,337) | (18,953,208) |
| Interest received | | 47,827,864 | 44,345,636 | 32,725,239 | 31,114,252 |
| Interest paid | | (15,092,264) | (13,081,556) | (10,260,065) | (8,592,552) |
| Income tax paid | | (7,370,550) | (8,163,955) | (6,839,839) | (6,051,594) |
| | | 30,089,629 | 19,532,732 | 13,670,998 | (2,483,102) |
| Net cash provided by operating activities | | 54,041,806 | 36,029,062 | 31,460,297 | 9,852,633 |

National Commercial Bank Jamaica Limited

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42. Related Party Transactions and Balances

Parties are considered to be related if one party has the ability to control or exercise significant influence over the other party in making financial or operational decisions. The volumes of related party transactions, outstanding balances at the year end and related expenses and income for the year are as follows:

| | | | | The | The Group | | | |
|--|--|--------------------------------|-----------------------------------|---------------|---|--------------------------------|--|---|
| | Parent and companies controlled by major shareholder | companies by major older | Associated companies of the group | oanies of the | Directors and key management personnel (and their families) | nd key sonnel (and lies) | Companies controlled by directors and related by virtue of common directorship | ntrolled by related by mmon ship |
| | 2018 | \$100 | 2018 | 2017 | 2018 \$'000 | 2017 | 2018 \$'000 | 2017 |
| Loans and advances Balance at September 30 | 36,042 | 31,464,349 | 411,345 | 668,603 | 386,720 | 219,759 | 1,097,751 | 1,057,573 |
| Interest income earned | 369,348 | 1,735,075 | 51,235 | 67,260 | 20,122 | 8,732 | 82,521 | 85,295 |
| Investment securities Balance at September 30 | 23,792,131 | 23,363,589 | • | 1 | , | 1 | 1 | ı |
| Interest income earned | 1,714,611 | 357,153 | 1 | ı | 1 | 1 | 1 | ' |
| Reverse repurchase agreements Balance at September 30 | • | 1 | 2,349,807 | 843,000 | 1 | • | • | ı |
| Interest income earned | | 1 | 14,887 | 10,444 | 1 | 1 | 1 | |
| Other assets Balance at September 30 | 520 | 25,373 | | 1 | | 1 | 209,355 | 185,000 |
| Fee and commission income Other operating income | 36,760 | 11,082 | 11,247 | 17,465 | 7,297 288 | 3,216 15,000 | 34,897 843,296 | 13,601 721,660 |
| Dividend income | ' | 1 | 201,993 | 192,950 | 1 | 1 | 14,257 | 13,220 |

Notes to the Financial Statements

September 30, 2018 (expressed in Jamaican dollars unless otherwise indicated)

42. Related Party Transactions and Balances (Continued)

| | | | | (mama) dma | (20000000 | | | |
|---|----------------------------|------------------------------|-----------------------------|---------------|--|-------------------|---|------------------------------|
| | Parent and c controlled | nd companies led by major | Associated companies of the | panies of the | Directors and key management personnel | d key ersonnel | Companies controlled by directors and related by virtue of common | ntrolled by related by smmon |
| | 2018 | 2017 | 2018 2018 \$'000 | 2017 | 2018 \$1000 | 2017 | 2018 \$1000 | 2017 |
| Customer deposits Balance at September 30 | 17,485,349 | 30,556,861 | 1,919,070 | 2,676,497 | 517,825 | 211,367 | 871,206 | 646,886 |
| Interest expense | 1,195,929 | 370,940 | 4,531 | 7,329 | 878 | 751 | 2,081 | 430 |
| Repurchase agreements Balance at September 30 | 367,351 | 175,227 | 10,055 | 1,000,082 | 850,931 | 654,807 | 984,156 | 163,277 |
| Interest expense | 4,603 | 2,601 | 11,812 | 24,726 | 7,599 | 10,223 | 37,651 | 2,637 |
| Other borrowed funds Balance at September 30 | • | 9,579,184 | • | ı | • | 1 | • | ı |
| Interest expense | 13,448 | 12,327 | , | 1 | 1 | 1 | 1 | |
| Other liabilities Balance at September 30 | 3,664,696 | 1,754 | | | 92,349 | 77,023 | | 160 |
| Operating expenses | 3,500,000 | 3,199,983 | 6,340 | 5,028 | 20,570 | 29,577 | 1,645,643 | 743,716 |

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September 30, 2018 (expressed in Jamaican dollars unless otherwise indicated)

42. Related Party Transactions and Balances (Continued)

| | | | | Ĕ | The Bank | | | |
|--|--|--|-----------------------------------|--------------|---|--------------------------------|--|------------------------------------|
| | Parent, subsidiaries and companies controlled by major shareholder | ubsidiaries and es controlled by shareholder | Associated companies of the group | anies of the | Directors and key management personnel (and their families) | nd key sonnel (and lies) | Companies controlled by directors and related by virtue of common directorship | introlled by related by smmon ship |
| | 2018 | 2017 | \$100 | 2017 | 2018 | 2017 | 2018 | 2017 |
| Loans and advances Balance at September 30 | 36,042 | 31,464,349 | 411,345 | 668,603 | 386,720 | 219,759 | 1,097,751 | 1,057,573 |
| Interest income earned | 369,348 | 1,735,075 | 51,235 | 67,260 | 20,122 | 8,732 | 82,521 | 85,295 |
| Reverse repurchase agreements Balance at September 30 | 1,484,901 | 1 | • | • | , | • | ı | ' |
| Interest income earned | 23,324 | 19,051 | 5,778 | 6,783 | 1 | 1 | | |
| Other assets Balance at September 30 | 1,526,292 | 1,647,312 | | 1 | | | , | |
| Fee and commission income | 63,543 | 55,853 | 11,247 | 17,465 | 314 | 172 | 2,282 | 12,750 |
| Dividend income | 6,902,582 | 4,327,520 | 201,993 | 192,950 | • | 1 | 14,257 | 13,220 |
| Other operating income | 2,937,618 | 2,100,511 | - | 1 | 1 | 1 | ı | - |

Notes to the Financial Statements

September 30, 2018 (expressed in Jamaican dollars unless otherwise indicated)

42. Related Party Transactions and Balances (Continued)

| | | | | ine Daim (Solitanded) | (Contractor) | | | |
|--|--|----------------------------------|-----------------------------------|-----------------------|---|----------------------------|--|-------------------------------------|
| | Parent, subsidiaries and companies controlled by major shareholder | diaries and introlled by eholder | Associated companies of the group | panies of the | Directors and key management personnel (and their families) | d key onnel (and ∋s) | Companies controlled by directors and related by virtue of common directorship | introlled by related by simmon ship |
| Customer denosite | 2018 \$1000 | \$1000 | \$100 | \$1000 | 2018 \$'000 | \$1000 | 2018 \$'000 | \$1000 |
| Balance at September 30 | 22,847,107 | 36,303,069 | 1,919,070 | 2,676,497 | 517,825 | 211,367 | 871,206 | 646,886 |
| Interest expense | 1,207,811 | 382,999 | 4,531 | 7,329 | 878 | 751 | 2,081 | 430 |
| Repurchase agreements Balance at September 30 | 15,885,408 | 12,080,165 | 1 | 1,000,082 | , | 1 | 1 | ' |
| Interest expense | 345,150 | 121,583 | 11,573 | 24,726 | ' | 1 | ' | 1 |
| Due to other banks Balance at September 30 | 2,902,248 | 3,705,522 | 1 | 1 | • | 1 | 1 | , |
| Interest expense | 176,831 | 212,863 | , | ' | | ' | ' | ' |
| Other liabilities Balance at September 30 | 3,723,254 | 1,826,512 | 1 | | | 1 | | ' |
| Operating Expenses | 3,877,049 | 3,653,916 | 6,340 | 5,028 | 20,570 | 17,253 | 1,645,643 | 743,716 |

September 30, 2018

(expressed in Jamaican dollars unless otherwise indicated)

42. Related Party Transactions and Balances (Continued)

| | The G | roup | The B | ank |
|--|---------|---------|---------|---------|
| | 2018 | 2017 | 2018 | 2017 |
| | \$'000 | \$'000 | \$'000 | \$'000 |
| Key management compensation: | | | | |
| Salaries and other short-term benefits | 736,127 | 931,695 | 499,666 | 708,058 |
| Post-employment benefits | 44,223 | 48,447 | 34,968 | 44,207 |
| | 780,350 | 980,142 | 534,634 | 752,265 |
| Directors' emoluments: | | | | |
| Fees | 16,351 | 21,329 | 8,111 | 10,077 |
| Management remuneration | | 350,080 | | 350,080 |

43. Financial Risk Management

The Group takes an enterprise-wide approach to the identification, measurement, monitoring, reporting and management of all its risks. The principal financial risks faced by the organisation are identified as: credit, market, interest rate and liquidity.

The Group's risk management framework guides its risk-taking activities and ensures that it is in conformity with regulatory requirements, applicable laws, the Board's risk appetite, stockholders' expectations and standards of best practice. The framework incorporates a comprehensive risk governance structure and appropriate policies and procedures.

Risk Governance Structure

The Group's risk governance structure seeks to manage risk/reward by ensuring that revenue-generation activities are compliant with the Group's standards and risk tolerance, while maximising long term shareholder value. The Group's comprehensive risk governance structure incorporates: (a) oversight effected through the Board, Board committees and relevant management committees, (b) administrative controls effected through the establishment of policies, and (c) organisational controls effected through segregation of duties. These controls are reviewed on an ongoing basis to ensure that they provide effective governance of the Group's risk-taking activities.

Notes to the Financial Statements

September 30, 2018

(expressed in Jamaican dollars unless otherwise indicated)

43. Financial Risk Management (Continued)

Risk limits and benchmarks are integral to the risk management process, as they characterise the Board's risk tolerance and also that of the Regulator. Limits are established for:

- (i) Credit and Counterparty risk exposures to individuals, group, counterparty, country;
- (ii) Market risk rate gap exposure, currency exposure, market value exposure; and
- (iii) Liquidity risk liquidity gaps, funding exposures/liability diversification and liquid assets levels.

Limits and benchmarks are monitored on an ongoing basis and reported to the relevant governance committees.

Policies & Procedures

Rigorous policies and operational procedures are established throughout the organisation and are approved by the relevant management personnel and/or governance committees.

These policies and procedures incorporate requirements for compliance monitoring, maintenance of contingency plans and the provision of reports to management and the relevant governance committees and/ or the Board of Directors.

(a) Credit risk

This is defined as potential for loss to the organisation arising from failure of a borrower, guarantor or counterparty to honour their contractual obligations to the Group.

The Group incurs credit and counterparty risk primarily in its loan business, reverse repurchase arrangements, and certain investment activities. There is also credit risk in off-statement of financial position financial instruments, such as loan commitments. Credit risk management is facilitated by a cadre of loans officers and credit risk personnel, who together operate within a control framework which employs a hierarchical level of authorisations for transactions that expose the organisation to credit risk. Operating practices include the establishment of limits, ongoing monitoring of credit risk exposures, a disciplined approach to provisioning and loan loss evaluation in addition to ongoing reporting of portfolio exposures to the relevant governance committees and the regulators.

Credit risk arising from derivative financial instruments is, at any time, limited to those with positive fair values, as recorded in the statement of financial position.

Credit-related commitment risks arise from guarantees which may require payment on behalf of customers. Such payments are collected from customers based on the terms of the letters of credit. They expose the Group to risks similar to loans and these are mitigated by the same control policies and processes.

Credit review process

The Group has established a credit quality review process involving regular analysis of the ability of borrowers and other counterparties to meet interest and capital repayment obligations.

The Group employs the following classifications in assessing its exposures to its borrowing customers. The classifications are in line with the Central Bank regulations.

Standard Special Mention Sub-Standard Doubtful Loss

Exposure to credit risk is mitigated by the taking of financial or physical assets.

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(expressed in Jamaican dollars unless otherwise indicated)

43. Financial Risk Management (Continued)

(a) Credit risk (continued)

Collateral and other credit enhancements

The amount and type of collateral required depend on an assessment of the credit risk of the counterparty. Guidelines are implemented regarding the acceptability of different types of collateral.

The main types of collateral obtained are as follows:

- (i) Loans mortgages over residential properties, charges over business assets such as premises, inventory and accounts receivable and charges over financial instruments such as debt securities.
- (ii) Securities lending and reverse repurchase transactions cash or securities.

The Group may also obtain guarantees from parent companies for loans to their subsidiaries.

Collateral values are monitored with a view to requesting additional collateral where market values are compromised or the terms in the loan agreements dictate.

Impairment loss provision methodology

Provisions for impairment losses are assessed under three categories as described below:

Sub-standard, Doubtful or Loss rated loans

The Group identifies substandard, doubtful or loss rated loans as determined by Bank of Jamaica Regulations. The calculated provision is adjusted by the future cash flow from the realisation of the related collateral.

Individually Significant, Standard and Special Mention loans

Individually significant loans are reviewed to determine whether the loans show objective evidence of impairment and to determine the extent of provision required. Impairment may be determined through assessment of a number of factors, which include:

- (i) Any significant financial difficulty being experienced by the borrower.
- (ii) Breach of contract, such as default term, delinquency in principal and interest.
- (iii) High probability of bankruptcy or other financial reorganisation by the borrower.

Collectively assessed provisions

All loans, excluding those that are impaired, are assessed on a portfolio basis where possible, in order to reflect the homogenous nature of the loans. The provision is determined by a quantitative review of the respective portfolios.

