

POS Failure/Delayed transaction on Merchant Terminal Settlement Report.

Please complete the following report and email to ncbinfo@ncb.com on behalf of the customer. All requests must be signed by an authorized signatory on the company's account, accompanied by a copy of the settlement report.

Merchant Name:

Merchant Number:

Merchant Email:

POS Terminal Number:

Transaction Authorization Number:

Customer Name:

Transaction Date:

Error Message:

Transaction Amount:

Last 4 digits of the card:

Type of card:

I _____ confirm that an unsuccessful attempt was made by the customer
_____ make a payment on our assigned Point of Sale (POS) terminal.

This payment was not received and is not reflecting on our settlement report. We have no interest in this transaction and authorize that the customer be reimbursed on our behalf.

I declare that the information provided herein is true and correct.

Signature

Date