September 30, 2018

(expressed in Jamaican dollars unless otherwise indicated)

43. Financial Risk Management (Continued)

(a) Credit risk (continued)

The tables below show the loans and the associated impairment provision for each internal rating class:

| T | he | Group |) |
|---|----|-------|---|
| | | | |

| | 20 | 18 | 20 | 17 |
|-----------------|-----------------|-----------------------------|-----------------|-----------------------------|
| | Loans \$'000 | Impairment provision \$'000 | Loans \$'000 | Impairment provision \$'000 |
| Standard | 265,473,362 | 1,108,279 | 239,828,587 | 1,226,500 |
| Special Mention | 5,762,736 | 25,262 | 3,387,679 | 17,572 |
| Sub-Standard | 2,049,953 | 638,058 | 1,782,341 | 380,360 |
| Doubtful | 1,902,485 | 650,434 | 586,677 | 441,660 |
| Loss | 4,088,007 | 1,723,669 | 4,358,102 | 1,593,434 |
| | 279,276,543 | 4,145,702 | 249,943,386 | 3,659,526 |
| | | | | |

The Bank

| | 20 | 18 | 20 | 17 |
|-----------------|-----------------|-----------------------------------|-----------------|-----------------------------------|
| | Loans \$'000 | Impairment provision \$'000 | Loans \$'000 | Impairment provision \$'000 |
| Standard | 259,920,049 | 1,105,736 | 234,905,921 | 1,222,743 |
| Special Mention | 5,483,971 | 25,262 | 3,375,780 | 17,572 |
| Sub-Standard | 2,049,953 | 638,058 | 1,752,814 | 364,040 |
| Doubtful | 1,888,543 | 649,958 | 564,078 | 441,047 |
| Loss | 4,070,562 | 1,706,236 | 4,358,102 | 1,593,434 |
| | 273,413,078 | 4,125,250 | 244,956,695 | 3,638,836 |

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(expressed in Jamaican dollars unless otherwise indicated)

43. Financial Risk Management (Continued)

(a) Credit risk (continued)

The credit quality of loans is summarised as follows:

| | The Gr | oup | The B | ank |
|-----------------------------------|----------------|----------------|----------------|----------------|
| | 2018 \$'000 | 2017 \$'000 | 2018 \$'000 | 2017 \$'000 |
| Unimpaired | 275,752,412 | 246,759,139 | 269,888,947 | 241,788,768 |
| Impaired | 3,524,131 | 3,184,247 | 3,524,131 | 3,167,927 |
| Gross | 279,276,543 | 249,943,386 | 273,413,078 | 244,956,695 |
| Less: provision for credit losses | (4,145,702) | (3,659,526) | (4,125,250) | (3,638,836) |
| Net | 275,130,841 | 246,283,860 | 269,287,828 | 241,317,859 |

The ageing analysis of past due but not impaired loans is as follows:

| | The G | iroup | The E | Bank |
|----------------------|----------------|----------------|----------------|----------------|
| | 2018 \$'000 | 2017 \$'000 | 2018 \$'000 | 2017 \$'000 |
| Less than 30 days | 49,696,777 | 57,851,236 | 48,964,499 | 56,976,494 |
| 31 to 60 days | 4,421,815 | 1,965,450 | 4,037,200 | 1,853,412 |
| 61 to 90 days | 2,642,999 | 1,378,399 | 2,598,612 | 1,333,824 |
| Greater than 90 days | 2,208,949 | 2,249,068 | 2,177,100 | 2,226,469 |
| | 58,970,540 | 63,444,153 | 57,777,411 | 62,390,199 |

Of the aggregate amount of gross past due but not impaired loans, \$39,335,412,000 was secured as at September 30, 2018 (2017 – \$44,613,818,000).

Restructured loans

Restructuring activities include extended payment arrangements, approved external management plans, and modification and deferral of payments. Following restructuring, a previously overdue customer account is reset to a normal status and managed together with other similar accounts. Restructuring policies and practices are based on indicators or criteria which, in the judgment of management, indicate that payment will most likely continue. These policies are kept under continuous review. Restructuring is most commonly applied to term loans.

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(expressed in Jamaican dollars unless otherwise indicated)

43. Financial Risk Management (Continued)

(a) Credit risk (continued)

Restructured loans (continued)

The determination of whether a loan would qualify for renegotiation is made only if all factors indicate that the borrower is able to repay in full (including interest). In making this assessment, the Group takes into consideration the historic experience with the borrowers, their expected future cash flows, collateral valuations and any guarantees. Therefore, at the time of modification, all renegotiated loans are interest bearing with interest being calculated using the terms of the modified loan.

All renegotiated loans are individually assessed for impairment as the active renegotiation of a loan as a result of borrower difficulty, as defined in paragraph 59(c) of IAS 39, is considered a trigger for determining whether the loan should be tested for impairment. In carrying out its assessment, the Group uses the same methodology as with any other loan in the portfolio that exhibits other objective evidence of impairment. These loans are, however, actively monitored for at least 12 months from the time of renegotiation to determine whether circumstances have changed that would result in the loan being impaired or whether there should be an increase in the current level of impairment.

Credit risk exposure

The table below represents a worst case scenario of credit risk exposure of the Group and the Bank at the date of the statement of financial position, without taking account of any collateral held or other credit enhancements. For on-statement of financial position assets, the exposures set out below are based on net carrying amounts as reported in the statement of financial position.

| | The G | roup | The B | ank |
|---|-------------|-------------|-------------|-------------|
| | 2018 | 2017 | 2018 | 2017 |
| | \$'000 | \$'000 | \$'000 | \$'000 |
| Credit risk exposures relating to on- statement of financial position assets: | | | | |
| Balances with Central Banks | 63,948,658 | 60,783,622 | 63,078,035 | 60,288,900 |
| Due from other banks | 42,977,138 | 41,072,230 | 38,615,612 | 33,858,955 |
| Derivative financial instruments Investment securities at fair value | 233,329 | 205,984 | - | 73,637 |
| through profit or loss | 1,891,266 | 2,886,088 | - | 1,169,861 |
| Reverse repurchase agreements Loans and advances, net of provision | 3,807,177 | 2,861,218 | 1,532,332 | 271,353 |
| for credit losses Investment securities classified as available-for-sale, loans and | 277,002,958 | 250,079,574 | 271,123,032 | 245,083,205 |
| receivables and pledged assets Customers' liability – letters of credit | 352,050,263 | 314,345,044 | 142,843,876 | 125,682,429 |
| and undertaking | 2,305,130 | 1,971,727 | 2,305,130 | 1,971,727 |
| Other assets | 8,266,203 | 6,710,138 | 7,120,890 | 5,908,409 |
| | 752,482,122 | 680,915,625 | 526,618,907 | 474,308,476 |
| Credit risk exposures relating to off- statement of financial position items: | | | | |
| Credit commitments | 55,291,271 | 47,183,367 | 54,956,133 | 47,183,367 |
| Acceptances, guarantees and | | a = a - | | |
| indemnities | 8,444,661 | 9,711,400 | 6,161,581 | 6,488,826 |
| | 63,735,932 | 56,894,767 | 61,117,714 | 53,672,193 |

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(expressed in Jamaican dollars unless otherwise indicated)

43. Financial Risk Management (Continued)

(a) Credit risk (continued)

Credit exposures

(i) Loans

The majority of loans are made to customers in Jamaica. The following table summarises the credit exposure for loans at their carrying amounts, as categorised by the industry sectors:

| | The G | roup | The E | Bank |
|--|----------------|----------------|----------------|----------------|
| | 2018 \$'000 | 2017 \$'000 | 2018 \$'000 | 2017 \$'000 |
| Agriculture | 8,981,384 | 5,149,081 | 8,979,955 | 5,143,936 |
| Public Sector | 7,012,104 | 8,253,799 | 6,175,730 | 6,562,179 |
| Construction and land development | 13,502,898 | 7,102,971 | 12,673,918 | 7,074,364 |
| Other financial institutions | 642,291 | 29,821,658 | 613,731 | 29,792,149 |
| Distribution | 25,926,312 | 24,712,100 | 23,932,701 | 24,383,684 |
| Electricity, water & gas | 9,849,945 | 7,671,753 | 9,513,735 | 7,671,753 |
| Entertainment | 1,422,772 | 1,642,758 | 1,422,772 | 1,642,758 |
| Manufacturing | 8,202,738 | 7,481,226 | 7,843,226 | 6,211,556 |
| Mining and processing | 2,997,701 | 357,649 | 2,997,701 | 357,649 |
| Personal | 129,491,920 | 106,316,582 | 129,099,388 | 106,145,397 |
| Professional and other services | 14,912,263 | 10,340,508 | 13,898,022 | 9,701,350 |
| Tourism | 34,737,136 | 33,913,415 | 34,715,301 | 33,182,226 |
| Transportation storage and communication | 2,068,445 | 1,534,273 | 2,018,264 | 1,497,363 |
| Overseas residents | 19,528,634 | 5,645,613 | 19,528,634 | 5,590,331 |
| Total | 279,276,543 | 249,943,386 | 273,413,078 | 244,956,695 |
| Total provision | (4,145,702) | (3,659,526) | (4,125,250) | (3,638,836) |
| | 275,130,841 | 246,283,860 | 269,287,828 | 241,317,859 |
| Interest receivable | 1,872,117 | 3,795,714 | 1,835,204 | 3,765,346 |
| Net | 277,002,958 | 250,079,574 | 271,123,032 | 245,083,205 |

(ii) Debt securities

The following table summarises the credit exposure for debt securities at their carrying amounts, as categorised by issuer:

| | The G | roup | The B | Bank |
|--|----------------|---------------------------------------|----------------|----------------|
| | 2018 \$'000 | 2017 \$'000 | 2018 \$'000 | 2017 \$'000 |
| Government of Jamaica and Bank of Jamaica Government of Jamaica guaranteed | 248,227,379 | 231,365,241 | 125,720,140 | 112,841,675 |
| corporate bonds | 6,261,565 | 6,941,449 | 1,475,619 | 1,489,157 |
| Other corporate bonds | 83,092,619 | 64,991,588 | 9,102,373 | 8,850,498 |
| Foreign governments | 12,093,443 | 9,866,583 | 4,462,993 | 1,941,839 |
| | 349,675,006 | 313,164,861 | 140,761,125 | 125,123,169 |
| Interest receivable | 4,266,523 | 4,066,271 | 2,082,751 | 1,729,121 |
| | 353,941,529 | 317,231,132 | 142,843,876 | 126,852,290 |
| | | · · · · · · · · · · · · · · · · · · · | | |

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43. Financial Risk Management (Continued)

(b) Liquidity risk

The Group's liquidity risk policy is designed to ensure that it can meet cash obligations when they fall due and take advantage of unanticipated earnings enhancement opportunities.

Liquidity management within the Group, which incorporates funding risk management, ensures that there is a sufficient level of liquid assets available in addition to stable funding lines to meet ongoing cash commitments even during periods of stress. The management of liquidity risk is executed within a framework which comprises:

- (i) Oversight by relevant governance committees;
- (ii) Daily management of liquidity by the relevant treasury/investment units within each group company;
- (iii) Use of tools to measure the organisation's exposures;
- (iv) Establishment and monitoring of limits/benchmarks for maturity mismatches and funding concentrations;
- (v) Diversification of funding sources;
- (vi) Maintenance of committed lines of credits; and
- (vii) Monitoring of adherence to regulatory ratios.

Monitoring and reporting take the form of cash flow measurement and projections for the next day, week and month, respectively, as these are key periods for liquidity management. The starting point for those projections is an analysis of the contractual maturity of the financial liabilities and the expected collection date of the financial assets.

The matching of the maturities and interest rates of assets and liabilities is fundamental to the management of the Group's liquidity exposure. It is unusual for companies ever to be completely matched since business transacted is often of uncertain term and of different types. An unmatched position potentially enhances profitability, but can also increase the risk of loss.

The maturities of assets and liabilities and the ability to replace, at an acceptable cost, interest-bearing liabilities as they mature, are important factors in assessing the liquidity of the Group and its exposure to changes in interest rates and exchange rates.

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43. Financial Risk Management (Continued)

(b) Liquidity risk (continued)

Cash flows of financial liabilities

The tables below present the contractual maturities of undiscounted cash flows (both interest and principal cash flows) of the financial assets (expected) and liabilities (contractual and expected) based on the remaining period.

| | | | The C | Group | | | | |
|---|--|---|---|---|--|--|--|--|
| | Within 1 Month \$'000 | 2 to 3 Months \$'000 | 4 to 12 Months \$'000 | 1 to 5 Years \$'000 | Over 5 Years \$'000 | Total \$'000 | | |
| As at September 30, 2018: | | | | | | | | |
| Due to other banks | 9,745,393 | - | 2,196,684 | - | - | 11,942,077 | | |
| Customer deposits | 284,740,308 | 33,366,917 | 27,139,070 | 11,897,145 | - | 357,143,440 | | |
| Repurchase agreements | 57,216,408 | 51,990,987 | 23,923,264 | 26,115,540 | - | 159,246,199 | | |
| Obligations under securitisation arrangements | 2,228,801 | 1,436,165 | 10,730,679 | 51,723,898 | 12,603,158 | 78,722,701 | | |
| Other borrowed funds | 1,006,648 | 2,606,141 | 23,605,716 | 12,378,757 | 1,547,339 | 41,144,601 | | |
| Liabilities under annuity and insurance contracts | 28,574,796 | 1,554,195 | 5,905,377 | 6,125,336 | 56,184,925 | 98,344,629 | | |
| Other | 14,523,684 | - | - | - | - | 14,523,684 | | |
| Total financial liabilities (contractual maturity dates) | 398,036,038 | 90,954,405 | 93,500,790 | 108,240,676 | 70,335,422 | 761,067,331 | | |
| Total financial liabilities (expected maturity dates) | 75,779,046 | 25,694,477 | 88,703,229 | 244,958,408 | 355,159,556 | 790,294,715 | | |
| Total financial assets (expected maturity dates) | 157,580,985 | 16,151,132 | 63,668,355 | 363,484,626 | 441,086,899 | 1,083,165,734 | | |
| | The Group | | | | | | | |
| | | | The G | Froup | | | | |
| | Within 1 Month \$'000 | 2 to 3 Months \$'000 | The G 4 to 12 Months \$'000 | 1 to 5 Years \$'000 | Over 5 Years \$'000 | Total \$'000 | | |
| As at September 30, 2017: | Month | Months | 4 to 12 Months | 1 to 5 Years | 5 Years | | | |
| As at September 30, 2017: Due to other banks | Month | Months | 4 to 12 Months | 1 to 5 Years | 5 Years | | | |
| • | Month \$'000 | Months \$'000 | 4 to 12 Months \$'000 | 1 to 5 Years \$'000 | 5 Years \$'000 | \$'000 | | |
| Due to other banks | Month \$'000 13,310,752 | Months \$'000 | 4 to 12 Months \$'000 5,928,635 | 1 to 5 Years \$'000 | 5 Years \$'000 | \$'000 21,501,750 | | |
| Due to other banks Customer deposits | Month \$'000 13,310,752 273,695,960 | Months \$'000 120,883 15,323,673 | 4 to 12 Months \$'000 5,928,635 36,659,208 | 1 to 5 Years \$'000 2,141,480 3,517,969 | 5 Years \$'000 | \$'000 21,501,750 329,346,014 | | |
| Due to other banks Customer deposits Repurchase agreements Obligations under securitisation | Month \$'000 13,310,752 273,695,960 44,506,785 | Months \$'000 120,883 15,323,673 42,202,235 | 4 to 12 Months \$'000 5,928,635 36,659,208 21,032,832 | 1 to 5 Years \$'000 2,141,480 3,517,969 9,324,555 | 5 Years \$'000 - 149,204 - | \$'000 21,501,750 329,346,014 117,066,407 | | |
| Due to other banks Customer deposits Repurchase agreements Obligations under securitisation arrangements | Month \$'000 13,310,752 273,695,960 44,506,785 2,893,607 | Months \$'000 120,883 15,323,673 42,202,235 1,384,160 | 4 to 12 Months \$'000 5,928,635 36,659,208 21,032,832 10,342,109 | 1 to 5 Years \$'000 2,141,480 3,517,969 9,324,555 54,972,776 | 5 Years \$'000 - 149,204 - 12,146,783 | \$'000 21,501,750 329,346,014 117,066,407 81,739,435 | | |
| Due to other banks Customer deposits Repurchase agreements Obligations under securitisation arrangements Other borrowed funds Liabilities under annuity and insurance contracts Other | Month \$'000 13,310,752 273,695,960 44,506,785 2,893,607 9,648,716 | Months \$'000 120,883 15,323,673 42,202,235 1,384,160 1,255,931 | 4 to 12 Months \$'000 5,928,635 36,659,208 21,032,832 10,342,109 4,166,645 | 1 to 5 Years \$'000 2,141,480 3,517,969 9,324,555 54,972,776 18,141,160 | 5 Years \$'000 - 149,204 - 12,146,783 2,299,372 | \$'000 21,501,750 329,346,014 117,066,407 81,739,435 35,511,824 | | |
| Due to other banks Customer deposits Repurchase agreements Obligations under securitisation arrangements Other borrowed funds Liabilities under annuity and insurance contracts Other Total financial liabilities (contractual maturity dates) | Month \$'000 13,310,752 273,695,960 44,506,785 2,893,607 9,648,716 26,045,114 | Months \$'000 120,883 15,323,673 42,202,235 1,384,160 1,255,931 920,219 | 4 to 12 Months \$'000 5,928,635 36,659,208 21,032,832 10,342,109 4,166,645 4,680,953 | 1 to 5 Years \$'000 2,141,480 3,517,969 9,324,555 54,972,776 18,141,160 | 5 Years \$'000 - 149,204 - 12,146,783 2,299,372 48,071,582 | \$'000 21,501,750 329,346,014 117,066,407 81,739,435 35,511,824 87,128,954 | | |
| Due to other banks Customer deposits Repurchase agreements Obligations under securitisation arrangements Other borrowed funds Liabilities under annuity and insurance contracts Other Total financial liabilities (contractual | Month \$'000 13,310,752 273,695,960 44,506,785 2,893,607 9,648,716 26,045,114 15,781,558 | Months \$'000 120,883 15,323,673 42,202,235 1,384,160 1,255,931 920,219 1,128,761 | 4 to 12 Months \$'000 5,928,635 36,659,208 21,032,832 10,342,109 4,166,645 4,680,953 719,187 | 1 to 5 Years \$'000 2,141,480 3,517,969 9,324,555 54,972,776 18,141,160 7,411,086 | 5 Years \$'000 - 149,204 - 12,146,783 2,299,372 48,071,582 9,014 | \$'000 21,501,750 329,346,014 117,066,407 81,739,435 35,511,824 87,128,954 17,638,520 | | |

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43. Financial Risk Management (Continued)

(b) Liquidity risk (continued) Cash flows of financial liabilities (continued)

| | The Bank | | | | | | |
|--|-----------------------------|----------------------------|-----------------------------|---------------------------|---------------------------|-----------------|--|
| | Within 1 Month \$'000 | 2 to 3 Months \$'000 | 4 to 12 Months \$'000 | 1 to 5 Years \$'000 | Over 5 Years \$'000 | Total \$'000 | |
| As at September 30, 2018: | | | | | | | |
| Due to other banks | 10,550,866 | 143,330 | 4,224,951 | - | - | 14,919,147 | |
| Customer deposits | 274,033,986 | 29,697,882 | 18,387,602 | 10,549,547 | - | 332,669,017 | |
| Repurchase agreements | 19,939,289 | 2,213,658 | 11,934,570 | 26,115,541 | - | 60,203,058 | |
| Obligations under securitisation arrangements | 2,228,801 | 1,436,165 | 10,730,679 | 51,723,898 | 12,603,158 | 78,722,701 | |
| Other borrowed funds | 320,863 | 234,359 | 3,865,748 | 9,755,440 | 505,418 | 14,681,828 | |
| Other | 8,656,895 | _ | _ | _ | - | 8,656,895 | |
| Total financial liabilities (contractual maturity dates) | 315,730,700 | 33,725,394 | 49,143,550 | 98,144,426 | 13,108,576 | 509,852,646 | |
| Total financial liabilities (expected maturity dates) | 41,813,633 | 12,333,061 | 54,074,321 | 222,776,957 | 218,061,606 | 549,059,578 | |
| Total financial assets (expected maturity dates) | 149,881,306 | 10,905,165 | 47,150,258 | 262,072,178 | 260,004,618 | 730,013,525 | |
| | | | The E | Bank | | | |
| | Within 1 Month \$'000 | 2 to 3 Months \$'000 | 4 to 12 Months \$'000 | 1 to 5 Years \$'000 | Over 5 Years \$'000 | Total \$'000 | |
| As at September 30, 2017: | | | | | | | |
| Due to other banks | 3,712,517 | 3,120,883 | 5,928,635 | 2,141,480 | - | 14,903,515 | |
| Customer deposits | 266,914,351 | 12,881,811 | 28,865,789 | 2,312,910 | 149,204 | 311,124,065 | |
| Repurchase agreements | 15,414,707 | 3,880,661 | 7,318,723 | 9,151,178 | - | 35,765,269 | |
| Obligations under securitisation arrangements | 2,893,607 | 1,384,160 | 10,342,109 | 54,972,776 | 12,146,783 | 81,739,435 | |
| Other borrowed funds | 19,848 | 209,671 | 428,865 | 1,933,224 | 1,497,465 | 4,089,073 | |
| Other | 5,906,344 | 955,635 | 719,187 | - | 9,014 | 7,590,180 | |
| Total financial liabilities (contractual maturity dates) | 294,861,374 | 22,432,821 | 53,603,308 | 70,511,568 | 13,802,466 | 455,211,537 | |
| Total financial liabilities (expected maturity dates) | 24,064,237 | 12,066,827 | 60,659,687 | 78,522,201 | 329,007,649 | 504,320,601 | |
| Total financial assets (expected maturity dates) | 127,335,480 | 11,783,060 | 62,961,801 | 132,681,484 | 198,574,180 | 533,336,005 | |

Assets available to meet all of the liabilities and to cover outstanding loan commitments include cash, central bank balances, items in the course of collection, investment securities and other eligible bills, loans and advances to banks, and loans and advances to customers. In the normal course of business, a proportion of customer loans contractually repayable within one year will be extended. In addition, debt securities and treasury and other bills have been pledged to secure liabilities. The Group is also able to meet unexpected net cash outflows by selling securities and accessing additional funding sources from other financing institutions.

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(expressed in Jamaican dollars unless otherwise indicated)

43. Financial Risk Management (Continued)

(b) Liquidity risk (continued) Cash flows of financial liabilities (continued)

Off-statement of financial position items

The tables below show the contractual expiry by maturity of commitments.

| | | The Gro | oup | |
|---|--------------------------------------|---------------------------|---------------------------|-------------------------|
| | No later than 1 year \$'000 | 1 to 5 years \$'000 | Over 5 years \$'000 | Total \$'000 |
| At September 30, 2018 | | | | |
| Credit commitments | 55,291,271 | - | - | 55,291,271 |
| Guarantees, acceptances and other financial facilities | 5,245,282 | 1,428,224 | 1,771,155 | 8,444,661 |
| Operating lease commitments | 135,427 | 643,639 | 186,117 | 965,183 |
| Capital commitments | 8,351,801 | 41,691 | | 8,393,492 |
| | 69,023,781 | 2,113,554 | 1,957,272 | 73,094,607 |
| At September 30, 2017 | | | | |
| Credit commitments | 47,183,367 | - | - | 47,183,367 |
| Guarantees, acceptances and other financial facilities | 7,615,283 | 1,346,451 | 749,666 | 9,711,400 |
| Operating lease commitments | 136,410 | 369,847 | 129,535 | 635,792 |
| Capital commitments | 6,715,436 | - | - | 6,715,436 |
| | 61,650,496 | 1,716,298 | 879,201 | 64,245,995 |
| | | The Ba | nk | |
| | No later | | | |
| | than 1 year | 1 to 5 years | Over 5 years | Total |
| | \$'000 | \$'000 | \$'000 | \$'000 |
| At September 30, 2018 | | • | | |
| Credit commitments | 54,956,133 | _ | - | 54,956,133 |
| Guarantees, acceptances and other financial facilities | 3,032,730 | 1,357,696 | 1,771,155 | 6,161,581 |
| Operating lease commitments | 116,526 | 601,947 | 186,117 | 904,590 |
| Capital commitments | 8,332,899 | - | - | 8,332,899 |
| | 66,438,288 | 1,959,643 | 1,957,272 | 70,355,203 |
| | · | | | |
| At September 30, 2017 | | | | |
| At September 30, 2017 Credit commitments | 47,183,367 | - | - | 47,183,367 |
| Credit commitments | 47,183,367 4,392,710 | - 1,346,451 | - 749,665 | 47,183,367 6,488,826 |
| Credit commitments Guarantees, acceptances and other financial | | - 1,346,451 369,847 | 749,665 129,535 | |
| Credit commitments Guarantees, acceptances and other financial facilities | 4,392,710 | | | 6,488,826 |

Capital commitments are in relation to approved expenditures for property, plant, equipment and computer software that were unused as at the end of the respective financial years either because they relate to work in progress or are awaiting the start of the project. Of the total capital commitments, planned expenditure valuing \$3,223,517,000 (2017 – \$3,192,774,000) for the Group has already been contracted.

Notes to the Financial Statements

September 30, 2018

(expressed in Jamaican dollars unless otherwise indicated)

43. Financial Risk Management (Continued)

(c) Market risk

The Group takes on exposure to market risk, which is defined as the potential for loss arising from changes in the market value of the organisation's financial instruments due to changes in certain market variables, such as interest rates, foreign exchange rates, equity prices, market liquidity and credit spreads.

The Group incurs market risk primarily in treasury, trading and structural banking activities. The Group takes a comprehensive governance approach in accordance with the enterprise-wide risk management framework. This includes:

- Oversight provided by the relevant governance committees.
- An independent market risk oversight function.
- The utilisation of tools and models to measure market risk exposure.
- · Limit setting mechanisms and a monitoring process.
- The utilisation of scenario analysis and of stress testing for worst case events.

There has been no change to the manner in which the Group manages and measures this risk.

(i) Currency risk

Currency risk is the risk that the fair value of future cash flows of a financial instrument will fluctuate because of changes in foreign exchange rates.

Foreign exchange risk occurs when the Group takes an open position in a currency. To control this exchange risk, the Group has approved limits for net open positions in each currency for both intraday and overnight.

The Group also has transactional currency exposure. Such exposure arises from having financial assets in currencies other than those in which financial liabilities are expected to be settled. The Group ensures that its net exposure is kept to an acceptable level by buying or selling foreign assets to address short term imbalances.

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(expressed in Jamaican dollars unless otherwise indicated)

43. Financial Risk Management (Continued)

(c) Market risk (continued)

(i) Currency risk (continued)

Concentrations of currency risk – on- and off-statement of financial position financial instruments

The tables below summarise the Group's and the Bank's exposure to foreign currency exchange rate risk as at the date of the statement of financial position.

| | The Group | | | | | | |
|--|-------------|--------------|------------|-----------|-----------|-------------|--|
| | J\$ | US\$ | GBP | CAN\$ | Other | Total | |
| September 30, 2018 | \$'000 | \$'000 | \$'000 | \$'000 | \$'000 | \$'000 | |
| Assets | | | | | | | |
| Cash in hand and balances at | | | | | | | |
| Central Banks | 50,330,644 | 19,557,307 | 1,776,204 | 351,970 | 13,393 | 72,029,518 | |
| Due from other banks | 1,817,309 | 27,332,942 | 9,671,128 | 1,454,828 | 2,700,931 | 42,977,138 | |
| Investment securities at fair value through profit or loss | 3,077,359 | 600,585 | 17,069 | - | - | 3,695,013 | |
| Reverse repurchase agreements | 3,552,468 | 254,709 | - | - | - | 3,807,177 | |
| Loans and advances, net of provision for credit losses Investment securities classified as available-for-sale, loans and | 192,501,154 | 83,909,748 | 592,056 | - | - | 277,002,958 | |
| receivables and pledged assets | 230,900,900 | 124,294,093 | 770,380 | 27,304 | - | 355,992,677 | |
| Derivative financial instruments | - | 233,329 | - | - | - | 233,329 | |
| Other | 5,780,919 | 2,359,971 | 83,393 | 2,173 | 39,747 | 8,266,203 | |
| Total financial assets | 487,960,753 | 258,542,684 | 12,910,230 | 1,836,275 | 2,754,071 | 764,004,013 | |
| Liabilities | | | | | | | |
| Due to other banks | 7,350,774 | 4,325,053 | 89,966 | 49,407 | - | 11,815,200 | |
| Customer deposits | 192,905,028 | 140,891,736 | 11,902,688 | 2,035,902 | 1,899,279 | 349,634,633 | |
| Repurchase agreements | 54,596,761 | 98,154,134 | 133,731 | - | - | 152,884,626 | |
| Obligations under securitisation arrangements | - | 59,519,651 | - | _ | _ | 59,519,651 | |
| Other borrowed funds | 23,962,310 | 12,504,526 | - | - | - | 36,466,836 | |
| Liabilities under annuity and insurance contracts | 37,342,865 | 750,142 | _ | _ | _ | 38,093,007 | |
| Derivative Financial Instruments | - | 233,329 | _ | _ | 25,673 | 259,002 | |
| Other | 8,003,878 | 4,200,527 | 181,380 | 72,158 | 212,189 | 12,670,132 | |
| Total financial liabilities | 324,161,616 | 320,579,098 | 12,307,765 | 2,157,467 | 2,137,141 | 661,343,087 | |
| Net position on- statement of financial position | 163,799,137 | (62,036,414) | 602,465 | (321,192) | 616,930 | 102,660,926 | |
| Guarantees, acceptances and other financial facilities | 3,221,574 | 5,097,038 | 1,048 | - | 125,001 | 8,444,661 | |
| Credit commitments | 36,014,669 | 18,941,464 | - | - | - | 54,956,133 | |

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(expressed in Jamaican dollars unless otherwise indicated)

43. Financial Risk Management (Continued)

(c) Market risk (continued)

(i) Currency risk (continued)

Concentrations of currency risk – on- and off-statement of financial position financial instruments (continued)

| | The Group | | | | | | |
|---|----------------------------|---------------------------|------------|-----------|----------------------|----------------------------|--|
| | \$ | US\$ | GBP | CAN\$ | Other | Total | |
| September 30, 2017 | \$'000 | \$'000 | \$'000 | \$'000 | \$'000 | \$'000 | |
| Assets | | | | | | | |
| Cash in hand and balances at Central Banks | 40,522,177 | 22,271,215 | 1,761,802 | 339,744 | 419,721 | 65,314,659 | |
| Due from other banks | 6,606,770 | 20,157,806 | 9,981,210 | 1,011,642 | 3,314,802 | 41,072,230 | |
| Investment securities at fair value through profit or loss | 3,679,276 | 464,202 | 15,936 | - | 100,309 | 4,259,723 | |
| Reverse repurchase agreements | 2,588,508 | 272,710 | - | - | - | 2,861,218 | |
| Loans and advances, net of provision for credit losses Investment securities classified as available-for-sale, loans and receivables and pledged assets | 152,066,761 144,841,763 | 92,200,344 173,462,134 | - | - | 5,812,469 446,203 | 250,079,574 318,750,100 | |
| Derivative financial instruments | 73,637 | 132,347 | _ | | _ | 205,984 | |
| Other | 4,839,158 | 1,720,952 | 93,249 | _ | 56,779 | 6,710,138 | |
| Total financial assets | 355,218,050 | 310,681,710 | 11,852,197 | 1,351,386 | 10,150,283 | 689,253,626 | |
| Liabilities | | | | | | | |
| Due to other banks | 1,173,039 | 9,122,353 | 180,888 | 47,213 | 23,888 | 10,547,381 | |
| Customer deposits | 177,217,005 | 122,157,216 | 12,297,138 | 1,325,450 | 5,642,135 | 318,638,944 | |
| Repurchase agreements | 43,626,688 | 71,959,902 | - | - | _ | 115,586,590 | |
| Obligations under securitisation arrangements | - | 67,499,313 | - | - | - | 67,499,313 | |
| Other borrowed funds | 23,743,468 | 7,501,834 | - | - | - | 31,245,302 | |
| Liabilities under annuity and insurance contracts | 35,509,987 | 675,333 | _ | _ | _ | 36,185,320 | |
| Other | 9,171,808 | 4,149,500 | 293,125 | 62,458 | 3,961,629 | 17,638,520 | |
| Total financial liabilities | 290,441,995 | 283,065,451 | 12,771,151 | 1,435,121 | 9,627,652 | 597,341,370 | |
| Net position on- statement of financial position | 64,776,055 | 27,616,259 | (918,954) | (83,735) | 522,631 | 91,912,256 | |
| Guarantees, acceptances and other financial facilities | 3,671,557 | 5,895,948 | 1,246 | 142,649 | - | 9,711,400 | |
| Credit commitments | 28,957,378 | 18,225,989 | | | | 47,183,367 | |

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(expressed in Jamaican dollars unless otherwise indicated)

43. Financial Risk Management (Continued)

(c) Market risk (continued)

(i) Currency risk (continued)

Concentrations of currency risk—on- and off-statement of financial position financial instruments (continued)

| | The Bank | | | | | | | | |
|--|-------------|--------------|------------|-----------|-----------|-------------|--|--|--|
| | J\$ | US\$ | GBP | CAN\$ | Other | Total | | | |
| September 30, 2018 | \$'000 | \$'000 | \$'000 | \$'000 | \$'000 | \$'000 | | | |
| Assets | | | | | | | | | |
| Cash in hand and balances at Central Bank | 49,459,655 | 19,557,307 | 1,775,789 | 351,970 | 13,393 | 71,158,114 | | | |
| Due from other banks | 338,192 | 26,288,221 | 8,449,249 | 1,383,387 | 2,156,563 | 38,615,612 | | | |
| Reverse repurchase agreements | - | 1,532,332 | - | - | - | 1,532,332 | | | |
| Loans and advances, net of provision for credit losses Investment securities classified as | 190,120,333 | 81,002,699 | - | - | - | 271,123,032 | | | |
| available-for-sale, loans and receivables and pledged assets | 115,832,574 | 27,119,724 | - | - | - | 142,952,298 | | | |
| Other | 5,283,528 | 1,837,131 | - | - | 231 | 7,120,890 | | | |
| Total financial assets | 361,034,282 | 157,337,414 | 10,225,038 | 1,735,357 | 2,170,187 | 532,502,278 | | | |
| Liabilities | | | | | | | | | |
| Due to other banks | 7,331,748 | 6,803,558 | 467,395 | 71,593 | 12,805 | 14,687,099 | | | |
| Customer deposits | 190,423,994 | 128,209,154 | 10,283,323 | 2,019,141 | 1,389,558 | 332,325,170 | | | |
| Repurchase agreements | 21,743,208 | 34,625,466 | - | - | - | 56,368,674 | | | |
| Obligations under securitisation arrangements | _ | 59,519,651 | - | _ | _ | 59,519,651 | | | |
| Other borrowed funds | 9,467,780 | 2,142,824 | _ | _ | - | 11,610,604 | | | |
| Derivative financial instruments | - | - | _ | _ | 25,673 | 25,673 | | | |
| Other | 6,589,317 | 1,811,851 | 22,141 | 1,858 | 22,536 | 8,447,703 | | | |
| Total financial liabilities | 235,556,047 | 233,112,504 | 10,772,859 | 2,092,592 | 1,450,572 | 482,984,574 | | | |
| Net position on- statement of financial position | 125,478,235 | (75,775,090) | (547,821) | (357,235) | 719,615 | 49,517,704 | | | |
| Guarantees, acceptances and other financial facilities | 3,151,045 | 2,884,486 | 1,048 | - | 125,001 | 6,161,580 | | | |
| Credit commitments | 36,014,669 | 18,941,464 | - | - | - | 54,956,133 | | | |

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(expressed in Jamaican dollars unless otherwise indicated)

43. Financial Risk Management (Continued)

(c) Market risk (continued)

(i) Currency risk (continued)

Concentrations of currency risk – on- and off-statement of financial position financial instruments (continued)

| | The Bank | | | | | | | |
|--|-------------|-------------|------------|-----------|-----------|-------------|--|--|
| | J\$ | US\$ | GBP | CAN\$ | Other | Total | | |
| September 30, 2017 | \$'000 | \$'000 | \$'000 | \$'000 | \$'000 | \$'000 | | |
| Assets | | | | | | | | |
| Cash in hand and balances at Central Bank | 40,515,788 | 22,183,218 | 1,761,316 | 339,744 | 19,069 | 64,819,135 | | |
| Due from other banks | 7,066,393 | 15,273,157 | 8,807,355 | 972,469 | 1,739,581 | 33,858,955 | | |
| Derivative financial Instruments | 73,637 | - | - | _ | - | 73,637 | | |
| Reverse repurchase agreements | - | 271,353 | - | _ | - | 271,353 | | |
| Loans and advances, net of provision for credit losses | 152,066,760 | 90,060,880 | - | - | 2,955,565 | 245,083,205 | | |
| Investment securities classified as fair value through profit or loss | 1,169,861 | - | - | - | - | 1,169,861 | | |
| Investment securities classified as available-for-sale, loans and receivables and pledged assets | 39,044,015 | 86,762,022 | _ | - | - | 125,806,037 | | |
| Other | 4,668,264 | 1,239,315 | 830 | _ | _ | 5,908,409 | | |
| Total financial assets | 244,604,718 | 215,789,945 | 10,569,501 | 1,312,213 | 4,714,215 | 476,990,592 | | |
| Liabilities | | | | | | | | |
| Due to other banks | 1,172,152 | 12,408,838 | 554,405 | 69,324 | 35,972 | 14,240,691 | | |
| Customer deposits | 179,898,408 | 110,034,955 | 10,284,543 | 1,844,561 | 961,448 | 303,023,915 | | |
| Repurchase agreements | 9,663,079 | 25,186,439 | - | - | - | 34,849,518 | | |
| Obligations under securitisation arrangements | - | 67,499,313 | _ | _ | _ | 67,499,313 | | |
| Other borrowed funds | 1,726,399 | 2,122,985 | _ | _ | _ | 3,849,384 | | |
| Other | 6,414,453 | 1,691,031 | 110.017 | 27,360 | 167,807 | 8,410,668 | | |
| Total financial liabilities | 198,874,491 | 218,943,561 | 10,948,965 | 1,941,245 | 1,165,227 | 431,873,489 | | |
| Net position on- statement of financial position | 45,730,227 | (3,153,616) | (379,464) | (629,032) | 3,548,988 | 45,117,103 | | |
| Guarantees, acceptances and other financial facilities | 3,671,556 | 2,673,375 | 1,246 | - | 142,649 | 6,488,826 | | |
| Credit commitments | 28,957,378 | 18,225,989 | _ | _ | - | 47,183,367 | | |

September 30, 2018

(expressed in Jamaican dollars unless otherwise indicated)

43. Financial Risk Management (Continued)

(c) Market risk (continued)

(i) Currency risk (continued)

Foreign currency sensitivity

The following table indicates the currencies to which the Group and the Bank have significant exposures on its monetary assets and liabilities and its forecast cash flows. The change in currency rates below represents management's assessment of the possible change in foreign exchange rates. The sensitivity analysis represents the outstanding foreign currency denominated monetary items and adjusts their translation at the year-end for changes in foreign currency rates. The sensitivity analysis includes loans and advances to customers, investment securities and deposits. The correlation of variables will have a significant effect in determining the ultimate impact on market risk, but to demonstrate the impact due to changes in each variable, variables had to be considered on an individual basis. It should be noted that movements in these variables are non-linear. There was no effect on other comprehensive income.

| | | 2018 | 2017 | | | | |
|-----------|-----------------|--------------------|-------------|-----------------|-----------------------------|-----------|--|
| | % Change in | Effect on Profit E | Before Tax | % Change in | Effect on Profit Before Tax | | |
| | Currency Rate | The Group | The Bank | Currency Rate | The Group | The Bank | |
| | | \$'000 | \$'000 | | \$'000 | \$'000 | |
| Currency: | | | | | | | |
| USD | Appreciation 2% | 1,240,728 | 1,515,502 | Appreciation 2% | (552,325) | 63,072 | |
| | Depreciation 4% | (2,481,457) | (3,031,004) | Depreciation 6% | 1,656,976 | (189,217) | |
| GBP | Appreciation 2% | (12,049) | 10,956 | Appreciation 2% | 18,379 | 7,589 | |
| | Depreciation 4% | 24,099 | (21,913) | Depreciation 6% | (55,137) | (22,768) | |
| CAN | Appreciation 2% | 6,424 | 7,145 | Appreciation 2% | 1,675 | 12,581 | |
| | Depreciation 4% | (12,848) | (14,289) | Depreciation 6% | (5,024) | (37,742) | |

(ii) Interest rate risk

Interest rate risk arises when the Group's principal and interest cash flows from on and off statement of financial position items have mismatched repricing dates. The short term impact is experienced on the Group's net interest income and long term impact is felt on its equity.

The Group incurs interest rate mismatches from its interest bearing assets and liabilities with the size of such exposure being heavily dependent on the direction and degree of interest rate movements in addition to the size and maturity structure of the mismatched position. The Group's policy requires that such mismatches are managed. Accordingly, the Board requires that a comprehensive system of limits, gap analysis and stress testing be used to manage the Group's exposure.

Floating rate instruments expose the Group to cash flow interest risk, whereas fixed interest rate instruments expose the Group to fair value interest risk.

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(expressed in Jamaican dollars unless otherwise indicated)

43. Financial Risk Management (Continued)

(c) Market risk (continued)

(ii) Interest rate risk (continued)

The Group's interest rate risk policy requires it to manage interest rate risk by maintaining an appropriate mix of fixed and variable rate instruments. The policy also requires it to manage the maturities of interest bearing financial assets and interest bearing financial liabilities. Limits are established and monitored with respect to the level of mismatch of interest rate repricing that may be undertaken.

The following tables summarise the exposure to interest rate risk. It includes the financial instruments at carrying amounts, categorised by the earlier of contractual repricing or maturity dates.

| | The Group | | | | | | |
|---|----------------|------------------|-----------------------------|---------------------------------------|---------------------------|---------------------------------------|---|
| September 30, 2018 | Within 1 Month | 2 to 3 Months | 4 to 12 Months \$'000 | 1 to 5 Years \$'000 | Over 5 Years \$'000 | Non- Interest Bearing \$'000 | Total \$'000 |
| Assets | | , | , | · · · · · · · · · · · · · · · · · · · | , | , | , |
| Cash in hand and balances at Central Banks | 19,990,000 | - | - | - | - | 52,039,518 | 72,029,518 |
| Due from other banks | 23,526,148 | 214,827 | 2,029,760 | - | - | 17,206,403 | 42,977,138 |
| Investment securities at fair value through profit or loss | - | 89,035 | 27,628 | 120,407 | 1,654,196 | 1,803,747 | 3,695,013 |
| Reverse repurchase agreements | 2,851,824 | 633,017 | 318,800 | - | - | 3,536 | 3,807,177 |
| Loans and advances, net of provision for credit losses Investment securities classified | 35,213,163 | 4,821,564 | 15,769,148 | 115,619,148 | 101,396,739 | 4,183,196 | 277,002,958 |
| as available-for-sale, loans and receivables and pledged assets | 40,126,606 | 21,676,394 | 14,409,184 | 97,866,827 | 173,713,653 | 8,200,013 | 355,992,677 |
| Derivative financial instruments | - | - | - | - | - | 233,329 | 233,329 |
| Other | | - | - | - | - | 8,266,203 | 8,266,203 |
| Total financial assets | 121,707,741 | 27,434,837 | 32,554,520 | 213,606,382 | 276,755,664 | 91,944,869 | 764,004,013 |
| Liabilities | | | | | | | |
| Due to other banks | 5,785,613 | 10,805 | 2,010,827 | - | - | 4,007,955 | 11,815,200 |
| Customer deposits | 232,223,780 | 21,776,083 | 17,030,885 | 1,437,580 | - | 77,166,305 | 349,634,633 |
| Repurchase agreements | 55,974,542 | 50,166,193 | 22,255,954 | 23,801,290 | - | 686,647 | 152,884,626 |
| Obligations under securitisation arrangements | 2,658,234 | - | 8,111,837 | 39,735,296 | 8,343,430 | 670,854 | 59,519,651 |
| Other borrowed funds | 766,734 | 2,139,380 | 21,030,929 | 3,501,023 | 8,810,163 | 218,607 | 36,466,836 |
| Liabilities under annuity and insurance contracts | 26,864,171 | 154,944 | 772,229 | - | - | 10,301,663 | 38,093,007 |
| Derivative financial instruments | - | - | - | - | - | 259,002 | 259,002 |
| Other | | - | - | - | - | 12,670,132 | 12,670,132 |
| Total financial liabilities | 324,273,074 | 74,247,405 | 71,212,661 | 68,475,189 | 17,153,593 | 105,981,165 | 661,343,087 |
| On-statement of financial position interest sensitivity gap | (202,565,333) | (46,812,568) | (38,658,141) | 145,131,193 | 259,610,995 | (14,045,220) | 102,660,926 |
| Cumulative interest sensitivity gap | (202,565,333) | (249,377,901) | (288,036,042) | (142,904,849) | 116,706,146 | 102,660,926 | |

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(expressed in Jamaican dollars unless otherwise indicated)

43. Financial Risk Management (Continued)

(c) Market risk (continued)

(ii) Interest rate risk (continued)

| | | | | The Group | | | |
|--|--------------------------|-------------------------|----------------------|-----------------|-----------------|-----------------------------|--------------------------|
| | Within 1 Month | 2 to 3 Months | 4 to 12 Months | 1 to 5 Years | Over 5 Years | Non- Interest Bearing | Total |
| September 30, 2017 | \$'000 | \$'000 | \$'000 | \$'000 | \$'000 | \$'000 | \$'000 |
| Assets Cash in hand and balances at Central Banks | 17,000,000 | - | - | - | - | 48,314,659 | 65,314,659 |
| Due from other banks Investment securities at fair value through profit or loss | 27,233,738 | - | 4,653,315 | 308,189 | 2,567,145 | 9,185,177 1,373,635 | 41,072,230 4,259,723 |
| Reverse repurchase agreements Loans and advances, net of provision for credit losses Investment securities classified as available-for-sale, loans | 1,372,456 121,209,466 | 1,472,859 23,122,317 | - 40,521,680 | 29,735,289 | - 31,873,131 | 15,903 3,617,691 | 2,861,218 250,079,574 |
| and receivables and pledged assets | 59,368,095 | 31,632,740 | 15,753,061 | 79,710,638 | 124,085,553 | 8,460,052 | 318,750,100 |
| Derivative financial instruments Other | - | - | - | - | - | 205,984 6,710,138 | 205,984 6,710,138 |
| Total financial assets | 226,183,755 | 56,227,916 | 60,928,056 | 109,754,116 | 158,525,829 | 77,633,954 | 689,253,626 |
| Liabilities | | | | | | | |
| Due to other banks | 334,312 | - | 4,845,034 | 1,938,014 | - | 3,430,021 | 10,547,381 |
| Customer deposits | 194,937,435 | 15,270,937 | 35,583,652 | 3,266,146 | - | 69,580,774 | 318,638,944 |
| Repurchase agreements Obligations under securitisation | 43,761,551 | 41,695,290 | 20,538,962 | 9,081,662 | - | 509,125 | 115,586,590 |
| arrangements | 1,401,150 | 1,076,675 | 7,558,163 | 45,761,515 | 10,956,296 | 745,514 | 67,499,313 |
| Other borrowed funds Liabilities under annuity and insurance contracts | 11,132,769 25,054,849 | 13,988,044 143,805 | 1,606,740 716,717 | 2,578,978 | 1,784,062 | 154,709 10,269,949 | 31,245,302 36,185,320 |
| Other | - | - | - | _ | _ | 17,638,520 | 17,638,520 |
| Total financial liabilities | 276,622,066 | 72,174,751 | 70,849,268 | 62,626,315 | 12,740,358 | 102,328,612 | 597,341,370 |
| On-statement of financial position interest sensitivity gap | (50,438,311) | (15,946,835) | (9,921,212) | 47,127,801 | 145,785,471 | (24,694,658) | 91,912,256 |
| Cumulative interest sensitivity gap | (50,438,311) | (66,385,146) | (76,306,358) | (29,178,557) | 116,606,914 | 91,912,256 | |

September 30, 2018

(expressed in Jamaican dollars unless otherwise indicated)

43. Financial Risk Management (Continued)

(c) Market risk (continued)

(ii) Interest rate risk (continued)

| | | | | The Bank | | | |
|---|-------------------|------------------|-------------------|--------------------------|---------------------------|-----------------------------|---------------------------|
| | Within 1 Month | 2 to 3 Months | 4 to 12 Months | 1 to Years | Over 5 Years | Non- Interest Bearing | Total |
| September 30, 2018 | \$'000 | \$'000 | \$'000 | \$'000 | \$'000 | \$'000 | \$'000 |
| Assets | | | | | | | |
| Cash in hand and balances at Central Bank | 19,990,000 | - | - | - | - | 51,168,114 | 71,158,114 |
| Due from other banks | 22,190,963 | - | - | - | - | 16,424,649 | 38,615,612 |
| Reverse repurchase agreements | 1,532,134 | - | - | - | - | 198 | 1,532,332 |
| Loans and advances, net of provision for credit losses Investment securities classified as available-for-sale, loans and receivables and pledged | 35,039,003 | 3,376,066 | 14,692,847 | 113,231,048 | 100,634,771 | 4,149,297 | 271,123,032 |
| assets | 15,089,590 | 2,718,247 | 7,608,243 | 38,929,272 | 76,415,773 | 2,191,173 | 142,952,298 |
| Other | | - | - | - | - | 7,120,890 | 7,120,890 |
| Total financial assets | 93,841,690 | 6,094,313 | 22,301,090 | 152,160,320 | 177,050,544 | 81,054,321 | 532,502,278 |
| Liabilities | | | | | | | |
| Due to other banks | 8,668,317 | - | 2,010,827 | - | - | 4,007,955 | 14,687,099 |
| Customer deposits | 226,562,493 | 18,276,288 | 10,275,771 | 166,752 | - | 77,043,866 | 332,325,170 |
| Repurchase agreements Obligations under securitisation | 19,822,965 | 1,947,227 | 10,576,534 | 23,727,770 | - | 294,178 | 56,368,674 |
| arrangements | 2,658,234 | - | 8,111,837 | 39,735,296 | 8,343,430 | 670,854 | 59,519,651 |
| Other borrowed funds | 90,246 | 3,742 | 2,020,816 | 1,872,865 | 7,505,418 | 117,517 | 11,610,604 |
| Derivative financial instruments | - | - | - | - | - | 25,673 | 25,673 |
| Other | | | - | | - | 8,447,703 | 8,447,703 |
| Total financial liabilities On-statement of financial position interest sensitivity gap | 257,802,255 | 20,227,257 | 32,995,785 | 65,502,683 86,657,637 | 15,848,848 161,201,696 | 90,607,746 (9,553,425) | 482,984,574 49,517,704 |
| Cumulative interest sensitivity gap | (163,960,565) | (178,093,509) | (188,788,204) | (102,130,567) | 59,071,129 | 49,517,705 | |

September 30, 2018

(expressed in Jamaican dollars unless otherwise indicated)

43. Financial Risk Management (Continued)

(c) Market risk (continued)

(ii) Interest rate risk (continued)

| | The Bank | | | | | | |
|--|-------------------|------------------|-------------------|---------------|-----------------|-------------------------|-------------|
| | Within 1 Month | 2 to 3 Months | 4 to 12 Months | 1 to Years | Over 5 Years | Non-Interest Bearing | Total |
| September 30, 2017 | \$'000 | \$'000 | \$'000 | \$'000 | \$'000 | \$'000 | \$'000 |
| Assets Cash in hand and balances at Central Bank | 17,000,000 | | | | _ | 47,819,135 | 64,819,135 |
| Due from other banks | 18,358,736 | | 4,651,639 | | _ | 10,848,580 | 33,858,955 |
| Derivative financial instruments Investment securities at fair value through profit or loss | - | - | - | - | 1,163,435 | 73,637 | 73,637 |
| Reverse repurchase agreements | 271,322 | - | - | - | 1,103,435 | 0,420 | 271,353 |
| Loans and advances, net of provision for credit losses Investment securities classified as available-for-sale, loans and receivables and pledged | 119,171,211 | 22,874,517 | 40,185,223 | 27,660,538 | 29,826,698 | 5,365,018 | 245,083,205 |
| assets | 25,895,862 | 9,614,296 | 5,782,450 | 37,203,875 | 45,463,251 | 1,846,303 | 125,806,037 |
| Other | | - | - | - | - | 5,908,409 | 5,908,409 |
| Total financial assets | 180,697,131 | 32,488,813 | 50,619,312 | 64,864,413 | 76,453,384 | 71,867,539 | 476,990,592 |
| Liabilities | | | | | | | |
| Due to other banks | 4,039,820 | - | 4,845,034 | 1,938,014 | - | 3,417,823 | 14,240,691 |
| Customer deposits | 190,658,760 | 12,868,957 | 27,906,974 | 2,124,478 | - | 69,464,746 | 303,023,915 |
| Repurchase agreements Obligations under securitisation | 15,278,027 | 3,755,536 | 6,784,205 | 8,914,862 | - | 116,888 | 34,849,518 |
| arrangements | 1,401,149 | 1,076,675 | 7,558,163 | 45,761,515 | 10,956,296 | 745,515 | 67,499,313 |
| Other borrowed funds | 199,151 | 356,678 | 495,018 | 1,720,779 | 1,077,758 | - | 3,849,384 |
| Other | | - | - | - | - | 8,410,668 | 8,410,668 |
| Total financial liabilities | 211,576,907 | 18,057,846 | 47,589,394 | 60,459,648 | 12,034,054 | 82,155,640 | 431,873,489 |
| On-statement of financial position interest sensitivity gap | (29,280,104) | 14,430,967 | 3,029,918 | 4,404,765 | 64,419,330 | (11,887,773) | 45,117,103 |
| Cumulative interest sensitivity gap | (29,280,104) | (14,849,137) | (11,819,219) | (7,414,454) | 57,004,876 | 45,117,103 | |

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(expressed in Jamaican dollars unless otherwise indicated)

43. Financial Risk Management (Continued)

(c) Market risk (continued)

(ii) Interest rate risk (continued)

The tables below summarise the effective interest rates for financial instruments by major currencies.

| | | The G | roup | | | The B | ank | |
|--|-------|-------|-------|------|-------|-------|-------|------|
| | J\$ | US\$ | CAN\$ | GBP | J\$ | US\$ | CAN\$ | GBP |
| | % | % | % | % | % | % | % | % |
| September 30, 2018 | | | | | | | | |
| Assets | | | | | | | | |
| Balances at Central Banks | 2.00 | - | - | - | 2.00 | - | - | - |
| Due from other banks | 3.00 | 1.55 | 1.95 | 0.51 | 3.00 | 1.55 | 1.95 | 0.51 |
| Investment securities at fair value through profit or loss | 6.51 | 7.00 | - | - | - | - | - | - |
| Reverse repurchase agreements | 1.57 | 1.94 | - | - | 2.07 | - | - | - |
| Loans and advances | 11.85 | 6.66 | - | - | 13.81 | 8.33 | - | - |
| Investment securities classified as available-for-sale and loans and receivables | 5.51 | 5.47 | - | - | 4.50 | 5.25 | - | - |
| Liabilities | | | | | | | | |
| Due to other banks | 2.00 | 8.56 | - | - | 2.00 | 8.56 | - | - |
| Customer deposits | 1.74 | 1.35 | 0.15 | 0.11 | 1.74 | 1.35 | 0.15 | 0.11 |
| Repurchase agreements | 2.22 | 4.93 | - | - | 2.21 | 3.96 | - | - |
| Obligations under securitisation arrangements | - | 6.38 | - | - | - | 6.38 | - | - |
| Other borrowed funds | 6.87 | 3.96 | - | | 6.87 | 3.96 | - | |
| September 30, 2017 | | | | | | | | |
| Assets | | | | | | | | |
| Balances at Central Banks | 3.71 | - | - | - | 3.71 | - | - | - |
| Due from other banks | 5.64 | 0.28 | - | 0.23 | 5.64 | 0.28 | - | 0.23 |
| Investment securities at fair value through profit or loss | 7.73 | 6.88 | - | - | 7.73 | - | - | - |
| Reverse repurchase agreements | 4.20 | 1.29 | - | - | - | 1.38 | - | - |
| Loans and advances | 14.27 | 7.48 | - | - | 14.27 | 7.48 | - | - |
| Investment securities classified as available-for-sale and loans and receivables | 7.49 | 5.90 | - | - | 6.83 | 6.11 | - | - |
| Liabilities | | | | | | | | |
| Due to other banks | 4.82 | 3.16 | - | - | 4.82 | 3.16 | - | - |
| Customer deposits | 1.54 | 0.93 | 0.10 | 0.14 | 1.54 | 0.93 | 0.10 | 0.14 |
| Repurchase agreements | 5.54 | 2.06 | - | - | 5.93 | 2.69 | - | 0.84 |
| Obligations under securitisation arrangements | - | 6.36 | - | - | - | 6.34 | - | - |
| Other borrowed funds | 8.20 | 6.44 | - | _ | 7.41 | 4.73 | - | |

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(expressed in Jamaican dollars unless otherwise indicated)

43. Financial Risk Management (Continued)

(c) Market risk (continued)

(ii) Interest rate risk (continued)

Interest rate sensitivity

Decrease - JMD -100 and USD -100

Increase - JMD +100 and USD +100

The following table indicates the sensitivity to a reasonable possible change in interest rates, with all other variables held constant, on the income statement and stockholders' equity.

The sensitivity of the profit or loss is the effect of the assumed changes in interest rates on net income based on the floating rate of non-trading financial assets and financial liabilities. The sensitivity of other comprehensive income is calculated by revaluing fixed rate available-for-sale financial assets for the effects of the assumed changes in interest rates. The correlation of variables will have a significant effect in determining the ultimate impact on market risk, but to demonstrate the impact due to changes in variable, variables had to be on an individual basis. It should be noted that movements in these variables are non-linear.

| | The Group | | | |
|----------------------------------|---|---|--|--|
| | Effect on Profit before Tax | Effect on Other Components of Equity | | |
| | 2018 \$'000 | 2018 \$'000 | | |
| Change in basis points: | | | | |
| Decrease - JMD -100 and USD -100 | (379,169) | 8,722,913 | | |
| Increase - JMD +100 and USD +100 | 379,169 | (8,786,020) | | |
| | 2017 \$'000 | 2017 \$'000 | | |
| Change in basis points: | | | | |
| Decrease - JMD -100 and USD -50 | (382,883) | 3,994,259 | | |
| Increase - JMD +100 and USD +100 | 252,700 | (6,705,754) | | |
| | The Ban | k | | |
| | Effect on Profit before Tax | Effect on Other Components of Equity | | |
| | 2018 \$'000 | 2018 \$'000 | | |
| Change in basis points: | 7 4 4 4 4 4 4 4 4 4 4 4 4 4 4 4 4 4 4 4 | | | |

(111,143)111,143

4,297,552

(3,851,866)

Notes to the Financial Statements

September 30, 2018

(expressed in Jamaican dollars unless otherwise indicated)

43. Financial Risk Management (Continued)

- (c) Market risk (continued)
 - (ii) Interest rate risk (continued)

Interest rate sensitivity (continued)

| | The Ban | ık |
|----------------------------------|--------------------------------|---|
| | Effect on Profit before Tax | Effect on Other Components of Equity |
| | 2017 \$'000 | 2017 \$'000 |
| Change in basis points: | | |
| Decrease - JMD -100 and USD -50 | (87,540) | 1,251,852 |
| Increase - JMD +100 and USD +100 | 36,256 | (2,692,980) |

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(expressed in Jamaican dollars unless otherwise indicated)

43. Financial Risk Management (Continued)

(c) Market risk (continued)

(iii) Other price risk

The Group is exposed to equity securities price risk because of investments held by the Group and classified either as available-for-sale or at fair value through profit or loss. To manage its price risk arising from investments in equity securities, the Group diversifies its portfolio. Diversification of the portfolio is done in accordance with the limits set by the Group.

The Group's investments in quoted equity securities are of entities that are publicly traded on the Jamaica Stock Exchange.

Sensitivity to changes in price of equity securities

The following table indicates the sensitivity to a reasonable possible change in prices of equity securities, with all other variables held constant, on the income statement and stockholders' equity.

The sensitivity of the profit or loss is the effect of the assumed fair value changes of investment securities classified at fair value through profit or loss. The sensitivity of other comprehensive income is the effect of the assumed fair value changes of investment securities classified as available-for-sale. The correlation of variables will have a significant effect in determining the ultimate impact on market risk, but to demonstrate the impact due to changes in variable, variables had to be on an individual basis. It should be noted that movements in these variables are non-linear.

| | The Group | | | | | |
|----------------------------------|-----------------------------------|---------------------|-----------------------------------|------------------|--|--|
| | Effect on Profit before Tax | Effect on Equity | Effect on Profit before Tax | Effect on Equity | | |
| | 2018 \$'000 | 2018 \$'000 | 2017 \$'000 | 2017 \$'000 | | |
| Percentage change in share price | | | | | | |
| 10% decrease | (83,628) | (428,202) | (163,870) | (678,120) | | |
| 10% increase | 83,628 | 428,202 | 163,870 | 678,120 | | |
| | | The Ba | ank | | | |
| | Effect on Profit before Tax | Effect on Equity | Effect on Profit before tax | Effect on Equity | | |
| | 2018 \$'000 | 2018 \$'000 | 2017 \$'000 | 2017 \$'000 | | |
| Percentage change in share price | | | | | | |
| 10% decrease | - | (11,343) | - | (12,361)) | | |
| 10% increase | - | 11,343 | - | 12,361 | | |

Notes to the Financial Statements

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(expressed in Jamaican dollars unless otherwise indicated)

43. Financial Risk Management (Continued)

(d) Derivative financial instruments

The Group's derivative transactions are primarily directed at hedging its risk exposures which arise during the normal course of its treasury and investment activities. When entering into derivative transactions, the Group employs the same credit risk management procedures to assess and approve potential credit exposures that are used for traditional lending.

(e) Insurance risk

The Group issues contracts that transfer insurance risk or financial risk or both.

The risk under any one insurance contract is the possibility that the insured event occurs and the uncertainty of the amount of the resulting claim. By the very nature of an insurance contract this risk is random and therefore unpredictable. Experience shows that the larger the portfolio of similar insurance contracts, the smaller will be the relative variability about the expected outcome. In addition, a more diversified portfolio is less likely to be affected across the board by a change in any subset of the portfolio.

For a portfolio of insurance contracts where the theory of probability is applied to pricing and provisioning, the principal risk that the Group faces under insurance contracts is that the actual claims and benefit payments exceed the carrying amount of the insurance liabilities. This could occur because the frequency of or severity of claims and benefits will vary from year to year from the estimate established using statistical techniques.

Life insurance risk

The Group issues contracts that have a maximum period determined by the remaining life of the insured. In addition to the estimated benefits which may be payable under the contract, the Group has to assess the cash flows which may be attributable to the contract. The process of underwriting may also be undertaken and may include specific medical tests and other enquiries which affect the Group's assessment of the risk.

Frequency and severity of claims

For contracts where death is the insured risk, the most significant factors that could increase the overall frequency and severity of claims are epidemics (such as AIDS) and wide-ranging lifestyle changes, such as in eating, smoking and exercise habits, resulting in earlier or more claims than expected.

The Group charges for mortality risks on a monthly basis for insurance contracts with investment options and has the right to alter these charges based on mortality experience and hence to minimise its exposure to mortality risk on these contracts. Delays in implementing increases in mortality charges, and contractual, market or regulatory restraints over the extent of any increases, may reduce this mitigating effect.

The Group also manages mortality risks on its contracts through its underwriting strategy and reinsurance arrangements. The underwriting strategy is intended to minimise the risk of anti-selection. The Group's underwriting strategy has a twofold approach:

- a) products that are subject to traditional methods of application and assessment are controlled by traditional underwriting methods including medical and financial selection with benefits being limited to reflect the health and/or financial condition of applicants and by the application of retention limits on any single life insured.
- b) products which are not subject to traditional methods of application and assessment contain preexisting conditions and exclusionary clauses for certain types of high-risk medical and financial events, with claims on these types of policies examined for breaches to those clauses and denied or settled accordingly.

September 30, 2018

(expressed in Jamaican dollars unless otherwise indicated)

43. Financial Risk Management (Continued)

(e) Insurance risk (continued)

Over 10,000

Life insurance risk (continued)

The tables below indicate the concentration of insured benefits across bands of insured benefits per individual life assured.

| | To | otal Benefits Assu | without with without vestment Investment Investment Options Options | | | | | |
|--|--|------------------------------------|---|------------------------------------|--|--|--|--|
| | 2018 | | 201 | 7 | | | | |
| | \$'000 Contracts with Investment Options | Contracts without Investment | Contracts with Investment | Contracts without Investment | | | | |
| Benefits assured per life assured (\$'000) | Options | Options | Options | Options | | | | |
| 0 – 1,000 | 14,749,853 | 3,298,115 | 14,342,146 | 3,551,283 | | | | |
| 1,000 – 2,000 | 5,012,238 | 17,786,213 | 4,383,793 | 16,481,648 | | | | |
| 2,000 – 5,000 | 10,412,729 | 15,912,203 | 6,411,418 | 14,908,803 | | | | |
| 5,000 – 10,000 | 7,690,689 | 2,415,000 | 4,038,129 | 1,805,000 | | | | |

7,191,512 45,057,021

39,411,531

4,810,113

33,985,599

36,746,734

| | | Total Benefits Assured - Group | | | | |
|--|----------------------------------|---------------------------------|----------------------------------|---------------------------------|--|--|
| | 201 | 8 | 201 | 7 | | |
| | \$'000 Before Re-insurance | \$'000 After Re-insurance | \$'000 Before Re-insurance | \$'000 After Re-insurance | | |
| Benefits assured per life assured (\$'000) | | | | | | |
| 0 - 1,000 | 23,578,610 | 23,577,701 | 19,702,999 | 19,702,260 | | |
| 1,000 - 2,000 | 18,081,511 | 18,074,876 | 15,535,137 | 15,529,779 | | |
| 2,000 - 5,000 | 20,288,071 | 20,155,193 | 18,108,248 | 17,973,000 | | |
| 5,000 - 10,000 | 18,191,190 | 14,803,220 | 14,566,542 | 11,402,334 | | |
| Over 10,000 | 22,033,526 | 7,555,369 | 16,926,624 | 5,675,365 | | |
| | 102,172,908 | 84,166,359 | 84,839,550 | 70,282,738 | | |

The Group uses catastrophe re-insurance cover against its Ordinary Life, Group Life and Creditor Life contracts as the main risks faced by these contracts are interest rate and liquidity.

- The premium ceded during the year in respect of catastrophe re-insurance cover amounted to \$41,497,000 (2017 \$32,222,000). Premium income recognised in the income statement is shown net of these amounts.
- Policyholders' benefits recovered from reinsurers during the year under these contracts amounted to \$15,509,000 (2017 \$28,456,000).
- At September 30, 2018, premiums payable under re-insurance contracts amounted to \$3,665,000 (2017 \$2,910,000).
- At September 30, 2018, from reinsurers in respect of policyholders' benefits \$Nil (2017 \$Nil).

September 30, 2018

(expressed in Jamaican dollars unless otherwise indicated)

43. Financial Risk Management (Continued)

(e) Insurance risk (continued)

Life insurance risk (continued)

The following table for annuity contracts illustrates the concentration of risk in relation to the amount payable as if the annuity were in payment at the year end:

| | Total Annuiti | es Payable |
|--|---------------|------------|
| | 2018 | 2017 |
| | \$'000 | \$'000 |
| Annuity payable per annum per annuitant (\$'000) | | |
| 0 -100 | 57,331 | 45,088 |
| 100 – 300 | 139,786 | 122,561 |
| 300 – 500 | 130,192 | 122,307 |
| 500 – 1,000 | 252,782 | 226,483 |
| Over 1,000 | 847,876 | 793,642 |
| | 1,427,967 | 1,310,081 |

The Group does not hold any re-insurance against the liabilities in these contracts.

Insurance risk for contracts disclosed in this note is also affected by the contract holders' right to pay reduced or no future premiums, or to terminate the contract completely. As a result, the amount of insurance risk is also subject to contract holders' behaviour. The Group has factored the impact of contract holders' behaviour into the assumptions used to measure these liabilities.

Sources of uncertainty in the estimation of future benefit payments and premium payments
Uncertainty in the estimation of future benefit payments and premium receipts for long term insurance contracts arises from the unpredictability of long term changes in overall levels of mortality and morbidity and the variability in policyholder behaviour.

The Group uses appropriate base tables of standard mortality and morbidity according to the type of contract being written. An investigation as to the actual experience of the Group is carried out by the actuary, and a comparison of the actual rates with expected rates is performed. Where data are insufficient to be statistically credible, the best estimates of future mortality and morbidity are based on standard industry tables adjusted for the Group's overall experience. For contracts that insure survival, an adjustment is made for future mortality and morbidity improvements based on trends identified in the continuous mortality and morbidity investigations performed by actuarial bodies. The Group maintains voluntary termination statistics to investigate the deviation of actual termination experience against assumptions. Statistical methods are used to determine appropriate termination rates to be used for the best estimate assumption.

September 30, 2018

(expressed in Jamaican dollars unless otherwise indicated)

43. Financial Risk Management (Continued)

(e) Insurance risk (continued)

Life insurance risk (continued)

Process used in deriving assumptions

The assumptions for insurance contracts and the process used in deriving these assumptions have remained substantially unchanged since the previous year.

Estimates are made in two stages:

- (i) At inception of the contract, the Group determines assumptions in relation to future deaths, voluntary terminations, investment returns and administration expenses. These assumptions are used as the base assumptions for calculating the liabilities; and
- (ii) Subsequently, new estimates are developed at each reporting date and the assumptions are altered to reflect the latest current estimates or experience.

Assumptions are considered to be 'best estimate' if, on average, the results are expected to be worse than the assumptions in 50% of possible scenarios and better in the other 50%. See Note 33 for details on policy assumptions.

Reinsurance risk

Reinsurance risk is the risk that a reinsurer will default and not honour obligations arising from claims. The Group limits the probable loss in the event of individual deaths and any single catastrophic accident occurrence by reinsuring its insurance risk above certain limits with other insurers. Reinsurance ceded does not discharge the Group's liability as the primary insurer. The Group manages reinsurance risk by selecting reinsurers with high credit ratings and monitoring these on an ongoing basis. The current reinsurer is Swiss Re (registered in Canada) whose financial strength rating from Standard & Poor's is AA- (at November 2016) and from AM Best A+ (at October 2017).

Retention limits represent the level of risk retained by the insurer. Coverage in excess of these limits is ceded to reinsurers up to the treaty limit. The limits of coverage accepted by the Group under these contracts falls into two main categories with limits of \$3,000,000 and \$7,500,000 per life, coverage in excess of these limits is ceded to reinsurers.

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43. Financial Risk Management (Continued)

(e) Insurance risk (continued)

Property and casualty insurance risk

The Group manages its property and casualty insurance risk through its underwriting policy that includes *inter alia*, authority limits, approval procedures for transactions that exceed set limits, pricing guidelines and the centralised management of reinsurance. The Group actively monitors insurance risk exposures both for individual and portfolio types of risks. These methods include internal risk measurement, portfolio modeling and scenario analyses.

Underwriting strategy

The Group manages the risks arising from its underwriting of property and casualty insurance contracts through policies which provide guidance on how to determine the insurability of risks and exposure to large claims. The Group follows detailed, uniform underwriting practices and procedures designed to properly assess and quantify risks before issuing coverage. The Group's underwriting guidelines also outline acceptance limits and the appropriate levels of authority for acceptance of risks.

Reinsurance strategy

A detailed analysis of the Group's exposures, reinsurance needs and quality of reinsurance securities is conducted by the Board and Senior Management. The Group's exposures are continually evaluated by Management to ensure that its reinsurances arrangements remain adequate and mechanisms are in place to continually monitor the reinsurance counterparties to ensure that they maintain "A" rating, in keeping with the Group's insurance subsidiary Reinsurance Risk Management Policy.

September 30, 2018

(expressed in Jamaican dollars unless otherwise indicated)

43. Financial Risk Management (Continued)

(e) Insurance risk (continued)

Property and casualty insurance risk (continued)

Motor insurance

Motor insurance contracts provide cover in respect of policyholders' motor vehicles and their liability to third parties in respect of damage to property and injury. The exposure on motor insurance contracts is normally limited to the replacement value of the vehicle and a policy limit in respect of third party damage. In general, claims reporting lags are minor and claims complexity is relatively low.

The risks relating to motor contracts are managed primarily through the pricing and selection process. The Group monitors and reacts to changes in trends of injury awards, litigation and the frequency of claims appeals.

Property insurance

Property insurance indemnifies, subject to any limits or excesses, the policyholder against the loss or damage to their own material property and business interruption arising from this damage. The risk on any policy varies according to many factors such as location, safety measures in place and the age of the property. The event giving rise to a claim for damage to buildings or contents usually occurs suddenly (as for fire and burglary) and the cause is easily determinable. Therefore, claims are generally notified promptly and can be settled without delay. Property business is therefore classified as "short-tailed" and expense deterioration and investment return is of less importance in estimating provisions. The cost of repairing or rebuilding assets, of replacement or indemnity for contents and the time taken to restart or resume operations to original levels for business interruption losses are the key factors influencing the level of claims under these policies.

The risks relating to property contracts are managed primarily through the pricing and selection process. The Group uses strict underwriting criteria to ensure that the risk of losses is acceptable. Furthermore, the Group accepts property insurance risks for one year so that each contract can be re-priced on renewal to reflect the continually evolving risk profile.

Liability insurance

Under these contracts, compensation is paid for injury suffered by individuals, including employees or members of the public. The main liability exposure is in relation to bodily injury. The timing of claim reporting and settlement is a function of factors such as the nature of the coverage and the policy provisions. Although bodily injury claims have a relatively long tail, the majority of bodily injury claims are settled in full within three to four years. In general, these contracts involve higher estimation uncertainty.

Risks arising from liability insurance are managed primarily through pricing, product design, risk selection, adopting an appropriate investment strategy, rating and reinsurance. The Group monitors and reacts to changes in the general economic and commercial environment in which it operates to ensure that only liability risks which meet its criteria for profitability are underwritten. In pricing contracts, the Group's insurance subsidiary's makes assumptions that costs will increase in line with the latest available research.

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(expressed in Jamaican dollars unless otherwise indicated)

43. Financial Risk Management (Continued)

(e) Insurance risk (continued)

Property and casualty insurance risk (continued)

Risk exposure and concentrations of risk

The following table shows the Group's exposure to property and casualty insurance risk (based on the carrying value of insurance provisions at the reporting date) per major category of business:

| | | | 2018 | | |
|---------------------------------|-----------|----------|-----------|--------|-----------|
| | Liability | Property | Motor | Other | Total |
| | \$'000 | \$'000 | \$'000 | \$'000 | \$'000 |
| Gross | 11,696 | 10,737 | 4,060,919 | - | 4,083,352 |
| Net of proportional reinsurance | 11,696 | 4,925 | 4,056,076 | - | 4,072,697 |
| | | | 2047 | | |
| _ | | | 2017 | | |
| Gross | 49,310 | 54,056 | 4,516,030 | - | 4,619,396 |
| Net of proportional reinsurance | 48,702 | 30,599 | 4,500,303 | - | 4,579,604 |

Claims development

Claims development information is disclosed in order to illustrate the property and casualty insurance risk inherent in the Group. The upper section of the table shows how the estimates of total claims for each accident year develop over time. The estimates are increased or decreased as losses are paid and more information becomes known about the severity of unpaid claims. The lower section of the table provides a reconciliation of the total provision included in the statement of financial position and the estimate of cumulative claims.

| | 2011 | 2012 | 2013 | 2014 | 2015 | 2016 | 2017 | 2018 | Total |
|--|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|------------|
| | \$'000 | \$'000 | \$'000 | \$'000 | \$'000 | \$'000 | \$'000 | \$'000 | \$'000 |
| Estimate of cumulative claims at end of financial year | 2,077,084 | 1,951,568 | 2,170,646 | 2,208,371 | 2,336,795 | 1,899,066 | 2,133,681 | 1,847,838 | |
| One year later | 2,023,825 | 2,018,656 | 2,316,690 | 2,145,811 | 2,301,651 | 2,430,469 | 2,470,346 | | |
| Two years later | 2,404,734 | 2,211,216 | 2,400,174 | 2,377,284 | 2,393,967 | 2,491,886 | | | |
| Three years later | 2,542,644 | 2,382,546 | 2,622,796 | 2,429,919 | 2,289,160 | | | | |
| Four years later | 2,652,369 | 2,576,956 | 2,726,883 | 2,353,112 | | | | | |
| Five years later | 2,752,313 | 2,712,647 | 2,705,445 | | | | | | |
| Six years later | 2,818,725 | 2,690,019 | | | | | | | |
| Seven years later | 2,783,836 | | | | | | | | : |
| Estimate of cumulative claims | 2,783,836 | 2,690,019 | 2,705,445 | 2,353,112 | 2,289,160 | 2,491,886 | 2,470,346 | 1,847,838 | 19,631,642 |
| Cumulative payments to date | 2,686,049 | 2,529,746 | 2,484,329 | 2,080,446 | 1,905,760 | 1,991,872 | 1,779,050 | 463,930 | 15,921,182 |
| Net outstanding claims liability | 97,787 | 160,273 | 221,116 | 272,666 | 383,400 | 500,014 | 691,296 | 1,383,908 | 3,710,460 |
| • | | | | | | | | | |

Prior years' claims liability

Provision for adverse deviations

Provision for Unallocated Loss
Adjustment Expenses

Final net claims liability

77,789

189,772

94,676

4,072,697

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(expressed in Jamaican dollars unless otherwise indicated)

43. Financial Risk Management (Continued)

(f) Capital management

The Group's objectives when managing capital, which is a broader concept than the 'equity' on the face of statement of financial position, are:

- To comply with the capital requirements set by the regulators of the financial markets where the entities within the Group operate;
- To safeguard the Group's ability to continue as a going concern so that it can continue to provide returns for stockholders and benefits for other stakeholders; and
- To maintain a strong capital base to support the development of its business.

All of the Group's significant subsidiaries and associates are individually regulated by the Financial Services Commission (FSC) or other regulators. The regulatory requirements to which the subsidiaries are subject include minimum capital and liquidity requirements which may limit the Bank's ability to extract capital or funds for other uses. The Group's subsidiaries and associates are also subject to statutory requirements to restrict distributions of capital and generally to maintain solvency. In most cases, the regulatory restrictions are more onerous than the statutory restrictions. Certain Group subsidiaries also raise finance using their financial assets as collateral. Encumbered assets are not available for transfer around the Group. The assets typically affected are disclosed in Note 22.

(i) The Bank

Capital adequacy and the use of regulatory capital are monitored daily by the Bank's management, employing techniques based on the guidelines developed by the Central Bank, and the relevant management committees. The required information is filed with the respective Authority at the stipulated intervals.

The Central Bank requires the Bank to:

- Hold a specified level of regulatory capital, and
- Maintain a ratio of total regulatory capital to risk-weighted assets.

The Bank's regulatory capital is divided into two tiers:

Tier 1 capital: ordinary share capital, non-redeemable non-cumulative preference shares, statutory reserve fund and retained earnings reserves. Goodwill, other intangibles and any net loss arising from the aggregate of: current year profit or loss, undistributed profits or accumulated losses for prior financial years any loss positions on revaluation reserves arising from fair value accounting, are deducted in arriving at Tier 1 capital; and

Tier 2 capital: non-redeemable cumulative preference shares, redeemable preference shares having an original term to maturity of five years or more, qualifying subordinated debt and general provisions for loss.

Equity investments in unconsolidated subsidiaries, substantial investment in any other unconsolidated entities or companies and share of accumulated losses of any unconsolidated entities are deducted from Tier 1 and Tier 2 capital to arrive at the regulatory capital. The risk-weighted assets are measured by means of a hierarchy of four risk weights classified according to the nature of and reflecting an estimate of credit, market and other risks associated with each asset and counterparty, taking into account any eligible collateral or guarantees. A similar treatment is adopted for off-statement of financial position exposure, with some adjustments to reflect the more contingent nature of the potential losses.

The Bank met all the regulatory capital requirements as at September 30, 2018.

Notes to the Financial Statements

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43. Financial Risk Management (Continued)

(f) Capital management (continued)

(ii) NCB Insurance Company Limited

The company maintains a capital structure consisting mainly of shareholders' funds consistent with the company's profile and the regulatory and market requirements. The company is subject to a number of regulatory capital tests and also employs scenario testing on an annual basis to assess the adequacy of capital. The company has met all of these requirements during the year. Capital adequacy is managed at the operational level.

In reporting financial strength, capital and solvency is measured using the regulations prescribed by the FSC. These regulatory capital tests are based upon required levels of solvency capital and a series of prudent assumptions in respect of the type of business written by the company.

The relevant capital requirement is the Minimum Continuing Capital Surplus Ratio (MCCSR) determined in accordance with the FSC regulations. This ratio is calculated by the actuary and reviewed by executive management, the Audit Committee and the Board of Directors. This measure is a risk-based formula that compares available capital and surplus to a minimum requirement set by the FSC in regard to the asset and liability profile of the company. The company met all FSC regulatory capital requirements as at September 30, 2018.

The company's capital position is sensitive to changes in market conditions, due to both changes in the value of assets and the effect that changes in investment conditions may have on the value of the liabilities. The most significant sensitivities arise from changes in interest rates and expenses. The company's capital position is also sensitive to assumptions and experience relating to mortality and persistency.

Dynamic capital adequacy testing (DCAT)

DCAT is a technique used to assess the adequacy of an insurer's financial position and financial condition in different future economic and policy experience scenarios. DCAT assesses the impact over the next 5 years on the insurer's financial position and financial condition under specific scenarios.

The financial position of an insurer is reflected by the amounts of assets, liabilities and equity in the statement of financial position at a given date.

The financial condition of an insurer at a particular date is its prospective ability at that date to meet its future obligations, especially obligations to policyholders, those to whom it owes benefits and to its shareholders.

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(expressed in Jamaican dollars unless otherwise indicated)

43. Financial Risk Management (Continued)

(f) Capital management (continued)

(iii) Advantage General Insurance Company Limited

The company is regulated by the FSC and is subject to regulatory capital tests employed by the regulator. Under the FSC regulations, the primary measure used to assess capital adequacy is the Minimum Capital Test (MCT). This measure is a risk-based formula that compares available capital and surplus to a minimum requirement set by the FSC in regard to the asset and liability profile of the company. As at September 30, 2018, the company was in compliance with the requirement set by the FSC.

(iv) NCB Capital Markets Limited

The company is regulated by the Financial Services Commission (FSC) and is subject to regulatory capital tests employed by the regulator. Under the FSC regulations, the level of capital adequacy determines the maximum amount of liabilities including repurchase agreements the company is able to offer to clients. In addition to the requirements of the FSC, the company also engages in periodic internal testing which is reviewed by the Risk and Management Committee. Capital adequacy is managed at the operational level of the company.

The regulatory capital of the company is divided into two tiers:

- (i) Tier 1 capital: share capital, retained earnings and reserves created from appropriations of retained earnings.
- (ii) Tier 2 capital: qualifying subordinated debt or loan capital, qualifying capital reserves and unrealised gains derived from the fair valuation of equity instruments classified as available for sale.

The FSC requires that the company maintains a capital base comprising at least 50% of Tier 1 capital.

In addition, the FSC employs certain ratios to test capital adequacy and solvency. The results of these ratios are included in a mandatory quarterly report submitted to the FSC. Two of the critical early warning ratios relating to the test for capital adequacy are 'Capital over Total Assets' and the 'Capital Base over Risk Weighted Assets (RWA)'.

There was no change in relation to how the company manages its capital during the financial year.

The company met all the FSC regulatory capital requirements as at September 30, 2018.

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(expressed in Jamaican dollars unless otherwise indicated)

44. Fair Values of Financial Instruments

The Group measures fair values using the following fair value hierarchy which reflects the significance of the inputs used in making the measurements:

- Level 1 inputs that are quoted market prices (unadjusted) in active markets for identical instruments.
- Level 2 inputs other than quoted market prices included within level 1 that are observable, either directly (i.e., as prices) or indirectly (i.e., derived from prices).
- Level 3 inputs that are unobservable.

The objective of valuation techniques is to arrive at a fair value measurement that reflects the price that would be received to sell the asset or paid to transfer the liability in an orderly transaction between market participants at the measurement date.

The fair value of financial instruments traded in active markets is based on quoted market prices at the date of the statement of financial position. A market is regarded as active if quoted prices are readily and regularly available from an exchange, dealer, broker, industry group, pricing service or regulatory agency, and those prices represent actual and regularly occurring market transactions on an arm's length basis. The quoted market price used for financial assets is the current bid price. These instruments are grouped in Level 1 and comprise most equity securities that are quoted on the Jamaica Stock Exchange.

The fair value of financial instruments not traded in an active market is determined by using valuation techniques. These valuation techniques maximise the use of observable market data where it is available and rely as little as possible on entity specific estimates. If all significant inputs required to fair value an instrument are observable, the instrument is included in Level 2. This category includes government bonds, certificates of deposit, commercial paper, most liquid corporate bonds and certain equity securities that are quoted on the Jamaica Stock Exchange. Indicative prices or yields of these instruments are obtained from regular, publicly available quotes by reputable pricing services, dealers and brokers, such as Bloomberg and Oppenheimer. The Group's derivatives are also included in Level 2. The embedded put option is valued using a discounted cash flow model representing the difference between the present values of future cash flows with and without exercise of the put option using observable market yields for government bonds of similar tenure. Equity-linked options are valued using standard option pricing models using observable market data from Bloomberg.

If one or more of the significant inputs is not based on observable market data, the instrument is included in Level 3. This category includes certain unquoted equity securities.

The valuation of unquoted equity instruments is subjective by nature. The determination of the fair values of unquoted equity securities requires the use of a number of individual pricing benchmarks which would involve unobservable inputs, such as earnings estimates, multiples of comparative companies, marketability discounts and discount rates.

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(expressed in Jamaican dollars unless otherwise indicated)

44. Fair Values of Financial Instruments (Continued)

The following tables provide an analysis of financial instruments held as at the date of the statement of financial position that, subsequent to initial recognition, are measured at fair value. The financial instruments are classified in the fair value hierarchy into which the fair value measurement is categorised:

| | The Group | | | |
|--|-----------|-------------|------------|-------------|
| | Level 1 | Level 2 | Level 3 | Total |
| | \$'000 | \$'000 | \$'000 | \$'000 |
| At September 30, 2018 | | | | |
| Financial assets | | | | |
| Investment securities classified as available-for-sale | | | | |
| Government of Jamaica debt securities | - | 205,933,696 | - | 205,933,696 |
| Government of Jamaica guaranteed corporate bonds | - | 3,552,769 | - | 3,552,769 |
| Other corporate bonds | - | 23,142,087 | 2,377,968 | 25,520,055 |
| Foreign government debt securities | - | 11,834,489 | - | 11,834,489 |
| Quoted equity securities | 2,660,664 | - | - | 2,660,664 |
| Unquoted equity securities | - | - | 689,427 | 689,427 |
| Unit trust investments | - | 592,323 | - | 592,323 |
| | 2,660,664 | 245,055,364 | 3,067,395 | 250,783,423 |
| Investment securities at fair value through profit or loss | | | | _ |
| Government of Jamaica guaranteed corporate bonds | - | 13,191 | - | 13,191 |
| Other corporate bonds | - | 1,610,197 | - | 1,610,197 |
| Foreign government debt securities | - | 258,954 | - | 258,954 |
| Quoted equity securities | 1,258,201 | - | - | 1,258,201 |
| Other securities | - | 545,025 | 521 | 545,546 |
| | 1,258,201 | 2,427,367 | 521 | 3,686,089 |
| Derivative financial instruments | - | 233,329 | - | 233,329 |
| - | 3,918,865 | 247,716,060 | 3,067,916 | 254,702,841 |
| Financial liabilities | | | | |
| Derivative financial instruments | - | 259,002 | - | 259,002 |
| Liabilities under annuity and insurance contracts | - | - | 38,093,007 | 38,093,007 |
| - | - | 259,002 | 38,093,007 | 38,352,009 |

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(expressed in Jamaican dollars unless otherwise indicated)

44. Fair Values of Financial Instruments (Continued)

| | The Group | | | |
|--|-----------|-------------|------------|-------------|
| - | Level 1 | Level 2 | Level 3 | Total |
| | \$'000 | \$'000 | \$'000 | \$'000 |
| At September 30, 2017 | | | | |
| Financial assets | | | | |
| Investment securities classified as available-for-sale | | | | |
| Government of Jamaica debt securities | - | 186,060,301 | - | 186,060,301 |
| Government of Jamaica guaranteed corporate bonds | - | 3,155,236 | - | 3,155,236 |
| Other corporate bonds | - | 25,009,268 | 1,573,257 | 26,582,525 |
| Foreign government debt securities | - | 9,768,973 | - | 9,768,973 |
| Quoted equity securities | 3,205,275 | - | - | 3,205,275 |
| Unquoted equity securities | - | - | 559,913 | 559,913 |
| Unit trust investments | - | 639,868 | - | 639,868 |
| - | 3,205,275 | 224,633,646 | 2,133,170 | 229,972,091 |
| Investment securities at fair value through profit or loss | | | | |
| Government of Jamaica debt securities | - | 1,163,435 | - | 1,163,435 |
| Other corporate bonds | - | 1,613,768 | - | 1,613,768 |
| Foreign government debt securities | - | 97,610 | - | 97,610 |
| Quoted equity securities | 1,373,114 | - | - | 1,373,114 |
| Other securities | - | - | 521 | 521 |
| - | 1,373,114 | 2,874,813 | 521 | 4,248,448 |
| Derivative financial instruments | - | 205,984 | - | 205,984 |
| - | 4,578,389 | 227,714,443 | 2,133,691 | 234,426,523 |
| Financial liabilities | | | | |
| Derivative financial instruments | - | 132,347 | - | 132,347 |
| Liabilities under annuity and insurance contracts | - | - | 36,185,320 | 36,185,320 |
| - | - | 132,347 | 36,185,320 | 36,317,667 |
| - | | | | |

The movement in the Group's financial assets classified as Level 3 during the year is as follows:

| | The Gro | oup |
|------------------|----------------|----------------|
| | 2018 \$'000 | 2017 \$'000 |
| At start of year | 2,133,691 | 904,511 |
| Acquisitions | 881,265 | 1,229,180 |
| Fair value gains | 52,960 | - |
| At end of year | 3,067,916 | 2,133,691 |

The movement in liabilities under annuity and insurance contracts is disclosed in Note 33.

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(expressed in Jamaican dollars unless otherwise indicated)

| 44. Fair Values of Financial Instruments (Continu | ıed) |
|---|------|
|---|------|

| ii values of i mancial instruments (Continueu) | | The Bar | nk | |
|--|---------|-------------|---------|-------------|
| - | Level 1 | Level 2 | Level 3 | Total |
| | \$'000 | \$'000 | \$'000 | \$'000 |
| At September 30, 2018 | | | | |
| Financial assets | | | | |
| Investment securities classified as available-for-sale | | | | |
| Government of Jamaica debt securities | - | 99,297,776 | - | 99,297,776 |
| Government of Jamaica guaranteed corporate bonds | - | 1,475,619 | - | 1,475,619 |
| Other corporate bonds | - | 6,242,966 | - | 6,242,966 |
| Foreign government debt securities | - | 4,462,993 | - | 4,462,993 |
| Quoted equity securities | 90,167 | - | - | 90,167 |
| Unquoted equity securities | - | - | 18,255 | 18,255 |
| | 90,167 | 111,479,354 | 18,255 | 111,587,776 |
| _ | | | | |
| September 30, 2017 | | | | |
| Financial assets | | | | |
| Investment securities classified as available-for-sale | | | | |
| Government of Jamaica debt securities | - | 74,226,048 | - | 74,226,048 |
| Government of Jamaica guaranteed corporate bonds | - | 1,489,157 | - | 1,489,157 |
| Other corporate bonds | - | 7,856,698 | - | 7,856,698 |
| Foreign government debt securities | - | 1,941,839 | - | 1,941,839 |
| Quoted equity securities | 105,353 | - | - | 105,353 |
| Unquoted equity securities | - | - | 18,255 | 18,255 |
| | 105,353 | 85,513,742 | 18,255 | 85,637,350 |
| Derivative financial instruments | - | 73,637 | - | 73,637 |
| | 105,353 | 85,587,379 | 18,255 | 85,710,987 |
| Investment securities at fair value through profit or loss | | | | |
| Government of Jamaica debt securities | - | 1,163,435 | - | 1,163,435 |
| _ | 105,353 | 86,750,814 | 18,255 | 86,874,422 |
| | | | | |

There was no movement in the Bank's financial assets classified as Level 3 during the year.

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44. Fair Values of Financial Instruments (Continued)

The carrying value (excluding accrued interest) (Note 21) and fair value of investment securities classified as loans and receivables are as follows:

| | The G | The Group | | ank |
|-----------------------|-------------------|---------------|-------------------|---------------|
| | Carrying Value | Fair Value | Carrying Value | Fair Value |
| | \$'000 | \$'000 | \$'000 | \$'000 |
| At September 30, 2018 | 76,949,208 | 77,526,429 | 29,281,771 | 29,343,887 |
| At September 30, 2017 | 84,723,013 | 82,922,862 | 38,445,992 | 35,285,713 |

Similar to debt securities classified as available-for-sale, the above fair value measurements fall within Level 2 of the fair value hierarchy as indicative prices or yields of these instruments are obtained from regular, publicly available quotes by reputable pricing services, dealers and brokers, such as Bloomberg and Oppenheimer.

The fair values for all other financial instruments approximate their carrying values and also fall within Level 2 based on the following:

- The fair value of liquid assets and other assets maturing within one year (such as cash and balances at Central Banks and amounts due from other banks) is assumed to approximate their carrying amount. This assumption is applied to liquid assets and the short-term elements of all other financial assets and financial liabilities;
- The fair value of demand deposits and savings accounts with no specific maturity is assumed to be the amount payable on demand at the date of the statement of financial position;
- The fair value of variable rate loans is assumed to approximate their carrying amounts and management does not believe that, after deduction of provision for credit losses, there is any significant difference between the fair value of fixed rate loans and their carrying values as interest rates approximate current market rates offered on similar loans.

September 30, 2018

(expressed in Jamaican dollars unless otherwise indicated)

45. Fiduciary Activities

The Group provides custody, trustee, corporate administration, investment management and advisory services to third parties which involve the Group making allocation and purchase and sale decisions in relation to a wide range of financial instruments. Those assets that are held in a fiduciary capacity are not included in these financial statements. At September 30, 2018, the Group had financial assets under administration of approximately \$151,867,021,000 (2017 – \$139,015,187,000).

46. Dividends

The following dividends were paid during the year:

- \$0.50 per ordinary stock unit was paid in December 2017
- \$0.70 per ordinary stock unit was paid in February 2018
- \$0.86 per ordinary stock unit was paid in May 2018
- \$1.38 per ordinary stock unit was paid in August 2018

On November 8, 2018, the Board declared a final interim dividend in respect of 2018 of \$0.66 per ordinary stock unit. The financial statements for the year ended September 30, 2018 do not reflect this resolution, which will be accounted for in stockholders' equity as an appropriation of retained profits in the year ending September 30, 2019.

47. Litigation and Contingent Liabilities

The Bank and its subsidiaries are subject to various claims, disputes and legal proceedings, as part of the normal course of business. Provision is made for such matters when, in the opinion of management and its professional advisors, it is probable that a payment will be made by the Group, and the amount can be reasonably estimated.

In respect of claims asserted against the Group for which, according to the principles outlined above, no provision has been made, management is of the opinion that such claims are either without merit and can be successfully defended.

Significant matters are as follows:

- (a) Suit has been filed by the NCB Staff Association against the Bank seeking various declarations regarding the Bank's profit sharing scheme, in particular as it relates to the financial year ended September 30, 2002. The Association has not quantified the claim. In 2017, the Supreme Court decided in favour of the NCB Staff Association. The Bank filed an appeal against the judgment. However, the Appeal is yet to be heard. Provision for the claim has been made in the financial statements.
- (b) Suit has been filed by a customer against the Bank for breach of contract, breach of trust and negligence and damages. The claim for damages includes a sum equivalent to the profit of the business foregone as a result of an inability to access a loan approved by the Bank and the cost of interim financing. The Court subsequently ordered that the customer's claim be struck out. The customer has appealed that decision. No provision was made in these financial statements for this claim as the Bank's attorneys were of the view that the suit against the Bank was unlikely to succeed.

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47. Litigation and Contingent Liabilities (Continued)

- (c) Suit has been filed by a customer against the Bank for damages suffered as a result of the Bank's alleged negligence in relation to the sale of property. The proper value of the property, which had been owned by the customer, is in issue, along with the amount properly to be applied to the customer's loan balance. Based on the advice of the Bank's attorneys, no provision has been made in the financial statements in respect of this claim.
- (d) Suit has been filed by a customer against the Bank for unlawful, wrongful and/or improper use of power in the appointment of a Receiver and manager of the customer's business property and assets. Damages, interest and costs have been claimed against the Bank. No provision has been made in the financial statements for this claim as the Bank's attorneys are of the opinion that the claim is unlikely to succeed.
- (e) Suit was filed by a claimant seeking specific performance, damages for breach of contract, interest and costs. At the time of trial, the claim against the Bank was quantified by the claimant at approximately \$31.4 billion plus interest and costs. No provision was made in these financial statements for this claim as the Bank's attorneys were of the view that the suit against the Bank was unlikely to succeed. The Supreme Court issued judgment in the Bank's favour, with the Court ordering a company (placed by the Bank into receivership) to pay the claimant \$5 million plus interest. The claimant has appealed and the defendants (including the Bank) have cross-appealed that portion of the judgment in which the company in receivership was ordered to pay the claimant \$5 million plus interest. However, in the light of a recent decision of the Court of Appeal, the claimant applied to vacate the judgment of the Supreme Court as the Judge who delivered the judgment did so after he retired from the Supreme Court. Having heard the claimant's application the Court of Appeal has ordered that the matter be referred to the Supreme Court for re-trial.

A number of other suits have been filed by customers of the Group. In some instances counter claims have been filed by the Group. Provision has been made in the financial statements for certain of these claims. No provision has been made where the Group's attorneys are of the view that the Group has a good defence against these claims.

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48. Non-Controlling Interests

The results and equity attributable to non-controlling interest arose at the end of the prior year from NCBFG which through a subsidiary holds the shares in GHL. The Bank did not own NCBFG; however, NCBFG was controlled by the Bank by virtue of the composition of that company's Board, which gave the Bank the ability to direct the operational, financial and strategic activities of the company. During the current financial year, consequent on the Scheme of Arrangement discussed in Note 1, 100% of the Bank's share capital was transferred to NCBFG, with the Bank then becoming a subsidiary of NCBFG. With the Bank becoming a subsidiary of NCBFG, it lost control of NCBFG, resulting in NCBFG's derecognition in the consolidated financial statements and no amounts being recorded in the financial statements at the end of the financial year, for non-controlling interest. Below is the summarised financial information for NCB Financial Group Limited before intercompany eliminations:

| | 2018 | 2017 |
|-----------------------------------|----------|-----------|
| | \$'000 | \$'000 |
| Statement of Comprehensive Income | | |
| Loss for the period | - | (141,551) |
| Other comprehensive income | - | (254,205) |
| Total comprehensive income | <u> </u> | (395,756) |

49. Discontinued Operations

Consequent to the Scheme of Arrangement as discussed in Note 1, and consistent with the provisions on IFRS 5 NCBFG was deemed to be a discontinued operation. Amounts in relation to the statement of financial position, statement of comprehensive income and statement of cash flows, in relation to NCBFG, as included in these financial statements are as follows:

| | 2018 | 2017 |
|---------------------------------|--------|--------------|
| | \$'000 | \$'000 |
| Statement of Financial Position | | |
| Assets | - | 28,780,241 |
| Liabilities | - | (30,129,446) |
| Net liability | - | (1,349,205) |

Notes to the Financial Statements

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49. Discontinued Operations (Continued)

| Assets above comprise | | |
|---|---|------------|
| Due from other banks | - | 276,091 |
| Investment in associates | - | 28,504,150 |
| | | 28,780,241 |
| Liabilities directly associated with assets de-recognised | | |
| Due to other banks | | 30,129,446 |

Statement of Comprehensive Income

Financial information in relation to the results of operations of discontinued operations is set out below. The information in respect of 2017 is for the six months ended 31 March 2017 the derecognition.

| Interest income | 2018 \$'000 | 2017 \$'000 (716,239) |
|---|--------------------|---|
| Gain on foreign currency and investment activities | | 31,959 |
| Operating loss Share of profits of associate Net loss | - - - - | (684,280) 542,729 (141,551) |

The discontinued operation contributed to a \$254,205,000 reduction in other comprehensive income in 2017

The discontinued operation did not have any impact on the statement of cash flows.

No consideration was received on derecognition of NCBFG. The transaction was deemed to be a transaction between shareholders, the effects of which are recorded in equity.

September 30, 2018

(expressed in Jamaican dollars unless otherwise indicated)

50. Reconciliation of Liabilities arising from Financial Activities

The table below details changes in the Group's liabilities arising from financing activities, including both cash and non-cash. Financing activities represent bank and other loans, excluding bank overdrafts and amounts included as cash and cash equivalents:

| | | The Group | |
|------------------------------|----------------------|--|--------------|
| | Other borrowed funds | Obligation under securitisation arrangements | Total |
| Liabilities | \$'000 | \$'000 | \$'000 |
| At October 1, 2016 | 12,061,154 | 47,899,756 | 59,960,910 |
| Cash movements - | | | |
| Drawdowns | 23,891,916 | 18,893,926 | 42,785,842 |
| Repayment - principal | (4,966,435) | (1,090,693) | (6,057,128) |
| Non-cash movements - | | | |
| Amortisation of upfront fees | - | 207,951 | 207,951 |
| Foreign exchange adjustments | 80,355 | 570,743 | 651,098 |
| Interest payable | 178,312 | 261,667 | 439,979 |
| At October 1, 2017 | 31,245,302 | 66,743,350 | 97,988,652 |
| Cash movements - | | | |
| Drawdowns | 26,107,168 | - | 26,107,168 |
| Repayment - principal | (21,075,615) | (8,605,600) | (29,681,215) |
| Non-cash movements - | | | |
| Amortisation of upfront fees | 3,261 | 228,978 | 232,239 |
| Foreign exchange adjustments | (271,994) | 700,599 | 428,605 |
| Interest payable | 410,538 | (74,661) | 335,877 |
| At September 30, 2018 | 36,418,660 | 58,992,666 | 95,411,326 |

September 30, 2018

(expressed in Jamaican dollars unless otherwise indicated)

50. Reconciliation of Liabilities arising from Financial Activities (Continued)

| | The Bank | |
|----------------------|--|--|
| Other borrowed funds | Obligation under securitisation arrangements | Total |
| \$'000 | \$'000 | \$'000 |
| 4,443,160 | 47,899,756 | 52,342,916 |
| | | |
| 1,113,904 | 18,893,926 | 20,007,830 |
| (1,730,130) | (1,090,693) | (2,820,823) |
| | | |
| - | 207,951 | 207,951 |
| 22,450 | 570,743 | 593,193 |
| - | 261,667 | 261,667 |
| 3,849,384 | 66,743,350 | 70,592,734 |
| | | |
| 8,649,986 | - | 8,649,986 |
| (943,999) | (8,605,600) | (9,549,599) |
| | | |
| - | 228,978 | 228,978 |
| 5,471 | 700,599 | 706,070 |
| 1,585 | (74,661) | (73,076) |
| 11,562,427 | 58,992,666 | 70,555,093 |
| | funds \$'000 4,443,160 1,113,904 (1,730,130) - 22,450 - 3,849,384 8,649,986 (943,999) - 5,471 1,585 | Other borrowed funds Obligation under securitisation arrangements \$'000 \$'000 4,443,160 47,899,756 1,113,904 18,893,926 (1,730,130) (1,090,693) 22,450 570,743 261,667 3,849,384 66,743,350 8,649,986 - (943,999) (8,605,600) - 228,978 5,471 700,599 1,585 (74,661) |

Notes

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